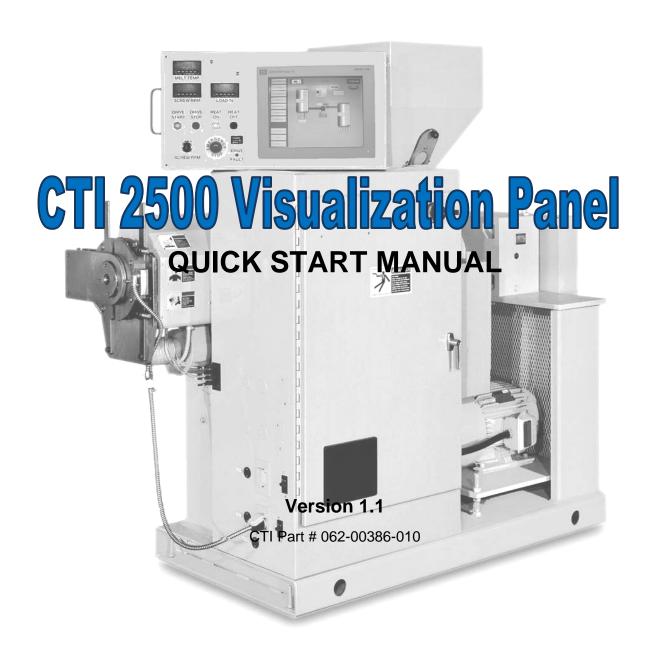


Control Technology Inc.



2500VPQSM

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V1.1	6/13/11	Corrections on pages 28 and 79.		

PREFACE

This *Quick Start Manual* provides reference information for the CTI 2500-VP15 Visualization Panel. The information in this manual is directed to individuals who will be installing and operating the panel as well as those who will be designing systems that use the panel.

USAGE CONVENTIONS

NOTE

Notes alert the user to special features or procedures.

CAUTION

Cautions alert the user to procedures that could damage equipment.

WARNING

Warnings alert the user to procedures that could damage equipment and endanger the user.

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CHAPTER 1 HARDWARE OVERVIEW AND INSTALLATION

1.1 Introduction

The CTI 2500-VP15 Visualization Panel is a 15" color, touchscreen HMI (Human Machine Interface) panel. It is especially suitable for process control applications that require advanced graphical process visualization, intuitive operational controls, process data trending, and process alarm history. The 2500-VP15 HMI panel is available either integrated with powerful Zenon® HMI / Scada software or as a user configurable Windows XP embedded operator panel ready for use with your own software.



1.2 Visualization Panel Features

1.2.1 Hardware Specifications

Processor: Intel® Atom™ N270 1.6GHz CPU Resolution: 15" 1024 x 768 XGA Color TFT LCD

Brightness: Super Bright 550 cd/m²
Touchscreen: 8-wire, Analog Resistive
Memory: 1 or 2GB of DDR2

Storage: 2 or 4GB Compact Flash Card (An external USB hard drive may be

used with Windows CE if it is formatted to FAT32)

Serial Port: 2 x Isolated RS-232 ports; 2 x Isolated RS-422/485 ports

(with optical isolation design of 3.75KV)

Parallel Port: 1 x LPT

USB Port: 2 x USB 2.0 (Host)

KB/MS: 1 x PS2 Keyboard and Mouse LAN: 2 x Gigabit Ethernet controllers

Chassis: Front Panel NEMA4/IP65 Compliance
Materials: Aluminum (Front Panel), PC + ABS (Bezel)

Cooling: Passive; Fanless Power Input: DC 9 ~ 33V

Consumption: 45W

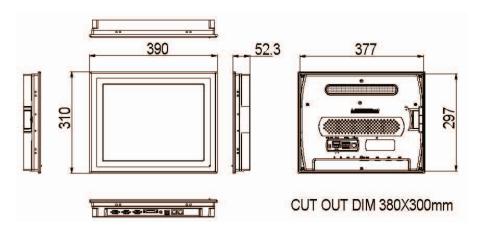
Op. Temp.: 0 ~ 50°C (32 ~ 122°F)

Weight: 4.4 kg (9.7 lb)

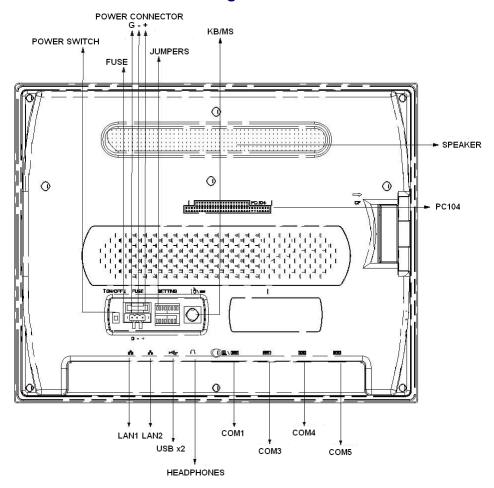
1.2.2 Dimensions and Panel Cutout

Weight: 4.4kg (9.7lbs)

Dimensions: 390.0 x 310.0 x 52.3 [WxHxD] Panel Cutout: 380.0 x 300.0 (14.96 x 11.81")

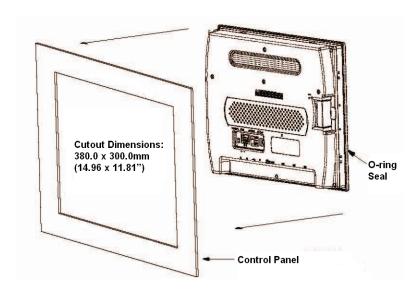


1.2.3 IO Connections Diagram

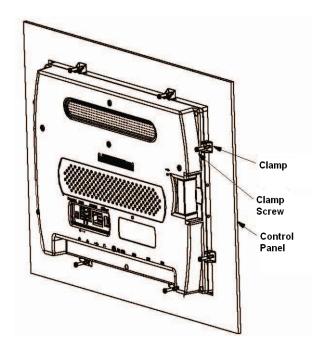


1.3 HMI Installation in Control Panel

Step 1: Install rubber o-ring gasket in the grove on the backside of the bezel.



Step 2: Insert the back of HMI panel into the control panel cutout.

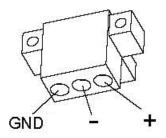


Step 3: Install 8x mounting clamps and tighten screws against the inside face of the control panel.

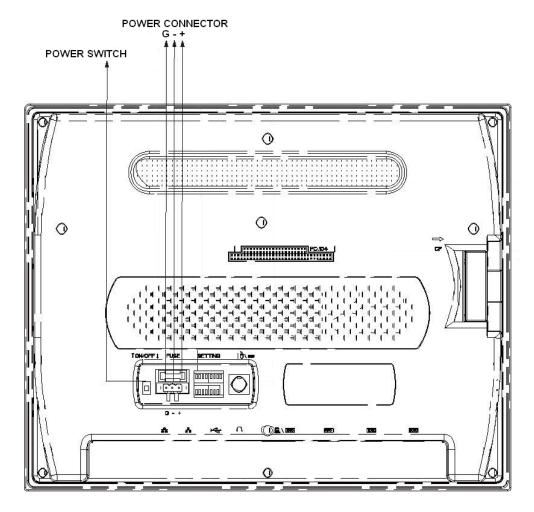
1.4 Connecting Power to HMI Panel

Step 1: Verify that the power switch on the back of the HMI panel is on the 'OFF' position.

Step 2: Terminate 9~33VDC power to included power plug. The HMI panel draws 45 watts of power. Make sure your DC power supply has sufficient capacity.



Step 3: Plug the DC power connector into the receptacle on the back of the panel.



1.5 Ethernet Connectivity

Your 2500-VP15 has two onboard gigabit ethernet controllers. When viewing the HMI panel from its back face, port 1 is on the left and port 2 is on the right. See the IO Connections Diagram in Section 1.2.3.

NOTE

When connecting the 2500-VP15 HMI panel to a CTI 2500 Series CPU, it is important to remember that only up to three devices can share communications on the 2500 series CPU ethernet port.

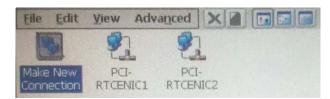
1.6 Setting the IP address

Step 1: Turn on the pow

Turn on the power switch on the back of the 2500-VP15 panel in order to boot the panel to the Windows CE operating system.



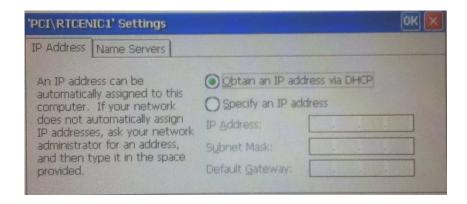
Step 2: After your HMI panel has booted to the Windows desktop, the IP address can be set by double tapping on the *Ethernet Settings* folder.



Step 3: Double tap the icon of the port to which your network cable is connected.

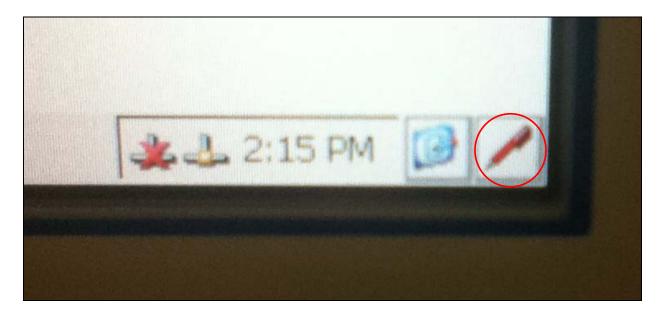
PCI-RTCENIC1 is LAN port 1. PCI-RTCENIC2 is LAN port 2.

LAN port 1 is the rightmost ethernet port if viewing the panel from the front.



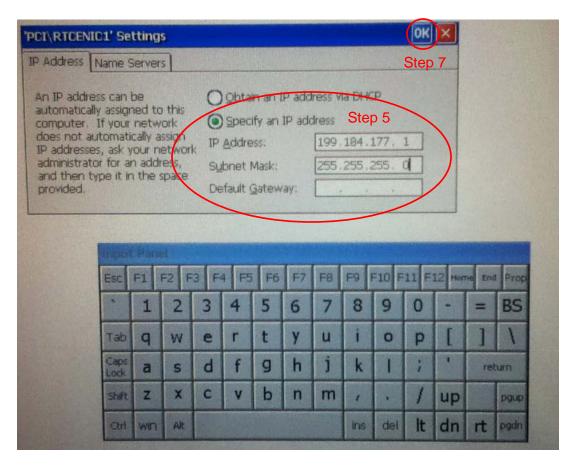
Step 3:

Choose whether to connect and use a USB keyboard and mouse or to use the onscreen virtual keyboard to enter the Ethernet settings. The virtual keyboard must be activated from the Windows taskbar.



Step 4:

If you will use the onscreen virtual keyboard, you must activate the keyboard program from the Windows taskbar. The Windows taskbar is hidden by design. To view the Windows taskbar, touch the extreme bottom edge of the touchscreen with your fingernail. The windows taskbar should appear. In the bottom right corner of the screen, on the taskbar, you will see an icon that looks like a red ink pen. This icon activates a virtual keyboard. When you tap the icon, a small menu will appear. Tap the menu item labeled 'LargeKB'.



- Step 5: Choose to Specify the IP address and enter your panel's IP address and Subnet Mask using the USB keyboard or virtual keyboard. The virtual keyboard can be moved on the screen by dragging it with your finger. The numbers shown are for example only.
- **Step 6:** To deactivate the virtual keyboard, tap the virtual keyboard icon located on the taskbar once again and select 'Hide Input Panel' from the popup menu.
- **Step 7**: Once that the network address is entered, tap the 'OK' button in the upper right corner of the *Ethernet Settings* window.

NOTE

It is recommended that a 'static' (manual) IP address be used for the HMI panel. Using DHCP may cause loss of communications between your HMI panel and other devices.

NOTE

You must choose your IP address and subnet mask to match the class of network in which your control system will reside. For example, a class 'C' network has a subnet mask of 255.255.255.0 and the first three numbers of all of the IP addresses on the network must match.

CHAPTER 2 ZENON EDITOR INSTALLATION

The installation of the Zenon Editor consists of the following steps:

- 1) Reading this Chapter
- 2) Installing the Zenon Editor Software
- 3) Installing the Zenon Editor 'CE Version' Software
- 4) Installing the CTI Driver and Library components Software
- 5) Connecting the USB Dongle
- 6) Entering the Serial and Activation Numbers

2.1 Installation of Zenon Editor Software

2.1.1 Computer Considerations

Before installing the Zenon Editor software on your PC, you should be sure that your computer meets the following compatibility criteria:

Operating System: Windows XP SP3, Vista, or 7

Free Hard Drive Space: 2GB Minimum Memory: 2GB Minimum

Processor: Pentium Class 1 GHz or better

Port for Dongle: 1x USB

Programming Port: 1x Ethernet Port Optical Drive: DVD-ROM Drive

NOTE

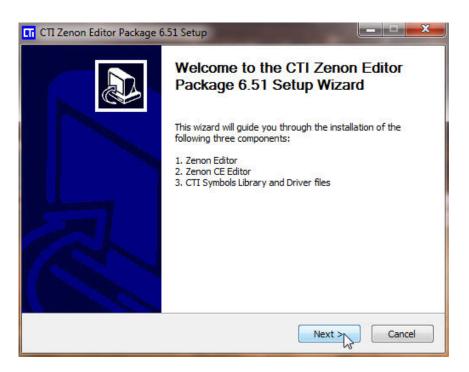
It is recommended that the user close any open programs and temporarily halt virus protection software during the installation of the Zenon Editor software.

2.1.2 Starting the Installation

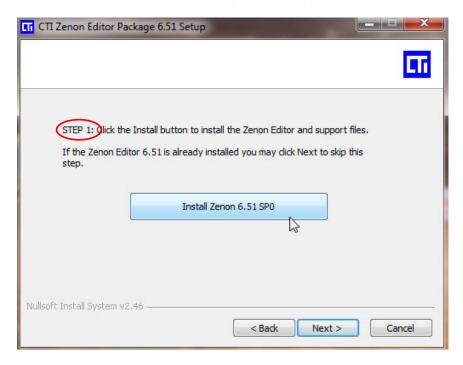


Insert the CTI Zenon Editor installation DVD into your DVD-ROM drive. The installation process should begin automatically. If the installation does not automatically start after inserting the DVD disk, run the program 'setup.exe' from the DVD.

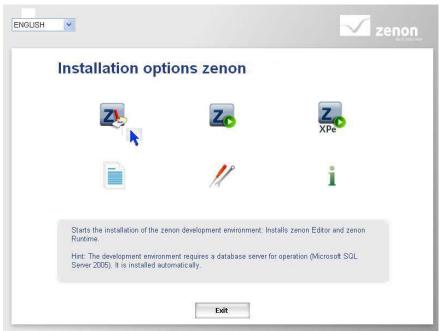




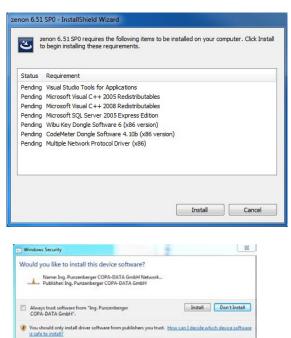
Step 2: When the CTI Zenon Editor Setup Wizard appears, click on the 'next' button.



Step 3: When *Step 1* screen appears, click on the *Install Zenon* button.



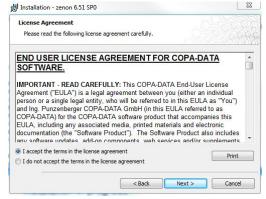
Step 4: When the installation options menu appears on the screen, click the 'Z with red pencil' icon to install the Zenon editor.



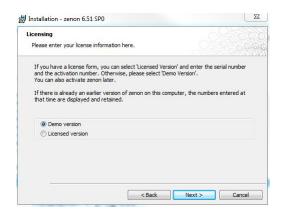
When the InstallSheild Wizard screen appears, click 'Install' to proceed. Zenon will now install support software required for the Zenon editor to run on your computer. If Windows Security gives a warning about installing the COPA-DATA network device driver, permit the driver to be installed by clicking 'Install'.

Step 5:





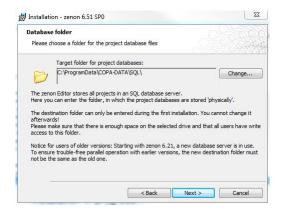
Step 6: Click 'Next' to continue installing the Zenon Editor. Accept the license agreement when prompted.

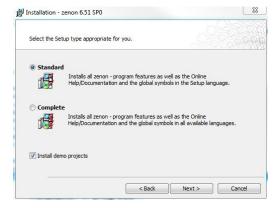




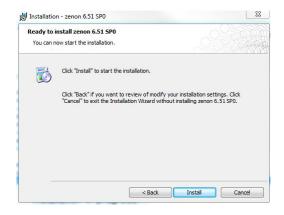
When the Licensing screen appears, select 'Demo version' and click 'next'.

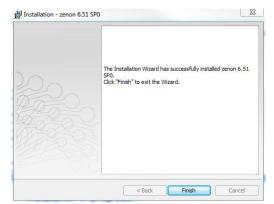
Then, retain the default setting for the destination folder, and click 'next'.



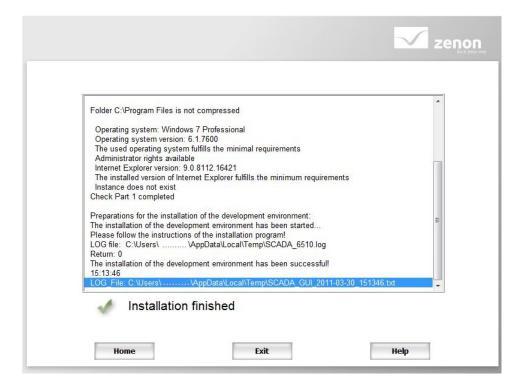


Retain the default setting for the project database folder, and click 'next'. Then select the 'standard' installation on the setup type screen. Installing demo projects is optional. Click 'next' to proceed.



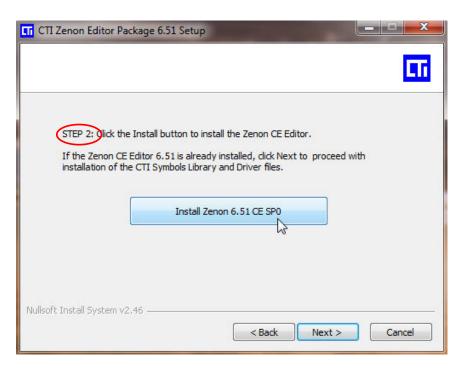


Step 9: Start the installation by clicking 'Install'. When the installation is completed click the 'Finish' button.



2.2 Installation of Zenon CE Editor Software

A second step of Zenon editor installation must now be performed. This part of the installation will add Windows CE software components that will enable the Zenon editor to create projects for the CTI 2500-VP15 panel.



Step 1: From the Step 2 screen of the CTI Zenon Editor Setup Wizard, click on the button to Install *Zenon CE*. If you are still viewing the Step 1 screen, click on the next button to advance to Step 2.

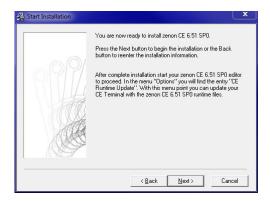


Step 2: When the installation options menu appears on the screen, click the 'CE' icon to install the Zenon CE editor.



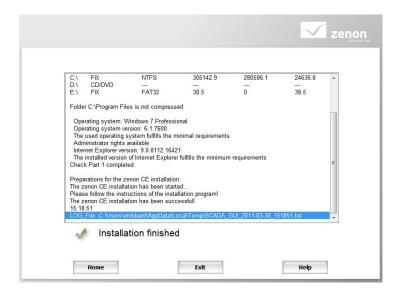


Step 3: Click 'Next' to continue installing the Zenon Editor. Then retain the default setting for the destination folder, and click 'next'.



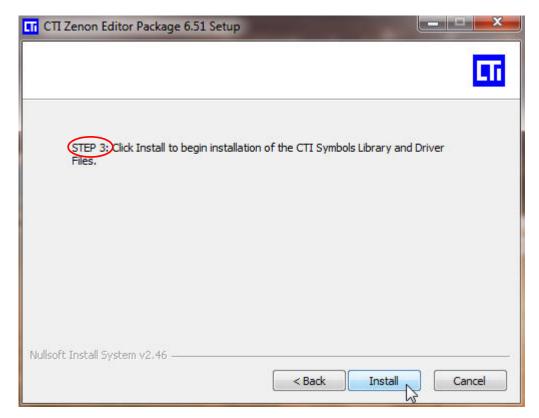


Step 4: Start the installation by clicking 'Next'. When the installation is completed click the 'Finish' button.



2.3 Installing the CTI Driver and Components Library

The third step of Zenon editor installation must now be performed. This part of the installation will add the CTI graphical symbols library, drivers, wizards, and templates.



Step 1: From the Step 3 screen of the CTI Zenon Editor Setup Wizard, click on the Install button to install the CTI Symbols Library and Driver files. If you are still viewing the Step 2 screen, click on the next button to advance to Step 3.

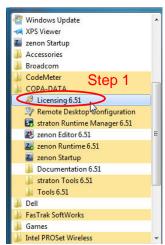
2.4 Connecting USB License Dongle

CTI has chosen to license the Zenon editor with a USB dongle. A dongle can be moved from one computer to another. This allows the editor software to be installed on several computers. However, only the computer that has the dongle attached will be able to run the Zenon editor software in licensed mode.

Once the Zenon editor is installed, connect the USB dongle to one of the computer's available USB ports.

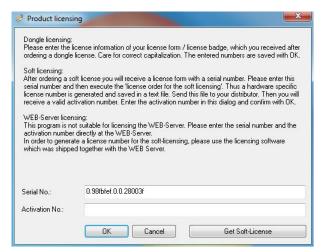


2.5 Licensing the Zenon Editor Software



A license sheet was provided with the Zenon Editor software DVD's and dongle. This sheet has the serial number and activation code that works with this dongle. The number printed on the dongle must match the first digits of the serial number on the license sheet.

Step 1: From the Windows Start menu, find the programs folder and the COPA-DATA subfolder. Double click the 'Licensing x.xx' program.



Step 2: Enter the serial and the activation numbers from the license sheet supplied with your editor software. After entering the numbers into the Product Licensing screen correctly, click the 'OK' button. The Zenon editor software is now licensed and ready for use.

NOTE

Keep the license sheet in a safe place. Any time the Zenon editor software needs to be reinstalled the license sheet will be required along with the dongle in order to license your software. If you misplace your license sheet, please call CTI toll-free at 1-800-537-8398 or email us at sales@controltechnology.com.

CHAPTER 3 Using the Zenon Editor

To begin this chapter, you must have successfully installed and licensed the Zenon editor as detailed in chapter 2.

3.1 Starting the Editor



You will now start the Zenon editor for the first time by double clicking the Editor icon on your computer desktop.

The screen pictured below will appear the first time that you start Zenon.

You may click on *Create a new* project to start a new project from scratch.

OR

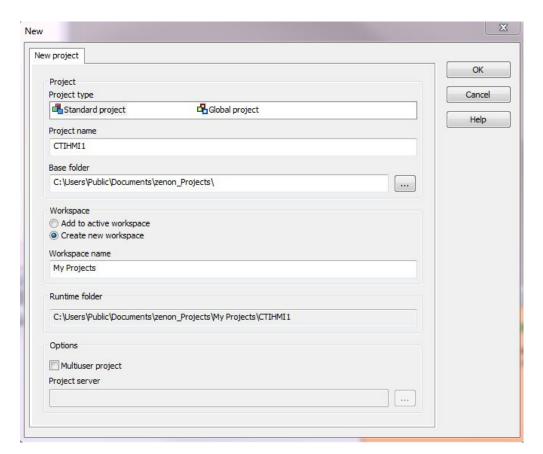
You may choose to click on *Show the editor* if you would like to use the CTI project template [Recommended].



3.2 Creating a New Project

If you have chosen to use the CTI project template to create your project, read but do not perform the instructions in sections 3.2 through 3.5 and then start your project with Section 3.6.

A 'new project' window will appear if you chose the 'Create a new project' option in Section 3.1.



3.2.1 Definitions of a Project and a Workspace

A *project* is a summary of settings, screens, functions, variables, recipes, etc. for displaying on a HMI panel. Projects are created in the Editor and displayed with the Runtime software on the HMI panel. Only one project runtime can be running on an HMI panel at a time. Project file storage can take place locally on the Editor computer or on a server. A backup of a project can be created anytime and can be read back on the same or a different computer.

A *workspace* is an administrative unit in the Zenon Editor in which projects can be grouped. A workspace is like a folder in which to keep a collection of HMI projects. Only projects which are added to a workspace can be edited in the Editor.

3.2.2 Naming a Project and Creating a Workspace

Step 1: Enter a *project name* that is descriptive of the HMI application that you will be

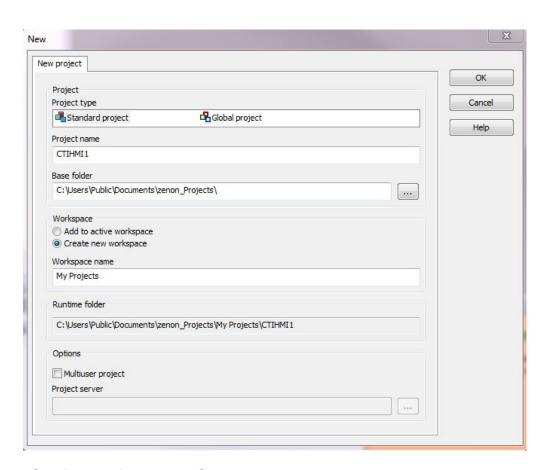
creating. Examples: KnoxvillePlantHMI1

WinderHMI1 FurnaceHMI

Step 2: If this is your first project, then you will want select the 'Create new workspace' option in the new project window and then enter a 'Workspace'

name'. Examples: My projects

CTI HMI Projects Knoxville HMI Projects

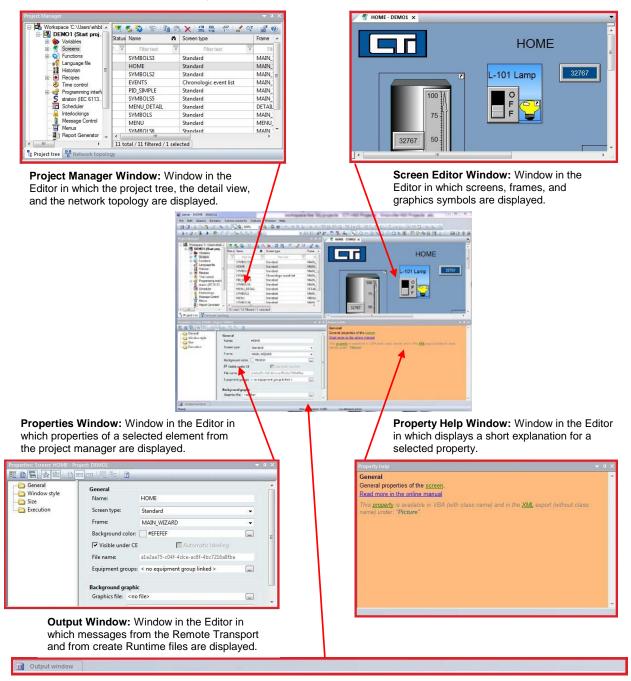


3.2.3 Storing Projects on a Server

If you will be keeping your projects on a central server, then select the 'Multiuser project' option and enter the name of the server on your company network where the projects will be stored. You may also browse the company network to choose the server name. You may need to change the 'base folder' and 'runtime folder' locations if you are storing your projects on a network server.

3.3 Learning the Zenon Editor Layout

In this section, you will need to familiarize yourself with the layout of the Zenon Editor Screen. The default Editor layout contains five windows. There is a project manager window, a screen editor window, a properties window, a property help window, and an output window. The default layout is pictured below.



3.4 Zenon Editor Limitations in Windows CE

The CTI 2500-VP15 panel uses the Windows CE operating system for security and efficiency. Due to limitations of the processing and graphical capabilities of the Windows CE operating system, certain features of the Zenon Editor are limited or are not available for use on the CTI HMI panel. This section will explain which Zenon Editor features are either limited or not available for use in the Windows CE environment.

Setting values

If on a CE device a set value is sent to a HD variable (e.g. with the Universal slider), a certain delay will occur, because writing on a storage card is not fast enough. Delays can also occur, if set value actions are logged in the CEL and the CEL is written to the storage card for each entry (project property).

Cross reference list

If a button in a CE project is linked to a function, which is not available under Windows CE, it is indicated with 'Function deleted' in the Runtime.

Right mouse button under CE and acknowledging of alarm in the status bar

Under Windows CE, acknowledging alarms in the status bar with the right mouse button is not possible. The function for the right double-click is not available under Windows CE.

Multi-Project capability

Windows CE does not offer Multi-project capability, i.e. only one project can run at a time. This is the reason why there can be no hierarchies (main project, integration project) in network projects. This limitation does not apply to the global project.

Resolution of the CE device and display of the CEL and AML filter dialogs

The Alarm administration and the Chronological Event List (CEL) permit a filter selection in the Runtime. However it can only be used with a resolution of 800x600 or higher. The Profile administration in the corresponding screens is not available. As a consequence, the buttons Save and Delete do not work. The Print dialog also cannot be executed in Windows CE, the corresponding button no longer works.

Filter in AML and CEL

The filters for the Alarm Message List and for the Chronological Event List cannot be engineered if the property *Windows CE project* is activated. As these dialogs are very large this limitation was introduced in order to ensure the operability even on small displays (PDAs). If you create a Windows CE project without activating the property *Windows CE project*, you can use the filter dialogs as usual.

WMF and EMF files

The use of Meta Files (*.wmf) and (*.emf) is not possible.

XAML and WPF files

WPF is not available. Therefore XAML which is used as a description language for WPF is not used.

Setting values

Set value options for elements or functions do not work with macros or programs. Set point inputs are only possible with the standard dialog box or in the element with the numerical value.

Non-available modules:

- Archive Server
- ETM Extended Trend
- Report Generator
- Message Control including Text To Speech Engine
- zenon OPC Server
- zenon Process Gateway
- S7Graph
- VBA
- Industrial Maintenance Manager
- Energy Edition (all modules from the energy sector are not available for Windows CE)

The following extensions are not possible in CE:

- PFS (Production and Facility Scheduler). But: The Scheduler which is based on the PFS is available.
- zenon SQL Server
- zenon Webserver. But: The zenon web server PRO is available
- zenon Web client
- Industrial Performance Analyzer
- straton Monitoring Viewer

The following modules are only available in Windows CE 6.0 and higher versions:

- Extended Trend Starter Edition
- Historian Starter Edition
- Recipegroup Manager
- HTML

Static element Arc of circle

In Windows CE, the static element Arc of circle is only displayed correctly with a line thickness of 1. Attention: Thicker line arcs are also not displayed correctly in network projects. The line arcs look jagged then and do not look like the ones engineered on the PC.

Static element Segment of a circle

The static element Segment of a circle is not available in Windows CE.

Dynamics

Dynamics such as rotation, changing height and width or X and Y position are not available

3D Filling patterns

3D patterns are available but need more graphic resources of the CE terminals. So they are not recommended.

Vector elements

For static elements in Windows CE, the only filling patterns available are *complete* and *not filled*. For the static elements in CE, only the following line types are available: full, dashed, and without.

Lines

Lines cannot be displayed with rounded corners. Even if in the project properties under 'Graphical design' the function 'Extended graphic function' is disabled, rounded corners are not displayed under CE.

Filling effects

Filling effects of static elements may be displayed differently than on a PC depending on the CE terminal.

GIF files

To display GIF files in Windows CE, you must make sure that file IMGDECEMP.dll is available on the target device. If the file is missing, you can request it via sales@controltechnology.com.

Extended graphical functions

The extended graphical functions which are based on the GDI+ function, e.g. shaded filling and transparency, are not available for Windows CE. (Notice: Transparent GIF files and PNG files with restrictions can be displayed.)

World view display

The world view is not available under Windows CE due to the graphics requirements.

Registering ActiveX elements under Windows CE:

Active X – Elements must be registered before they can be used in CE. You can find help on this in the chapter entitled 'Engineering hints - Active X'.

Dongle licensing

Dongle licensing is not available for Windows CE.

Redundancy

Redundancy combined with a CE device as a client is possible. Redundancy in the sense that the CE device takes over the role of the Server or the Standby Server is not possible.

Main menus

Under Windows CE, only the standard main menus can be displayed. It is not possible to change color, font size or font type.

Drivers

Under Windows CE, only one type of driver can be started at a time. For example, it is not possible to start two simulator drivers under CE.

Limitation of project size

In Windows CE, only a certain amount of memory is available. The CTI 2500-VP15 CE panel has 1 GB of ram. After calling all Zenon screens, there must be at least 20% free memory (200MB). If this free memory minimum is not met, we cannot guarantee trouble-free operating of your Zenon project.

Filter profiles

It is not possible to work with profiles in Runtime under Windows CE.

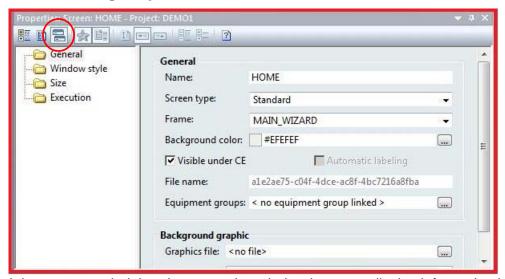
3.5 Required Zenon Project Settings for the 2500-VP15 Panel

There are a number of settings that are required in every Zenon project in order for the project to display properly on the CTI 2500-VP15 panel. This section will guide you in making necessary project settings so that your project will work on the CTI panel.

NOTE

During the installation of the CTI Driver and Component software in Section 2.5, a project template that was preconfigured with these necessary settings was installed on your computer. If you will be using the project template, instructions for starting a project with the CTI project template are found in section 3.6.

3.5.1 Setting Properties Window Format



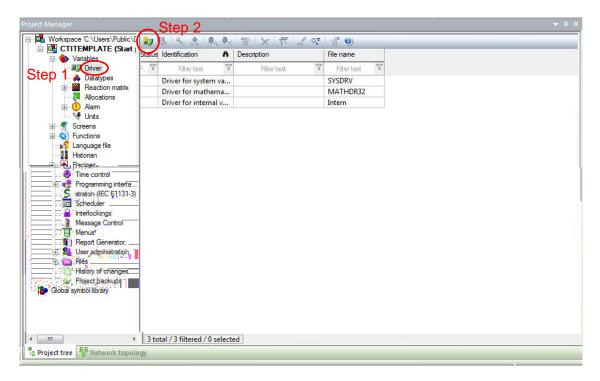
It is recommended that the properties window be set to display information in the dialog view format as pictured above. For simplification of instruction, this manual will give examples of making property settings using only the dialog view format. The dialog view format can be selected by clicking on the icon marked in the screen image above.

3.5.2 Adding a PLC Driver to the Project

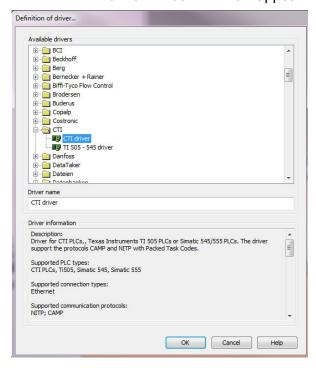
The first component that must be added to the new project is the PLC driver. This driver will allow the HMI to communicate with a PLC. The 2500-VP15 can communicate with a large variety of PLC brands and types. This manual will deal exclusively with the CTI 2500 series PLC.

NOTE

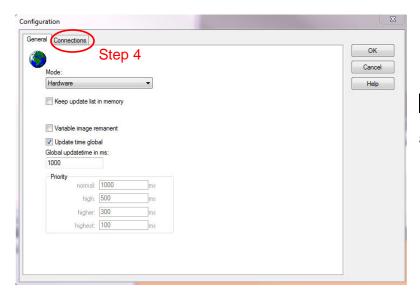
The CTI panel can communicate with up to three different PLC drivers at a time. Only one instance of a driver can be used in a project. For example, only one instance of the CTI driver can be used in a project. However, a single CTI driver can communicate with multiple CTI processors.



- In the *Project Manager* window, expand the *Variables* branch of the project tree and click on the 'Driver' icon. A list of device drivers will appear in the *Detail View* window to the right of the project tree.
- Step 2: Click on the 'new driver' icon as noted in the picture above. A *Definition of driver* window will now appear.



Step 3: Find and expand the *CTI* folder in the driver list. Select the *CTI driver* and click 'OK' on the bottom of the window.

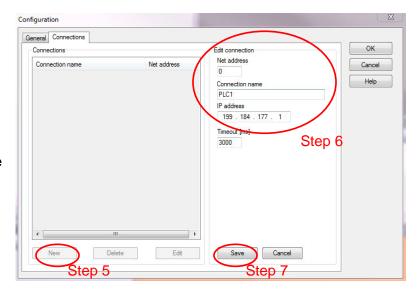


Step 4: When the Configuration window appears, click on the Connections tab.

Step 5: Under the 'Connections' tab, click the 'New' button to add a new PLC connection.

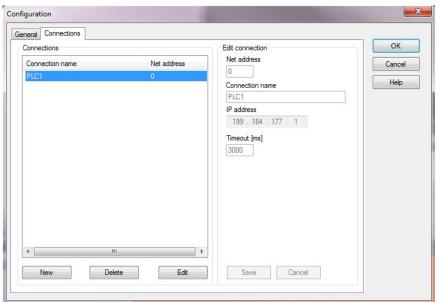
Step 6: Enter a unique Net address and Connection name. Enter IP address of the PLC processor.

Step 7: After entering the connection information for your PLC, click on the 'Save' button to add the new PLC connection to the CTI driver.



NOTE

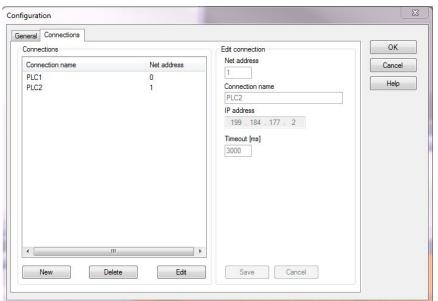
Be sure that you have entered the correct IP address of the PLC processor to which you are connecting the HMI panel. If the IP addresses do not match, the HMI panel and PLC will not communicate.



Step 8: The project now contains a connection to the CTI PLC processor at the IP address entered. Additional PLC connections may be added if needed.

NOTE

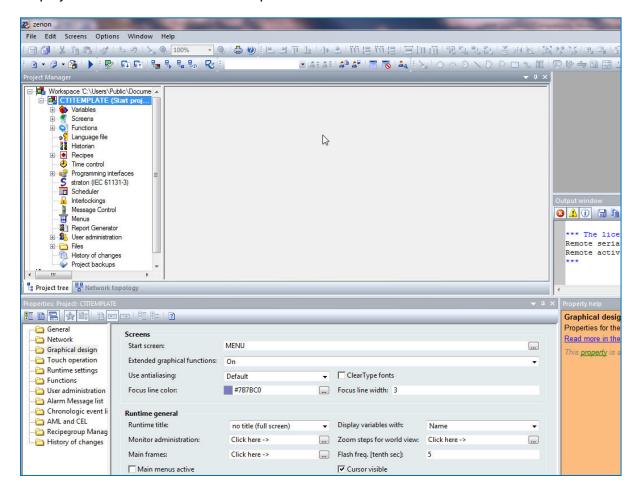
Each PLC connection will require a unique net address, connection name, and IP address. Up to three PLC connections can be made under the CTI PLC driver.



Step 9: If required, additional PLC connections can be made by repeating the procedure of this section.

3.5.3 Configuring Zenon Runtime Graphical Settings

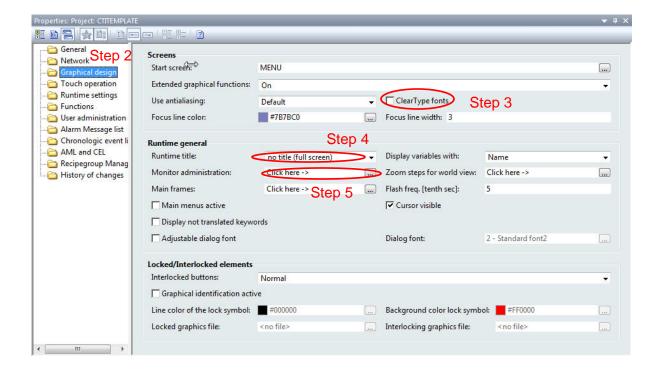
The maximum display resolution of the CTI 2500-VP15 panel is 1024x768 pixels. Your Zenon project must be configured to the proper screen resolution. When you begin to create frames and screens for your project, you must keep in mind that the maximum displayable screen size is 1024x768 pixels.



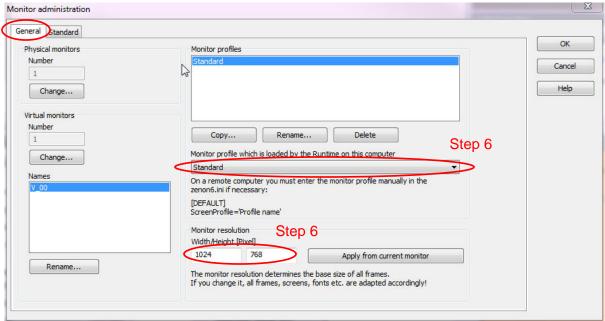
Step 1: Click on the name of your project in the project tree. The property settings for your project will display in the *Properties Window*.

NOTE

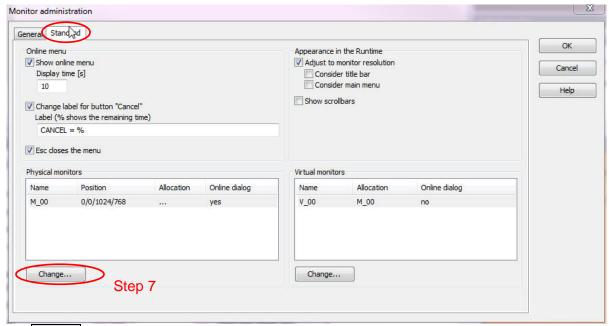
The Properties Window should be set to the dialog view option. See Section 3.5.1.



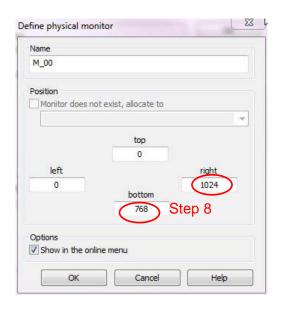
- Step 2: Click on the *Graphical design* tab in the *Properties* window to view the graphical properties for your runtime project.
- **Step 3**: Disable the *ClearType fonts* by removing the check mark from the property check box if present. Windows CE does not allow for the use of clear type fonts.
- In the Runtime title list box, select 'no title (full screen)' from the drop down menu. This setting will allow your project to be displayed full screen without a title bar on the HMI panel.
- Step 5: Click on the button beside the *Monitor administration* property to open the *Monitor Administration* window.



Step 6: In the *Monitor Administration* window, under the *General* tab, make sure that the 'standard' monitor profile is selected and the monitor resolution is set to 1024x768.



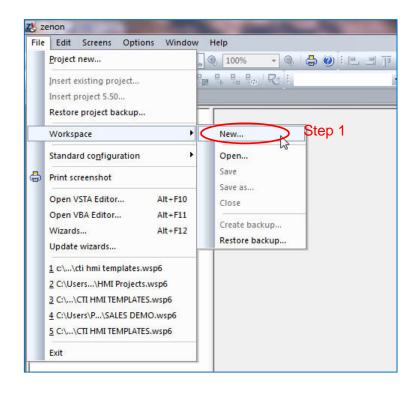
In the *Monitor Administration* window, under the *Standard* tab, click on the 'change' button on the bottom left of the Monitor administration window under the *Physical monitors* display box.



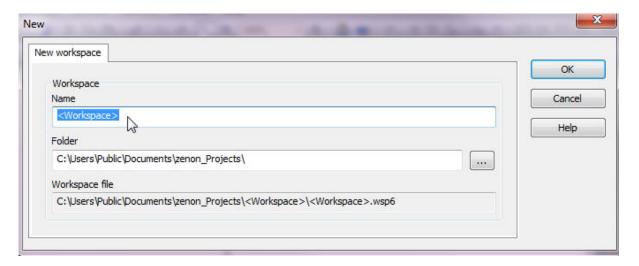
Step 8: In the *Define physical monitor* window, click in the 'right' box and enter the number 1024. Then, click in the 'bottom' box and enter the number 768. The 'top' and 'left' boxes should contain zeros. Click 'OK' when you are done.

3.6 Starting a New Project Using the CTI Project Template

During the installation of the CTI Driver and Component software in Section 2.3, a project template that was preconfigured with the necessary settings for the 2500-VP15 panel was installed on your computer. This section will give instructions on how to start a new project using the CTI project template. The CTI project template is preconfigured with the correct settings for the 2500-VP15 panel.

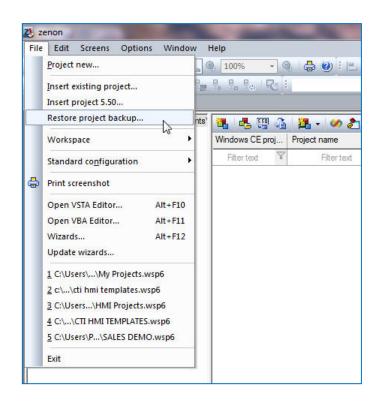


Step 1: You will need to create a new workspace. A workspace is like a folder in which to keep a collection of HMI projects. A project can only be edited if it is added to a workspace. Under the File menu and the Workspace menu item, click on the submenu item New.

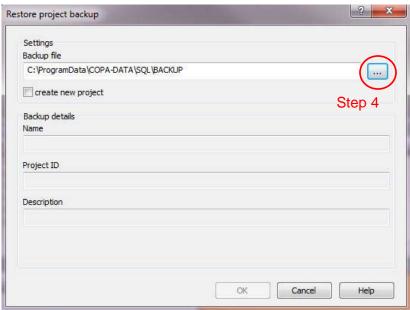


Step 2: Enter a name for your workspace and click 'OK'. A workspace is like a folder where you will store your project(s).

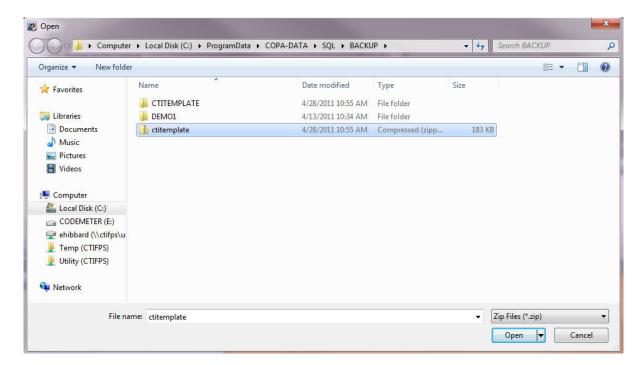
Examples of names: My HMI projects
CTI HMI Projects
Knoxville HMI Projects



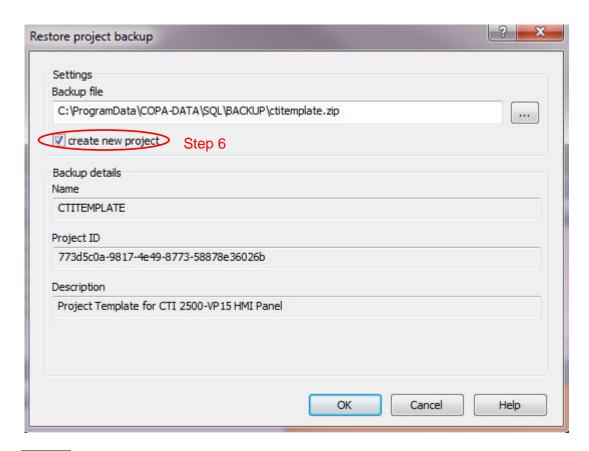
Step 3: You will now restore a project backup. This backup project that you will restore is the CTI project template that was installed in section 2.5. Click on 'Restore project backup' under the File menu.



Step 4: To select a project file to restore, click on the browse button indicated in the image above.



Select the file 'ctitemplate.zip' and click 'Open'. In Windows XP, this file is located in the directory 'C:\Documents and Settings\All Users\Application Data\COPA-DATA\SQL\BACKUP\'. In Windows 7 or Vista, this file is located in the directory 'C:\ProgramData\COPA-DATA\SQL\BACKUP\'.



Step 6: Click in the box 'create new project' and then click 'OK'.



Step 7: Enter a name for your project and click 'OK'. You are now ready to build your project.

Examples: KnoxvillePlantHMI1

WinderHMI1 FurnaceHMI

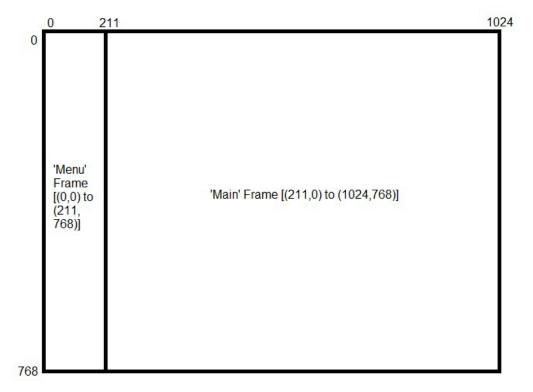
3.7 Building a Project with the Zenon Editor

This section will familiarize you with how to create frames, screens, variables, buttons, functions, numerical value displays, and trend elements. These basic elements will allow you to build a project. You will also learn how to test the functionality of your project by starting the runtime on your editor computer.

3.7.1 Adding Frames and Screens

A *Frame* defines the size and location of an area on the monitor in which screens are displayed in the Runtime. A frame must be created before you can draw your first screen. A frame is like a template for a screen. You can define certain settings for a frame which are then transferred to all screens which are based on the particular frame.

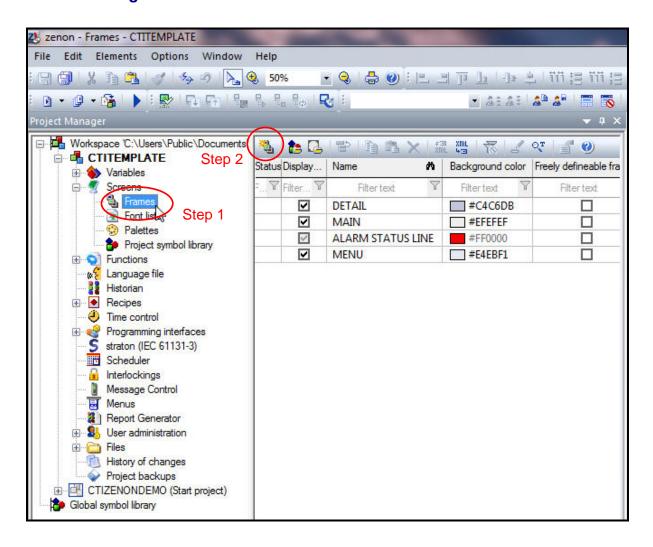
A *Screen* is a limited area on the monitor which contains elements/objects for operating, controlling, monitoring, evaluating, etc. machinery, equipment, and processes. There are different types of screens which bring along predefined functions. Screens are always based on frames which define their location on the monitor.



The CTI 2500-VP15 panel has a screen resolution of 1024x768 pixels. The frames that you create must fit within the displayable screen size. Above is an example of a two frames that are sized to fit the CTI HMI screen. The 'Main' frame would be used to create your main screens and the 'Menu' frame would be used to create menu screens. All screens draw their size and position properties from the linked frame.

If you are using the CTI template to create your project, then some frames and screens have already been created for you. You can adjust the properties of the existing frames in the detail view or the properties window.

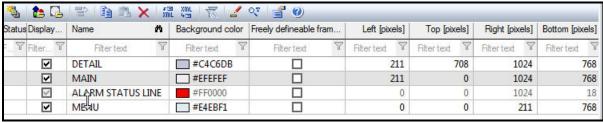
3.7.1.1 Adding a Frame



- **Step 1**: Click on the 'Frames' icon in the Project tree under the 'Screens' branch.
- Step 2: Click on the 'New Frame' icon in the detail view of the Property tree. See the image above.

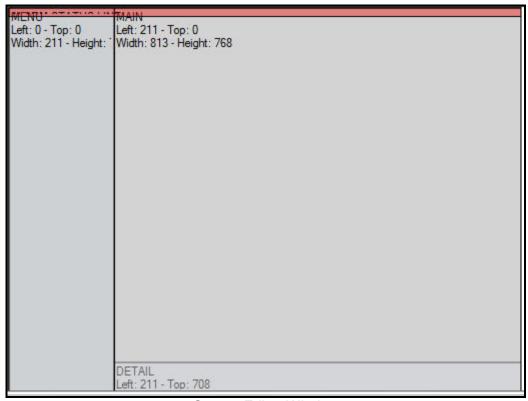
Step 3:

Adjust the size and position of your new frame. Frames can be sized and positioned in the Detail View of the Project Tree, in the Screen Editor Window, and in the Properties Window.



Detail View

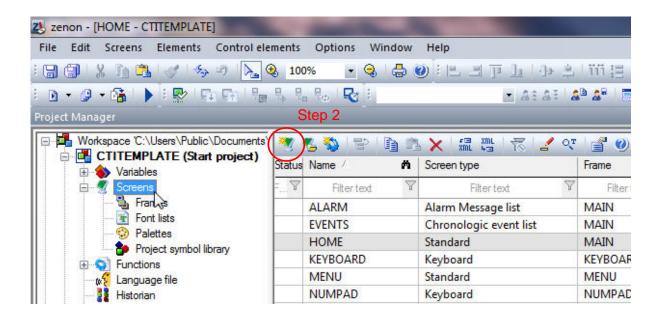
In the Detail View of the Project tree, a frame's size and position can be changed numerically. This same numerical data is available in the Properties Window.



Screen Editor Window

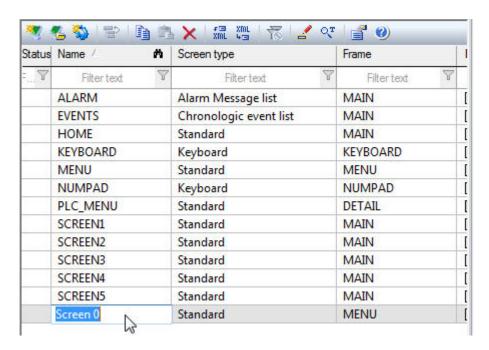
In the Screen Editor Window, a frame's size and position can be changed graphically by dragging and stretching the frame.

3.7.1.2 Adding a Screen

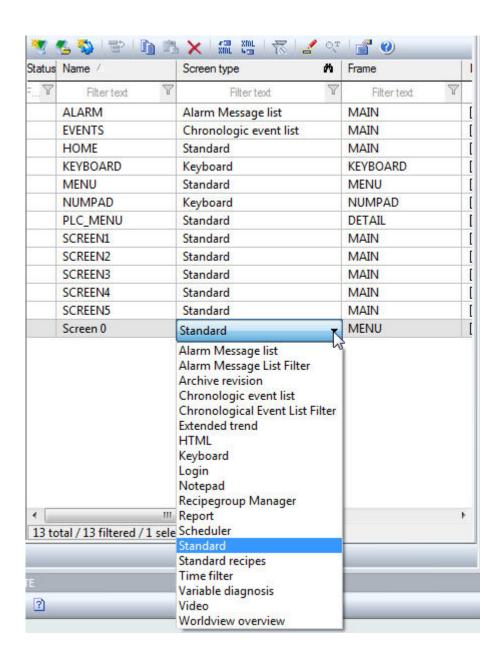


Step 1: Click on the 'Screens' icon in the Project tree.

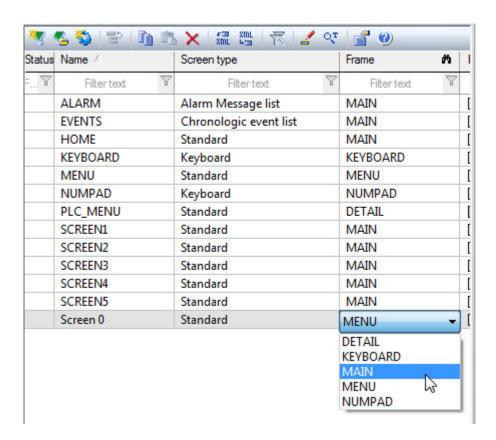
Step 2: Click on the 'New Screen' icon in the Detail View window.



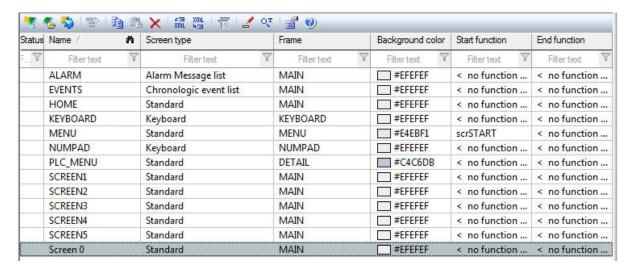
Step 3: Type a name for your new screen. The default name is 'Screen 0'.



Step 4: Select the *Screen type* for your new screen. The default type is 'Standard'. Most screens that you will create will be of the 'Standard' type. The 'Variable diagnosis' screen type does not work in Windows CE.



Step 5: Select one of your project's Frames to use as the new screen's template.

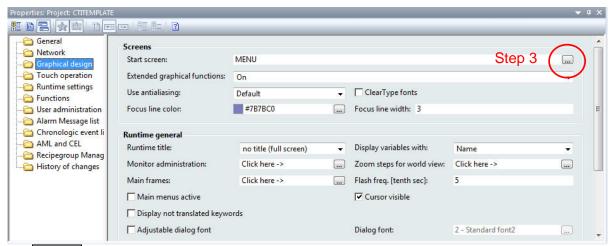


You can change the background color of your screen, set the Start function and End function from the Detail View window. The *Start function* is a function that is executed just after your screen has been opened. The *End function* is a function that is executed when the screen is closed.

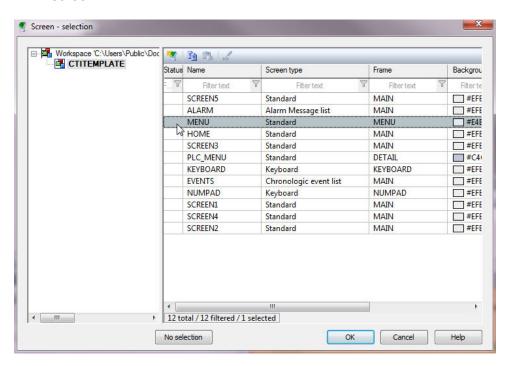
3.7.1.3 Setting the Project Start Screen

Your project must have a starting screen that is called when the project runtime is started.

Step 1: Click on your project's name in the Project tree.



- **Step 2**: In the Properties window, click on the Graphical design folder.
- Step 3: In the Properties detail window, click on the button for setting the Start screen.



Step 4: In the Screen selection window, select your desired starting screen and click the OK button.

3.7.2 Adding Variables to Your Project

A variable represents a value in the memory of the control system. Variables are based on a data type and a driver object type. All variables are linked to an object driver. Some variables are linked to an internal driver and some are linked to an external driver. The CTI 2500 Series driver is an external driver.

A PLC driver must be added to your project in order to create variables mapped to that PLC. See section 3.5.2 for instructions on adding a PLC driver.

CTI 2500 Series Variable Types							
Driver Object Type	Channel Type	Read / Write	Supported Data Types	Description			
V memory	64	R/W	BOOL, SINT, USINT, INT, UINT, DINT, UDINT, REAL, STRING	Programmable Data Memory			
K memory	65	R	BOOL, SINT, USINT, INT, UINT, DINT, UDINT, REAL, STRING	Constant Memory			
STW memory	66	R/W	INT,UINT	PLC Status Word Memory			
WX memory	67	R/W	INT,UINT	Analog Input Memory			
WX memory	68	R/W	INT,UINT	Analog Output Memory			
X memory	69	R/W	BOOL	Digital Input Memory			
Y memory	70	R/W	BOOL	Digital Output Memory			
C memory	71	R/W	BOOL	Control Relay Memory			
Time/Counter	72	R/W	INT	Timer and Counter Memory			
Drum	73	R/W	INT	Drum Variable Memory			
Loop variable	74	R/W	INT,UINT,REAL	PID Loop Variable Memory			
Alarm variable	75	R/W	INT,UINT,REAL	Alarm Variable Memory			

In the above table, the different *Driver Object types* or *Variable types* are listed for the CTI 2500 Series driver. All variable types can be read and written except the K memory which is read only. The supported data types are also listed for each variable type.

Some variable types like timers, counters, loops, and alarms have a *Secondary Object type*. These variable types have more than one value associated with them. For example, a timer has a preset value and a current count value. CTI has chosen to make these values accessible under the timer object type as secondary objects.

The following table contains the available Secondary Object types available with the CTI 2500 Series driver.

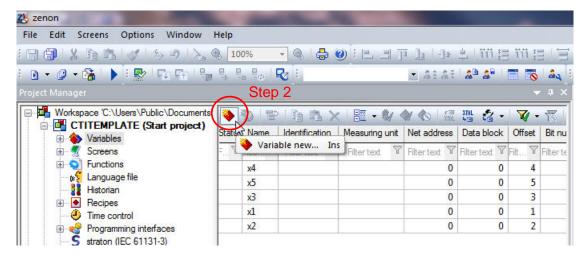
CTI 2500 Series Secondary Variable Types						
Secondary Object Type	Data Type	Object Value				
Timer / Counter		-				
Preset (TCP)	INT	0				
Current (TCC)	INT	1				
Drum						
Step Preset (DSP)	INT	0				
Step Current (DSC)	INT	1				
Count Preset (DCP)	INT	2				
Count Current (DCC)	INT*	3				
Loop Variable						
Gain (LKC.)	REAL	0				
Reset Time - min (LTI.)	REAL	1				
Rate Time – min (LTD.)	REAL	2				
Sample Rate – sec (LTS)	REAL	3				
Process Variable (LPV)	REAL, INT	4				
PV High Limit (LPVH)	REAL	5				
PV Low Limit (LPVL)	REAL	6				
Set Point (LSP)	REAL, INT	7				
SP High Limit (LSPH)	REAL, INT	8				
SP Low Limit (LSPL)	REAL, INT	9				
Output (LMN)	REAL, INT	10				
Bias (LMX)	REAL, INT	11				
Error (empty)	REAL, INT	12				
High-High Alarm Limit (LHHA)	REAL, INT	13				
High Alarm Limit (LHA)	REAL, INT	14				
Low Alarm Limit (LLA)	REAL, INT	15				
Low-Low Alarm Limit (LLLA)	REAL, INT	16				
Alarm Deadband (LADB)	REAL, INT	17				
Orange Dev Alarm Limit (LODA)	REAL, INT	18				
Yellow Dev Alarm Limit (LYDA)	REAL, INT	19				
Rate of Change Alarm Limit (LRCA)	REAL	20				
Alarm Acknowledge Flags (LACK)	UINT	21				
Deriv Gain Limiting Coeff (LKD)	REAL	22				

	,	
Loop Status	UINT	23
Loop Mode	UINT	24
Loop V-Flags (LVF)	UINT	25
Control Flags – MSW (LCFH)	UINT	26
Control Flags – LSW (LCFL)	UINT	27
Ramp/Soak Status Flags (LRSF)	UINT	28
Ramp/Soak Step Number (LRSN)	INT	29
Alarm Variable		
Sample Rate – sec (ATS)	REAL	0
Process Variable (APV)	REAL, INT	1
PV High Limit (APVH)	REAL	2
PV Low Limit (APVL)	REAL	3
Set Point (ASP)	REAL, INT	4
SP High Limit (ASPH)	REAL, INT	5
SP Low Limit (ASPL)	REAL, INT	6
Error (AERR)	REAL, INT*	7
High-High Alarm Limit (AHHA)	REAL, INT	8
High Alarm Limit (AHA)	REAL, INT	9
Low Alarm Limit (ALA)	REAL, INT	10
Low-Low Alarm Limit (ALLA)	REAL, INT	11
Alarm Deadband (AADB)	REAL, INT	12
Orange Dev Alarm Limit (AODA)	REAL, INT	13
Yellow Dev Alarm Limit (AYDA)	REAL INT	14
Rate of Change Alarm Limit (ARCA)	REAL, INT	15
Alarm Acknowledge Flags (AACK)	UINT*	16
Alarm V-Flags (AVF)	UINT*	17
Alarm Control Flags – MSW (ACFH)	UINT	18
Alarm Control Flags - LSW (LCFL)	UINT	19

^{*} Read Only

3.7.2.1 Creating a New Variable

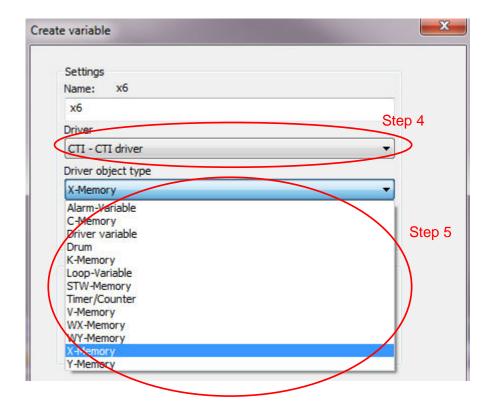
Step 1: In the Project tree, click on the *Variables* branch.



Step 2: In the Detail View window, click on the *Variable new* icon.



Step 3: When the Create variable window appears, enter a name for your variable in the name box.

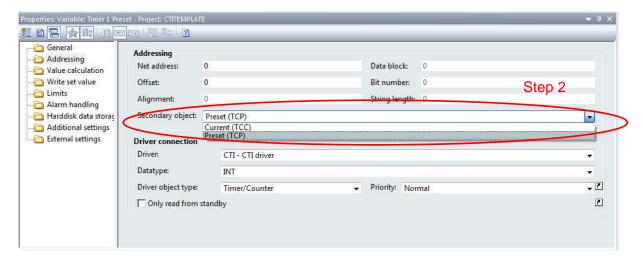


- **Step 4**: In the Create variable window, select the PLC driver.
- **Step 5**: In the *Driver object type* list box, select the variable type that you wish to create.
- **Step 6**: Click the finish button when you are done.

3.7.2.2 Selecting a Secondary Object Type

For timer, counter, drum, loop, and alarm variables, you must select a secondary object type. Secondary Objects are currently only used in the CTI driver.

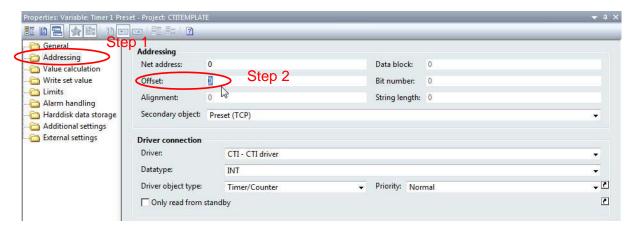
Step 1: In the Variables Detail view, click on the variable that requires a secondary object.



Step 2: Under the Addressing folder in the Properties window, select the Secondary Object type from the list box.

3.7.2.3 Setting the Variable Offset

Another necessary step after creating a new variable is setting the variable's offset. The offset value corresponds to the memory address of the PLC variable to which you are connecting. For example, for the X memory type of the CTI PLC, the offset value is '1' for digital input 'x1'. If there was a counter 2 variable in the CTI PLC the offset would be a value of '2'.



Step 1: In the Variables Properties window, click on the *Addressing* folder.

Step 2: Enter the Offset value in the Properties detail window.

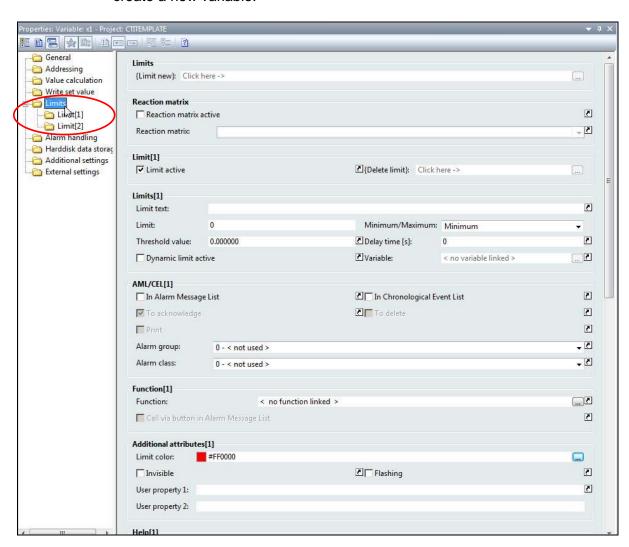
3.7.2.4 Setting Variable Limits

The Limit property of a variable is a very important feature for obtaining variable status and triggering alarms. Limits are handled in the properties of the variable not in the properties of an onscreen object. If, for example, you would like a picture of a valve to turn red when closed and green when opened, then you must use the limit property of the variable tied to the valve position.

Example: A valve has a position switch wired to digital PLC input 'X1'. This switch gives a full signal when the valve is opened and no signal when the valve is closed.

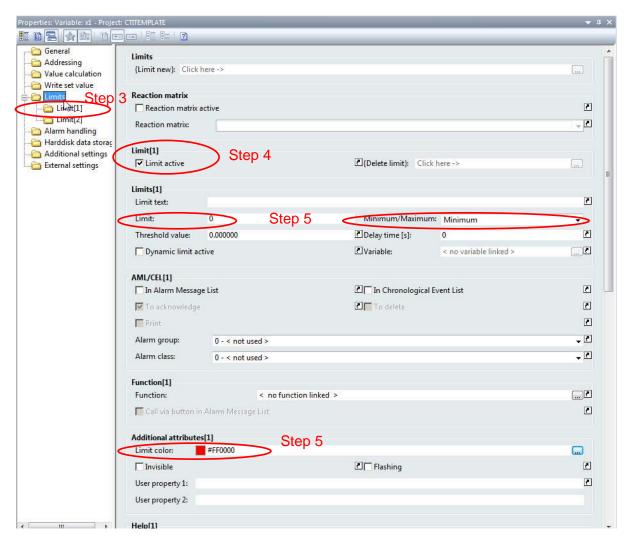
Step 1:

Create a variable for the CTI driver named 'X1'. This variable will be an X memory variable with an offset of 1. See Section 3.7.2.1 for instructions to create a new variable.



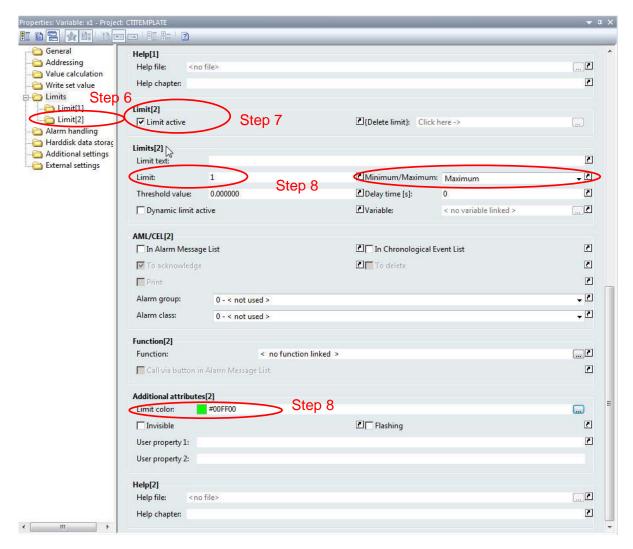
Step 2:

In the Properties window for the new variable that you just created, expand the *Limits* folder. You will see two limits already defined by Zenon by default.



- Step 3: Click on the Limit[1] folder.
- Step 4: Notice that the *Limit active* checkbox is checked. In order for a limit to be enabled, the *Limit active* box must be checked.
- Notice that Limit 1 has been preconfigured to be a minimum limit of value '0' with a limit color of red. What this means is that when X1 is equal to zero then the limit color of red is triggered.

A *Minimum* limit is triggered when a variable value is equal to or less than the minimum limit value.



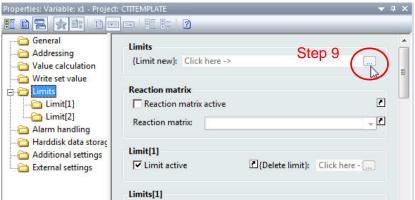
Step 6: Click on the Limit[2] folder.

Step 7: Notice that the *Limit active* checkbox is checked. In order for a limit to be enabled, the *Limit active* box must be checked.

Notice that Limit 2 has been preconfigured to maximum limit of value '1' with a limit color of green. This means that when X1 is equal to '1' then the limit color of green is triggered.

A *Maximum* limit is triggered when a variable value is equal to or greater than the maximum limit value.

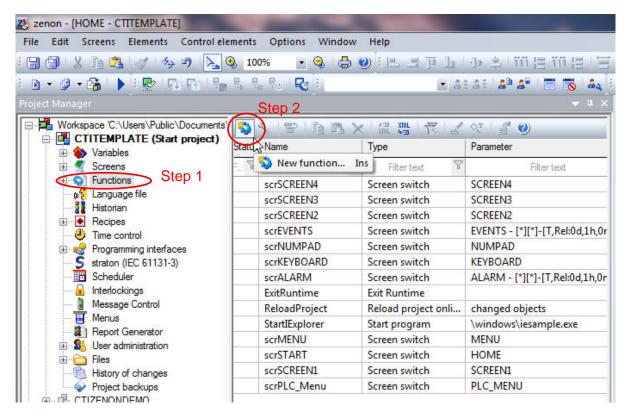
For integer or real type variables, multiple limits can be added and configured.



Step 9: To add a new limit, click on the *Limit new* button in the Limits folder.

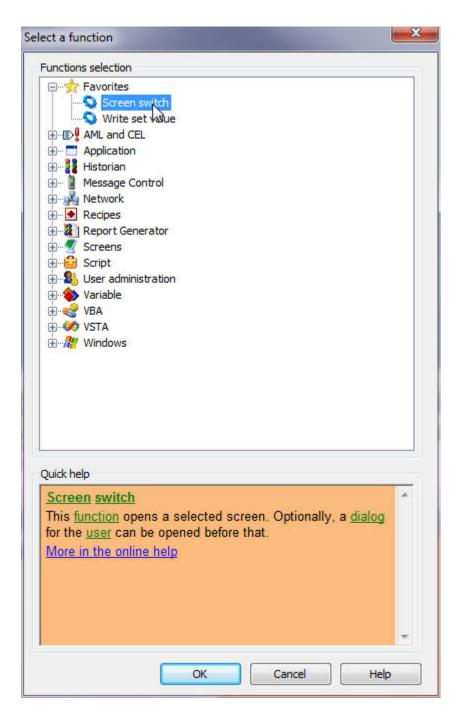
3.7.3 Creating Functions

A function is a predefined action which can be triggered in the Runtime; e.g. a screen switch or a file operation, etc. Before a button can be added to your project, you must first create the function that the button will activate. Two of the most common functions that you will use are the *screen switch* and *write set value* functions.

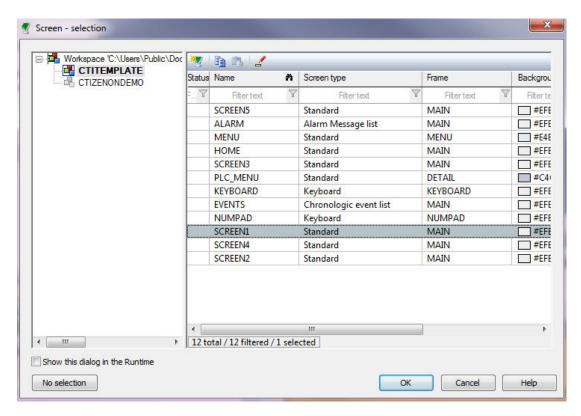


Step 1: In the Project tree, click on the *Functions* icon.

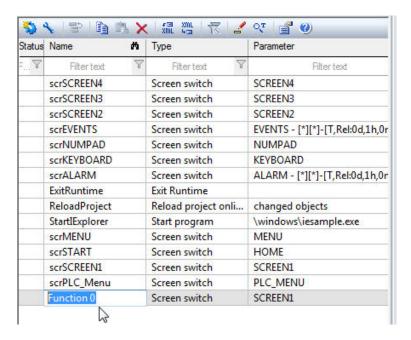
Step 2: In the Detail view, click on the *New function* icon.



When the *Select a function* window appears, select a function from the list and then click the OK button. In this example, the screen switch function is selected.



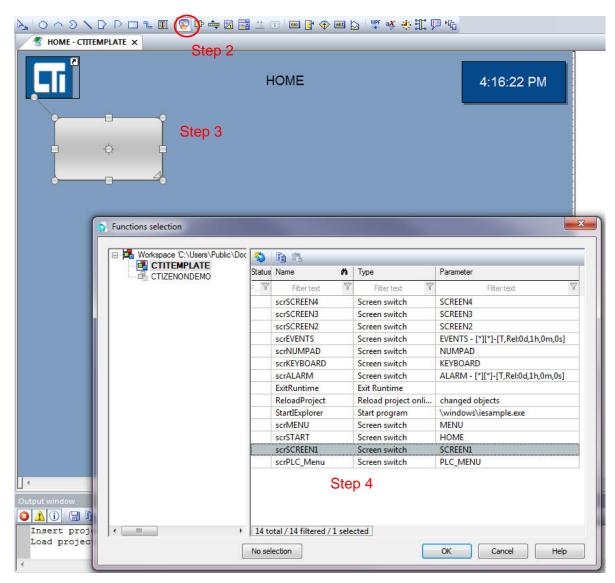
Step 4: When the *Screen - selection* window appears, select a screen from the list and then click the OK button.



Step 5: In the Detail View, you can click on the new function to rename it.

3.7.4 Creating Buttons

Step 1: In the Project tree, click on the Screens icon. In the Detail View, double click on the screen in which you will be placing a new button.



- Step 2: Click on the icon for Create a button.
- **Step 3**: In the *Screen Editor* window, click and drag a new button on the screen.
- You will now need to select a function for your button. When the Functions selection window appears, select the function and click the OK button.



Step 5: Double click on the new button. You will now be able to type a label for the button.

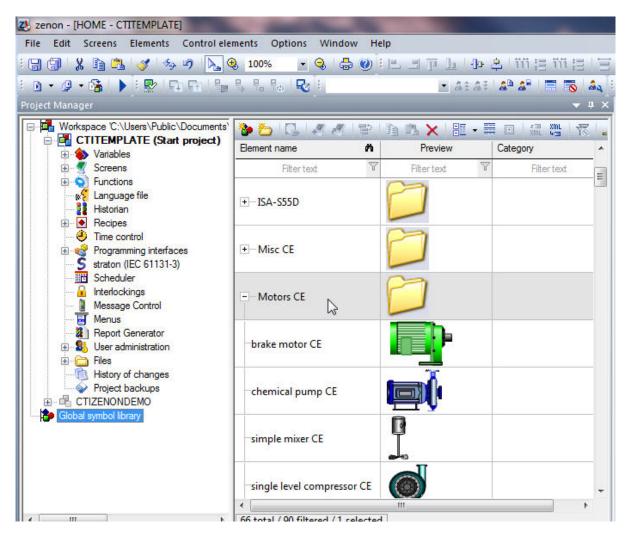
3.7.5 Adding Graphical Symbols

The Zenon Editor has a large graphical symbols library that you may use to create your project screens. However, some of the graphical symbols supplied with the Zenon Editor will not display properly on the 2500-VP15 panel. Graphical symbols with certain types of gradient color shading will appear as empty wire frames in Windows CE.

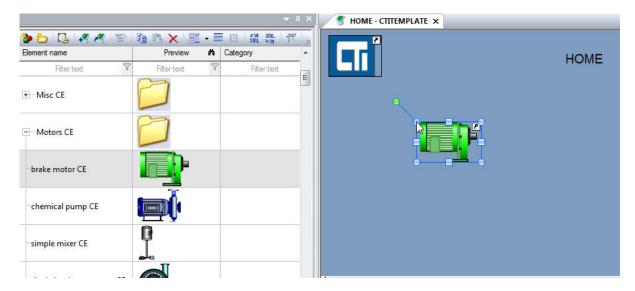
Control Technology has added a graphics symbols set to the Zenon Editor software which is fully compatible with Windows CE. These symbols were added to your Zenon Editor's Global Symbols Library during installation. The CE compatible symbols are grouped in folders that have 'CE' in their name, for example 'Motors CE' and 'Tanks CE'. These 'CE' Symbols are designed to work on the 2500-VP15 panel and will also work in all other Windows operating systems. Many of the graphics symbols located in non-CE folders will work in Windows CE. It is the non-CE Library Symbols with gradient color fills that will not work in Windows CE.

NOTE

Use Graphical symbols from the Library folders that have 'CE' in their name. Some of the symbols in the non-'CE' Library folders will not work in Windows CE due to the gradient color fill methods that were used to build them.



- **Step 1**: To add a graphical symbol to your project screen, click on the *Global symbol library* icon in the Project tree.
- **Step 2**: Find a symbols folder that contains 'CE' in its name, for example 'Motors CE'.
- Step 3: Click on the '+' beside the desired folder to view the symbols contained therein.
- Step 4: Click on the '+' beside the desired folder to view the symbols contained therein.

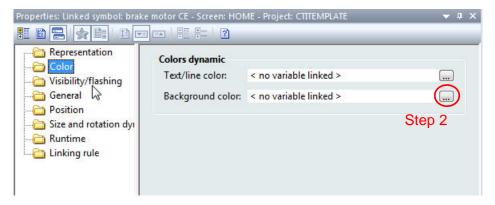


Step 5: Click and drag a symbol from the library folder onto an open screen in the Screen Editor window.

3.7.5.1 Linking a Variable to a Graphics Symbol

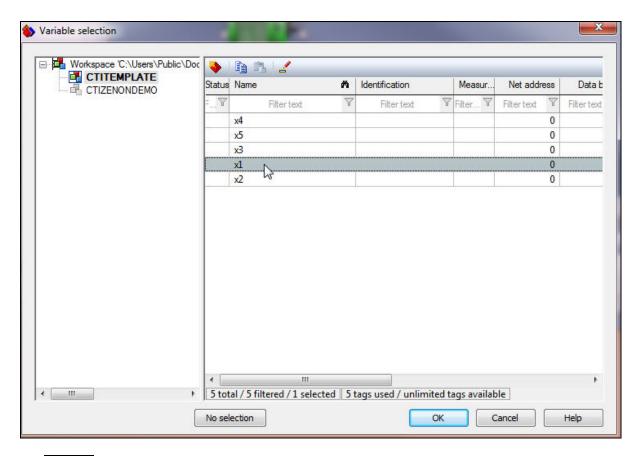
The color and visibility of a graphics symbol can be controlled by linking the symbol to a variable which has defined limits. For example, earlier in section 3.7.2.1, we created a variable which we named 'X1'. Variable 'X1' had two defined limits, one limit that displayed the color red when X1 was equal to '0' and the other limit that displayed the color green when X1 was equal to '1'.

If we link this variable to the background color property of the new graphics symbol that we added to our project, then the motor color will appear red when X1 is equal to zero and it will appear green when X1 is equal to '1'.



Step 1: In the Properties window for the new graphics symbol, click on the *Color* folder. You can also link a variable to *Visability/flashing* properties.

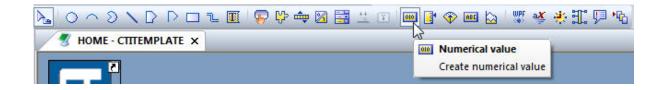
Step 2: Click on the Background color button to link a variable to this property.



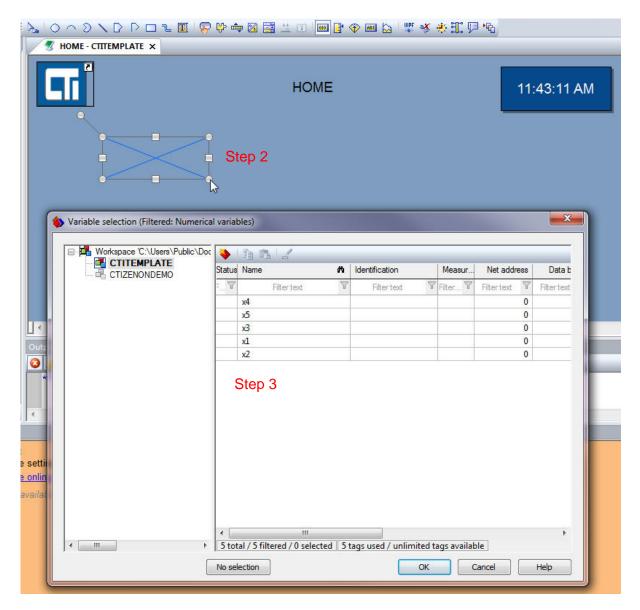
Step 3: Select the variable to link to your symbol and then click the OK button.

3.7.6 Adding Numerical Displays

A Numerical value display box is used to give a graphical readout of a variable value on a project screen.



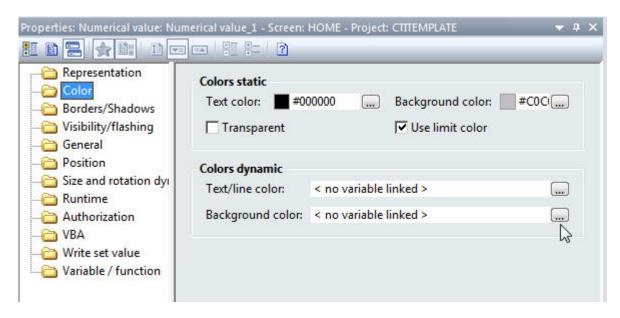
Step 1: To add a *Numerical value* display to your project screen, click on the *Numerical value* icon in the *Elements* toolbar.



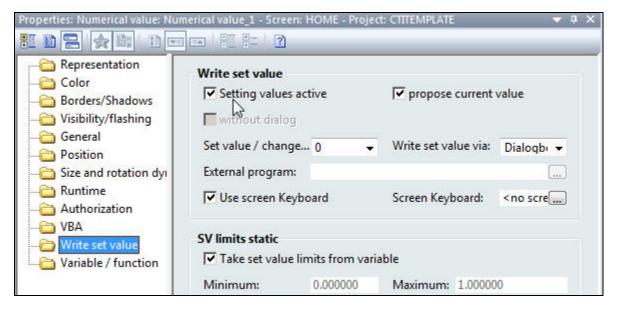
- **Step 2**: Click and drag the numerical display to the desired size.
- Step 3: When the variable selection window appears, click to select a variable to display and then click the OK button.



There are a number of properties available to customize your Numerical value display. We will examine a couple of them.



Step 4: Under the color folder, the background color and Text/line color can be link to a variable with defined limits.



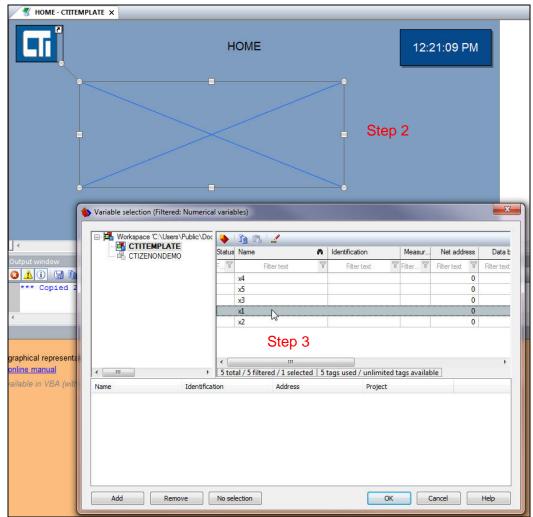
Under the Write set value folder, the Setting values active checkbox allows the value in the Numerical value display to be changed in the Runtime by the user. Removing the check from the checkbox disables the Runtime user from being able to change the value from the Numerical value display. If Setting values active is selected then you may configure the input method. You may use a dialog box, an onscreen keyboard, a slider, etc. for the input method.

3.7.7 Adding a Trend Element

A Trend element is a dynamic element for displaying variable values in trend curves. Trend curves depict the course of value over a selected time interval.

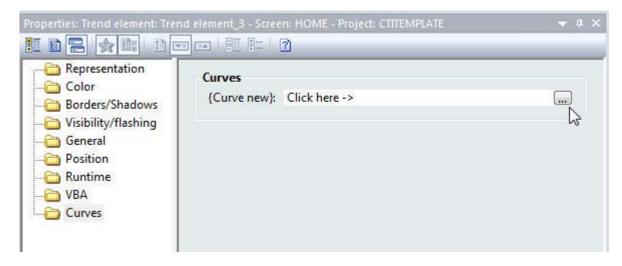


Step 1: To add a *Trend element* to your project screen, click on the *Trend Element* icon in the *Element*s toolbar.

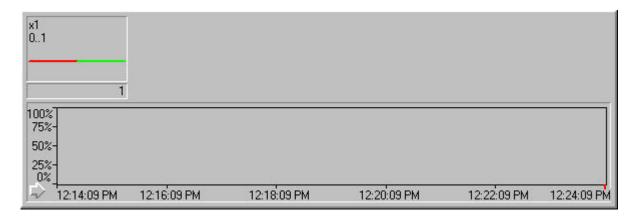


Step 2: Click and drag the Trend element to the desired size.

Step 3: Select a variable to display in the trend graph.

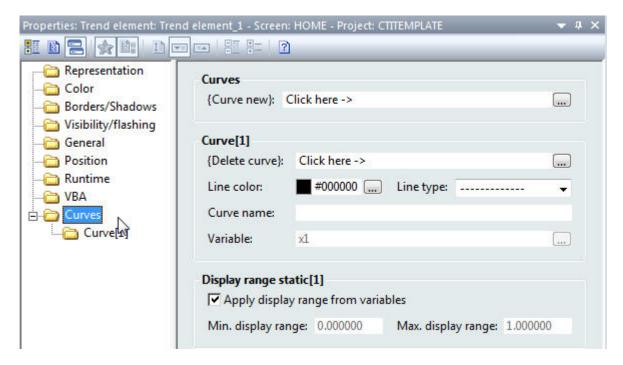


- **Step 4**: In the Properties window, click on the *Curves* folder.
- Step 5: Click the Curve new button.
- **Step 6:** When a variable selection window appears, select a variable from the list and click the OK button.



The Trend element display contains a data chart area and a variable key.

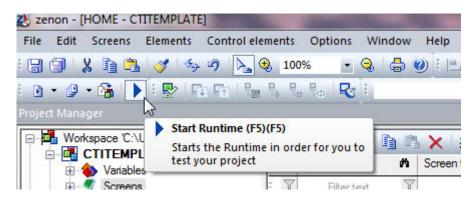
Step 7: Resize the trend chart as needed to allow for proper viewing of data.



- Step 8: Properties for the new Trend curve such as line color and type can be changed in the Properties window under the Curve folder.
- **Step 9:** Additional curves can be added to the Trend element display by clicking on the *Curve new* button.

3.7.8 Testing your Runtime Project

After adding various elements to your project, you can test them by executing a test runtime on your computer.



Click the Start Runtime button in the Runtime files toolbar to test your Project changes. If you do not have an Exit button defined in your project, press ALT+F4 to exit the runtime.

3.8 Transfering a Project Runtime to the Panel

Transfering a project runtime to your HMI panel consists of the following steps:

- 1) Reading this Section
- 2) Setting the IP address of your Panel
- 3) Connecting the Editor PC to 2500-VP15 Panel
- 4) Starting SysSrvCE Software on Panel
- 5) Updating CE Runtime Files
- 6) Establishing a Remote Transfer Connection
- 7) Activating your Runtime License
- 8) Transfering Project Files
- 9) Setting the Start Project

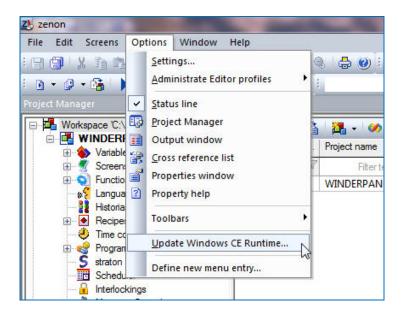
3.8.1 Configuring Communications Between Editor PC and HMI Panel

To download a runtime project to your HMI panel you will need to do the following things to establish a communication link:

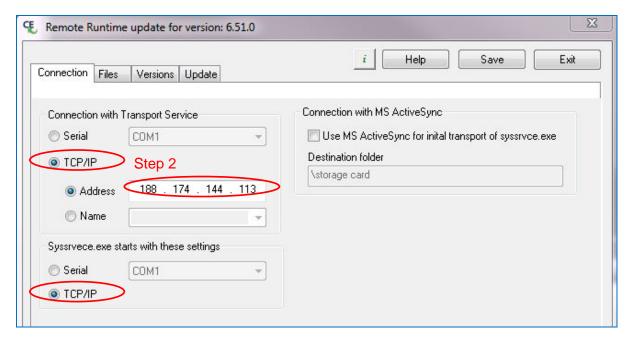
- 1. Connect your editor computer to the CTI 2500-VP15 panel with an Ethernet cable. You may also connect through an Ethernet switch or over a network.
- 2. Ensure that you have chosen an IP address and subnet mask for your panel that matches the class of the network to which you are connecting. See section 1.6.
- 3. Start *SysSrVCE.exe* on your CTI HMI panel. There is a shortcut to the program on the desktop of the CTI HMI panel. Double tap the shortcut for *SysSrvCE*.
- 4. When the *Transport Service* window appears on the HMI screen, make sure that 'DEVICE=TCP/IP' is selected in the *Configuration* drop box.
- 5. Tap the 'Start' button on the *Transport Service* window. This program must be running on the CTI panel in order to download a project to it.

3.8.2 Updating the CE Runtime Files on your CTI Panel

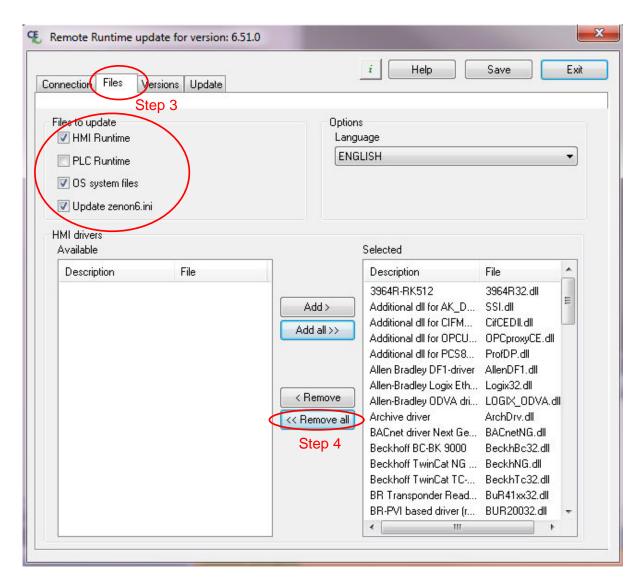
The next step in preparing your panel for your project is to load the latest runtime files from your Editor PC to the CTI panel. If you used the CTI Project Template to create your project, many of the steps in this subsection will have already been made.



Step 1: Under the *Options* menu in your Zenon Editor, click on the *Update Windows CE Runtime* menu item.



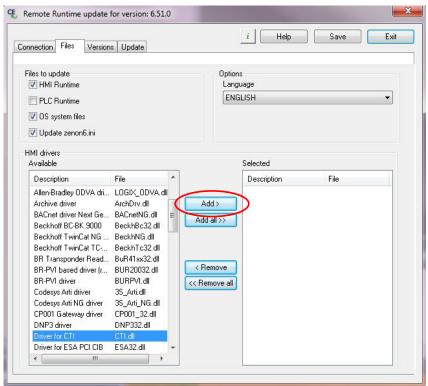
Under the *Connections* tab in the *Remote Runtime update* window, select TCP/IP in both instances as shown in the image above. Then enter the IP address of your CTI HMI panel in the address box.



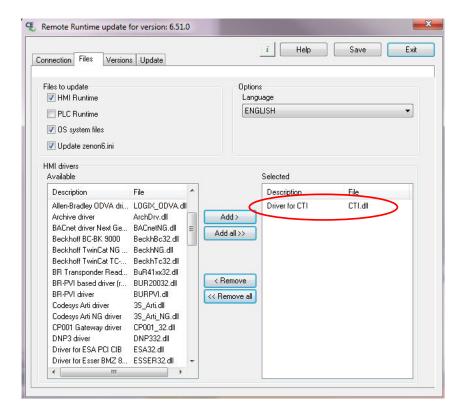
Step 3: Click on the *Files* tab. Under the *Files* tab, verify that the following check boxes are selected: *HMI Runtime*, *OS system files*, and *Update zenon6.ini*.

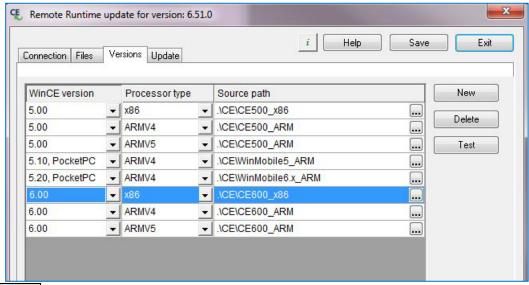
Zenon defaults in downloading all available HMI drivers to your HMI panel. However, to conserve storage space on your HMI panel, only the drivers that are needed will be downloaded. We will remove all of the HMI drivers from the *Selected* box and then we will add the CTI driver to be downloaded.

Step 4: Click on the button 'Remove all' to remove all the HMI drivers from the Selected box.

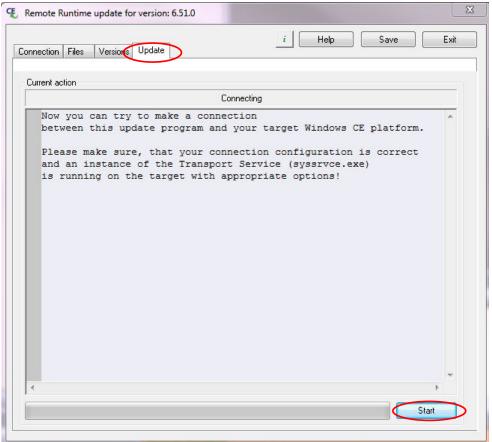


Step 5: Find and select the HMI driver in the list that is labeled 'Driver for CTI'. Then click the *Add* button in order to add the CTI driver to the *Selected* box.

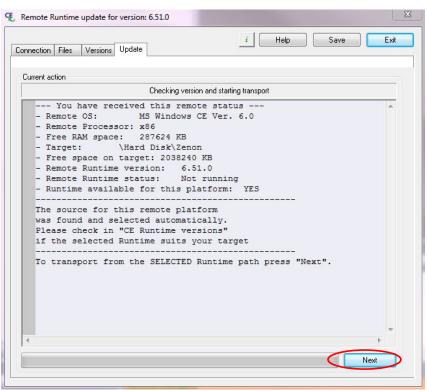




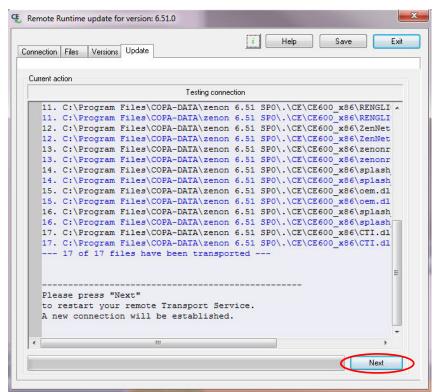
Step 6: Click on the *Versions* tab and then click on the *6.00/x86* line in order to select the Windows CE 6.0 for x86 version of the Zenon runtime.



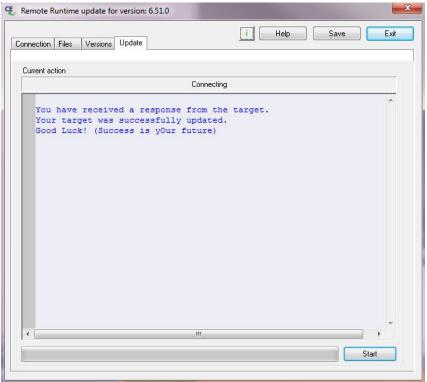
Step 7: Click on the *Update* tab and then click on the *Start* button.



Step 8: Click on the Next button to start the Runtime files download.

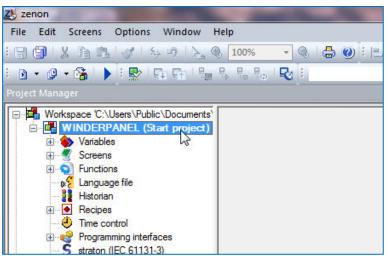


Step 9: After a number of files download, click on the Next button to finish.

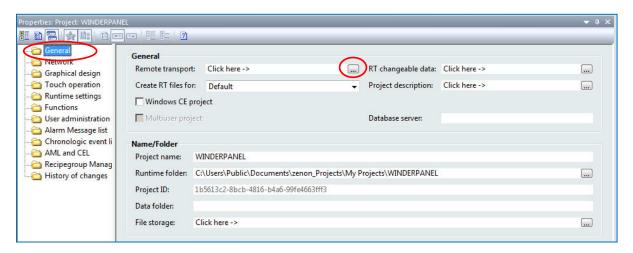


When the 'Success is your future' message appears, click on the *Exit* button. Do not click on the *Start* button as that would start the update process over again.

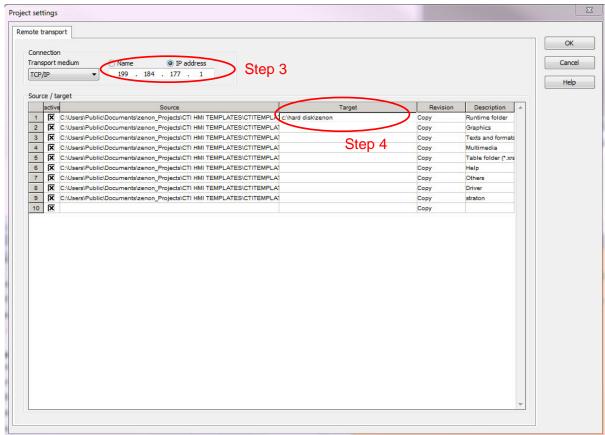
3.8.3 Configuring and Establishing a Remote Transfer Connection



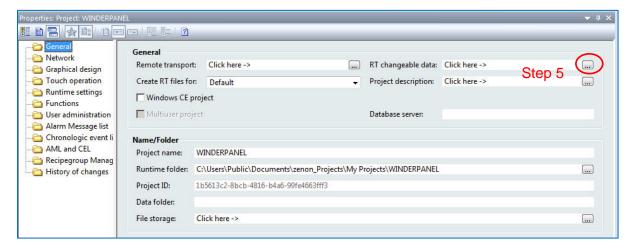
Step 1: Click on the name of your project in the Project tree of your Zenon Editor software.



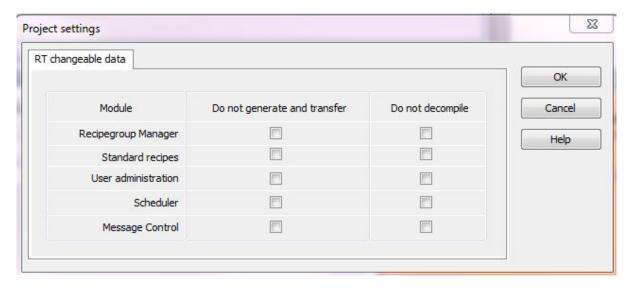
Step 2: In the *Properties* window of the Editor, click on the *General* folder. Then click on the button for *Remote transport* found in the properties detail window.



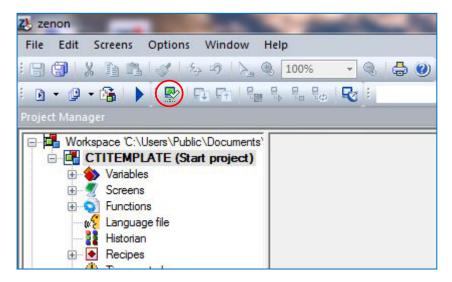
- Step 3: Enter the IP address of the CTI panel in the box near the top of the remote transport window.
- **Step 4**: Enter the following *Target* location in line 1 of the Source/target table: 'c:\hard disk\zenon'. Then, click the OK button.



Step 5: In the *Properties* window of the Editor, click on the *General* folder. Then click on the button for *RT* changeable data found in the properties detail window.



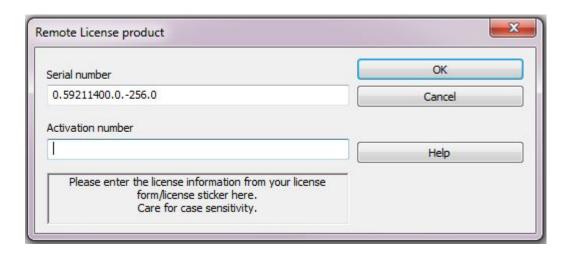
Step 6: Make sure that all of the boxes are empty in the RT changeable data window. If there are any check marks in the boxes, click to remove them. Then click the OK button.



Step 7: Click on the icon for *Establishing a Remote Transport Connection* as indicated in the above image.



Step 8: When the window pictured above appears, click on the OK button.



Step 9:

You will now need to enter the Runtime license information from the license paper that was supplied in the box with your CTI 2500-VP15 panel. Enter the Serial number and the Activation number in *Remote License product* window exactly how they appear on the Runtime license sheet.

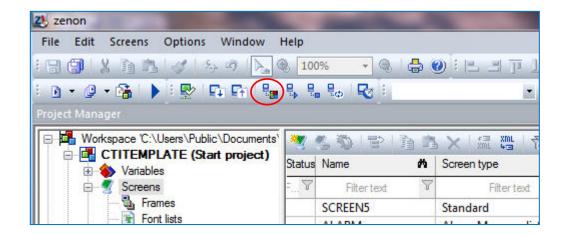
NOTE

If you misplaced your panel's runtime license sheet, please call CTI toll-free at 1-800-537-8398 or email us at sales@controltechnology.com.

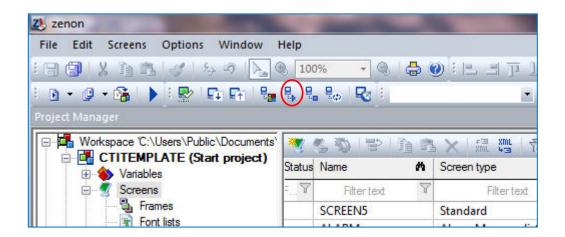
3.8.1 Transferring Project Files and Setting Start Project



Click on the icon for *Transfer changed runtime files* as indicated in the image above. In the Output window of the Zenon editor, you will see a number of files being transferred to the CTI Panel.



Step 2: Click on the icon for Set remote start project as indicated in the image above.



Step 3: Click on the icon for *Remote: Start runtime* as indicated in the image above. Your project should soon appear on the 2500-VP15 panel.

3.9 Running Your Project for the First Time

After you have successfully transferred your project to the CTI Panel, the panel is ready to be connected to your control system. Once a project is loaded on the CTI panel, the panel will automatically start the project when the panel is rebooted.

Step 1: Connect the Ethernet Cable to the 2500-VP15 that permits it to communicate with the PLC processor(s).

NOTE

The 2500-VP15 has two Ethernet ports. Ensure that you have connected to and configured the correct panel Ethernet port.

NOTE

It is recommended that a 'static' (manual) IP address be used for the HMI panel. Using DHCP may cause loss of communications between your HMI panel and other devices.

NOTE

You must choose your IP address and subnet mask to match the class of network in which your control system will reside. For example, a class 'C' network has a subnet mask of 255.255.255.0 and the first three numbers of all of the IP addresses on the network must match.

Step 2: Reboot the 2500-VP15 panel. Your HMI project should automatically load.

Step 3: Test your project screens for proper data display and control functionality.

NOTE

If there is a communication problem between your HMI panel and target device(s), you will see small, square red dots next to data display items. The red dot indicates that a variable cannot be updated due to failed communications.

LIMITED PRODUCT WARRANTY

<u>Warranty</u>. Control Technology Inc. ("CTI") warrants that this CTI Industrial Product (the "Product") shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase from CTI or from an authorized CTI Industrial Distributor, as the case may be. Repaired or replacement CTI products provided under this warranty are similarly warranted for a period of 6 months from the date of shipment to the customer or the remainder of the original warranty term, whichever is longer. This Product and any repaired or replacement products will be manufactured from new and/or serviceable used parts which are equal to new in the Product. This warranty is limited to the initial purchaser of the Product from CTI or from an authorized CTI Industrial Distributor and may not be transferred or assigned.

- 2. <u>Remedies.</u> Remedies under this warranty shall be limited, at CTI's option, to the replacement or repair of this Product, or the parts thereof, only after shipment by the customer at the customer's expense to a designated CTI service location along with proof of purchase date and an associated serial number. Repair parts and replacement products furnished under this warranty will be on an exchange basis and all exchanged parts or products become the property of CTI. Should any product or part returned to CTI hereunder be found by CTI to be without defect, CTI will return such product or part to the customer. The foregoing will be the exclusive remedies for any breach of warranty or breach of contract arising therefrom.
- 3. <u>General.</u> This warranty is only available if (a) the customer provides CTI with written notice of a warranty claim within the warranty period set forth above in Section 1 and (b) CTI's examination of the Product or the parts thereof discloses that any alleged defect has not been caused by a failure to provide a suitable environment as specified in the CTI Standard Environmental Specification and applicable Product specifications, or damage caused by accident, disaster, acts of God, neglect, abuse, misuse, transportation, alterations, attachments, accessories, supplies, non-CTI parts, non-CTI repairs or activities, or to any damage whose proximate cause was utilities or utility-like services, or faulty installation or maintenance done by someone other than CTI.
- 4. <u>Product Improvement.</u> CTI reserves the right to make changes to the Product in order to improve reliability, function or design in the pursuit of providing the best possible products.
- 5. Exclusive Warranty. THE WARRANTIES SET FORTH HEREIN ARE CUSTOMER'S EXCLUSIVE WARRANTIES. CTI HEREBY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. WITHOUT LIMITING THE FOREGOING, CTI SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, COURSE OF DEALING AND USAGE OF TRADE.
- 6. <u>Disclaimer and Limitation of Liability.</u> TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, CTI WILL NOT BE LIABLE FOR ANY BUSINESS INTERRUPTION OR LOSS OF PROFIT, REVENUE, MATERIALS, ANTICIPATED SAVINGS, DATA,

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- 7. Adequate Remedy. The customer is limited to the remedies specified herein and shall have no others for a nonconformity in the Product. The customer agrees that these remedies provide the customer with a minimum adequate remedy and are its exclusive remedies, whether based on contract, warranty, tort (including negligence), strict liability, indemnity, or any other legal theory, and whether arising out of warranties, representations, instructions, installations, or non-conformities from any cause. The customer further acknowledges that the purchase price of the Product reflects these warranty terms and remedies.
- 8. <u>Force Majeure.</u> CTI will not be liable for any loss, damage or delay arising out of its failure (or that of its subcontractors) to perform hereunder due to causes beyond its reasonable control, including without limitation, acts of God, acts or omissions of the customer, acts of civil or military authority, fires, strikes, floods, epidemics, quarantine restrictions, war, riots, acts of terrorism, delays in transportation, or transportation embargoes. In the event of such delay, CTI's performance date(s) will be extended for such length of time as may be reasonably necessary to compensate for the delay.
- 9. <u>Governing Law.</u> The laws of the State of Tennessee shall govern the validity, interpretation and enforcement of this warranty, without regard to its conflicts of law principles. The application of the United Nations Convention on Contracts for the International Sale of Goods shall be excluded.

REPAIR POLICY

In the event that the Product should fail during or after the warranty period, a Return Material Authorization (RMA) number can be requested orally or in writing from CTI main offices. Whether this equipment is in or out of warranty, a Purchase Order number provided to CTI when requesting the RMA number will aid in expediting the repair process. The RMA number that is issued and your Purchase Order number should be referenced on the returning equipment's shipping documentation. Additionally, if the product is under warranty, proof of purchase date and serial number must accompany the returned equipment. The current repair and/or exchange rates can be obtained by contacting CTI's main office at 1-800-537-8398 or go to www.controltechnology.com/support/repairs/.

When returning any module to CTI, follow proper static control precautions. Keep the module away from polyethylene products, polystyrene products and all other static producing materials. Packing the module in its original conductive bag is the preferred way to control static problems during shipment. Failure to observe static control precautions may void the warranty.