

[Tech Note 1044](#)

Configuring IIS MIME Types to View Recipe Manager Plus Help File Videos

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Topic#: 002884

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Introduction

Recipe Manager Plus Help files provide embedded tutorial videos. These videos will only work with Microsoft Internet Explorer and *will not* work with Google Chrome, Mozilla Firefox and Safari.

Prerequisites

- You must have Windows media player installed as a prerequisite per your Operating system.
- You must enable IIS on the machine where Recipe Manager Plus is installed.

Application Version

- Recipe Manager Plus 1.0.
- Microsoft Internet Explorer 10 or later.
- IIS 7.x or later.

If IIS is Not Setup Correctly

1. Expand Formulas from the help menus and select **Creating a Formula**. Figure 1 (below) shows the area where you should see the tutorial video for Creating a Formula (red box). In this case Internet Information Services (IIS) is not configured correctly.

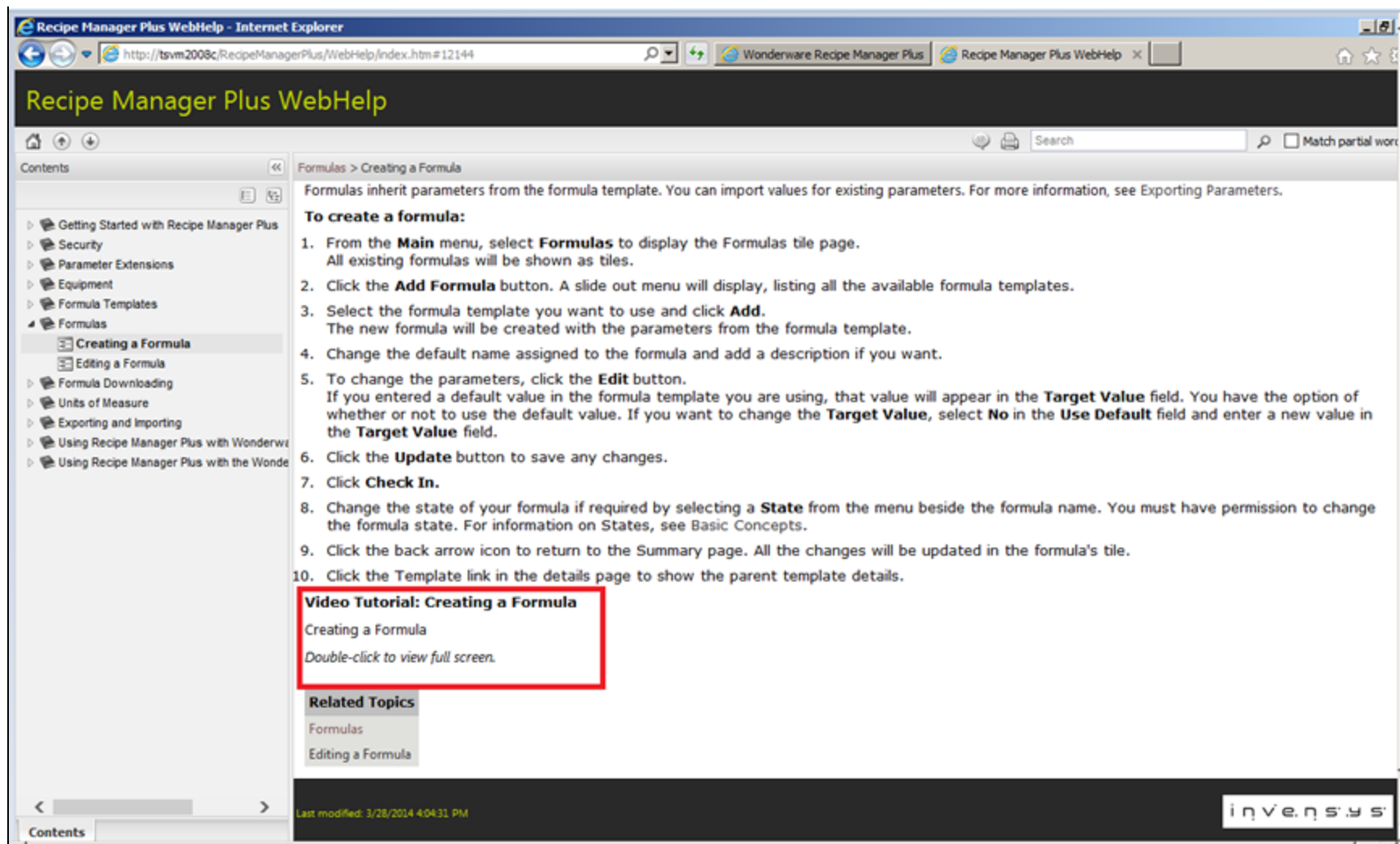


FIGURE 1: DOUBLE-CLICK TO VIEW HELP VIDEO

Configuration Steps for Correct Video Display

Modify IIS's MIME settings so that **MP4** extensions are enabled. To do this:

1. Open IIS by clicking **Start** and typing **inetmgr**, then press **Enter**.
2. At the machine root under **IIS**, highlight and click **MIME Types**.

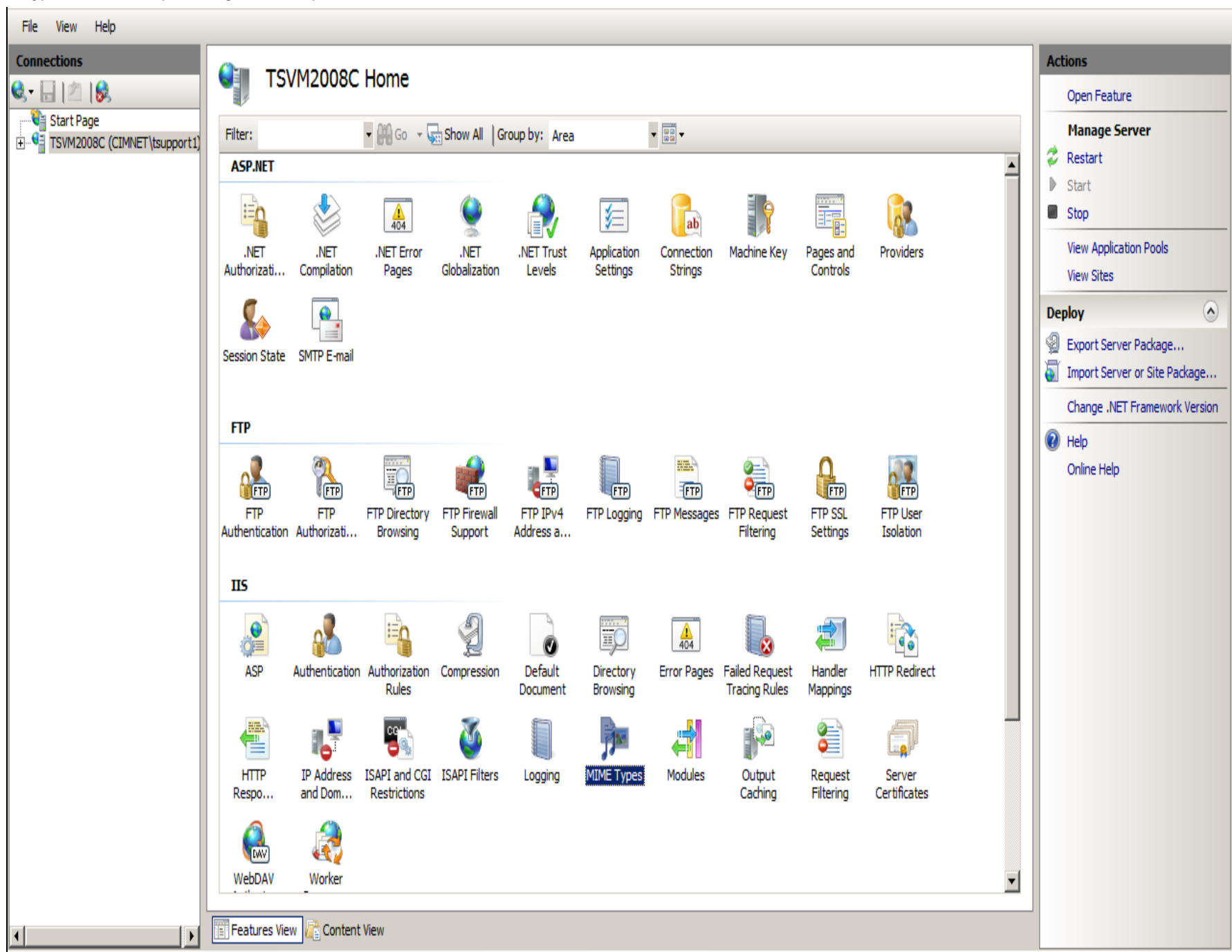


FIGURE 2: IIS > MIME TYPES

3. Add **.MP4** extensions to the MIME list by right-clicking anywhere in the **MIME Types** field, and clicking **Add**.

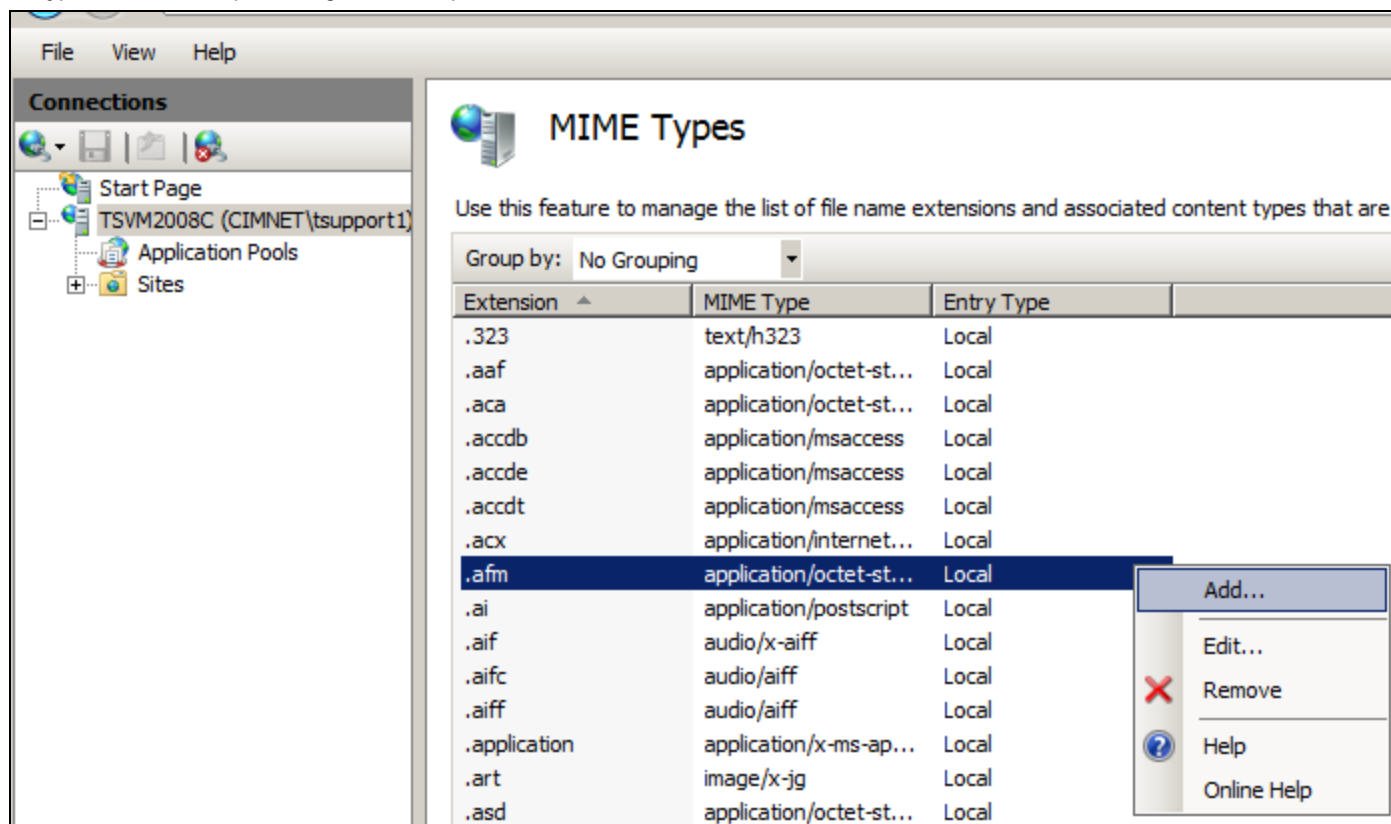


FIGURE 3: ADD MIME TYPE

4. Provide the following data: For File name extension add **.MP4**. For MIME Type add **video/mp4** and click **OK**.

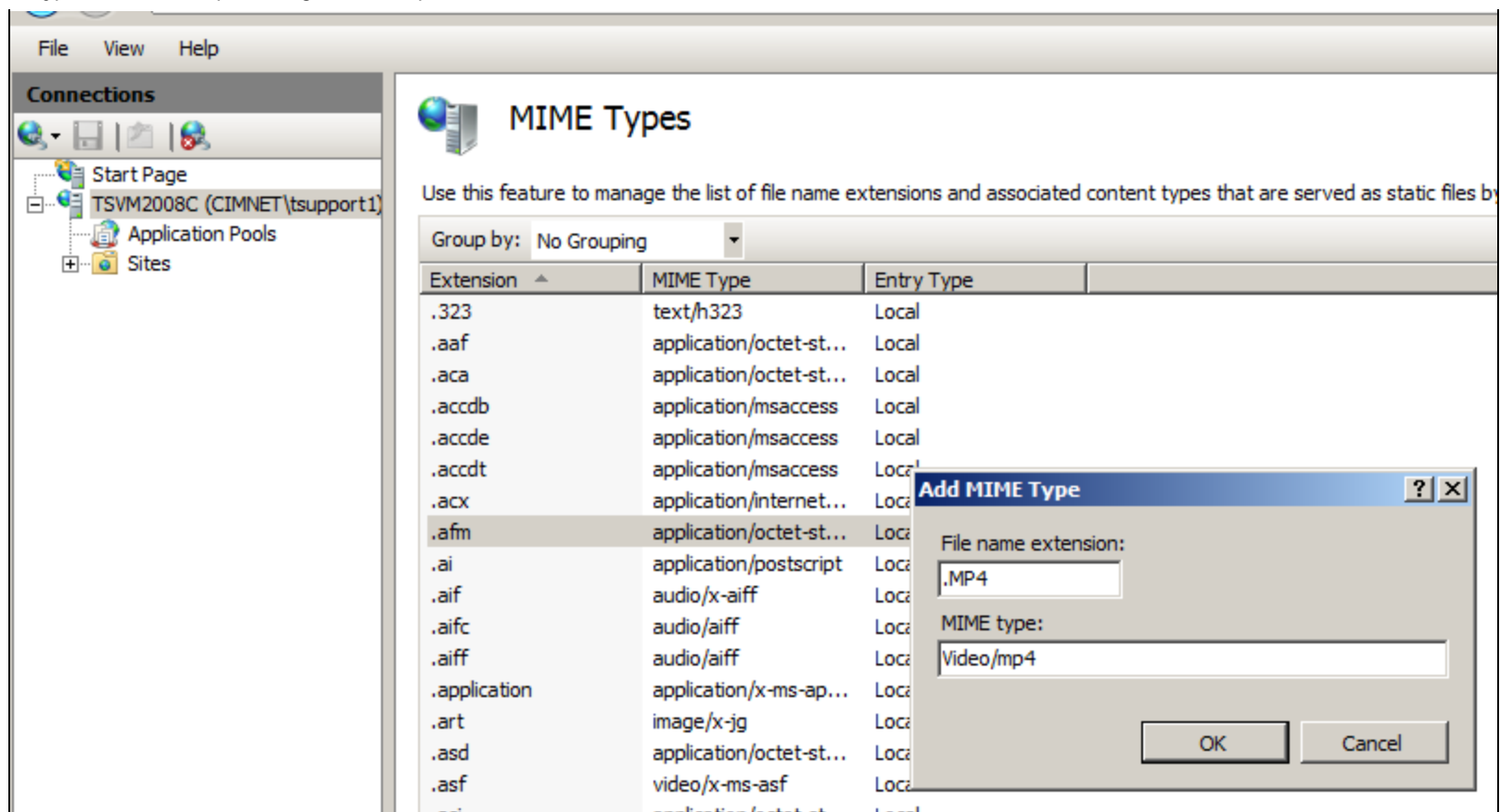


FIGURE 4: COMPLETE THE INFORMATION

- Restart IIS by clicking **Restart** under the **Actions** panel on the right side of the IIS window.
- Next start Recipe Manager Plus and open the Help tutorial. Expand **Formulas/Creating a Formula** and you will see the embedded video.

Recipe Manager Plus WebHelp

Contents

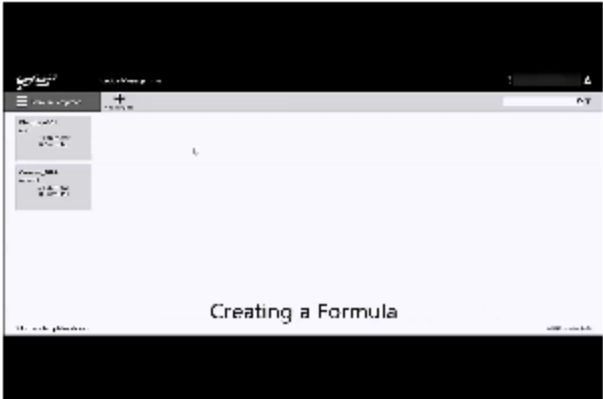
- ▶ Getting Started with Recipe Manager Plus
- ▶ Security
- ▶ Parameter Extensions
- ▶ Equipment
- ▶ Formula Templates
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- ▶ Units of Measure
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- ▶ Using Recipe Manager Plus with Wonderware
- ▶ Using Recipe Manager Plus with the Wonderware

Formulas > Creating a Formula

If you entered a default value in the formula template you are whether or not to use the default value. If you want to change the **Target Value** field.

6. Click the **Update** button to save any changes.
7. Click **Check In**.
8. Change the state of your formula if required by selecting a **State** the formula state. For information on States, see Basic Concepts.
9. Click the back arrow icon to return to the Summary page. All the
10. Click the Template link in the details page to show the parent

Video Tutorial: Creating a Formula



Creating a Formula

Double-click to view full screen.

Related Topics

- Formulas
- Editing a Formula

FIGURE 5: EMBEDDED VIDEO

7. Double-click the video for Full Screen view:



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