Tech Note 1044 Configuring IIS MIME Types to View Recipe Manager Plus Help File Videos

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Introduction

Recipe Manager Plus Help files provide embedded tutorial videos. These videos will only work with Microsoft Internet Explorer and *will not* work with Google Chrome, Mozilla Firefox and Safari.

Prerequisites

- You must have Windows media player installed as a prerequisite per your Operating system.
- You must enable IIS on the machine where Recipe Manager Plus is installed.

Application Version

- Recipe Manager Plus 1.0.
- Microsoft Internet Explorer 10 or later.
- IIS 7.x or later.

If IIS is Not Setup Correctly

1. Expand Formulas from the help menus and select **Creating a Formula**. Figure 1 (below) shows the area where you should see the tutorial video for Creating a Formula (red box). In this case Internet Information Services (IIS) is not configured correctly.

| Cecipe Manager Plus WebHelp - Internet | t Explorer 🖉 🚱 Wonderware Recipe Manager Plus 🖉 Recipe Manager Plus WebHelp 🛪 🔛 😭 🏠 | | | | |
|--|--|--|--|--|--|
| Recipe Manager Plus \ | WebHelp | | | | |
| ₫ ⊛ ⊛ | Search Match partial work | | | | |
| Contents | Formulas > Creating a Formula | | | | |
| EB | Formulas inherit parameters from the formula template. You can import values for existing parameters. For more information, see Exporting Parameters. | | | | |
| Getting Started with Recipe Manager Plus | To create a formula: | | | | |
| B Security B Parameter Extensions | From the Main menu, select Formulas to display the Formulas tile page. All existing formulas will be shown as tiles. | | | | |
| Equipment | 2. Click the Add Formula button. A slide out menu will display, listing all the available formula templates. | | | | |
| Formula Templates Formulas | Select the formula template you want to use and click Add. The new formula will be created with the parameters from the formula template. | | | | |
| Creating a Formula | 4. Change the default name assigned to the formula and add a description if you want. | | | | |
| Evening a rommula Errmula Downloading Events of Measure Exporting and Importing Events in Recipe Manager Plus with Wonderw | 5. To change the parameters, click the Edit button. If you entered a default value in the formula template you are using, that value will appear in the Target Value field. You have the option of whether or not to use the default value. If you want to change the Target Value, select No in the Use Default field and enter a new value in the Target Value field. | | | | |
| Using Recipe Manager Plus with the Word | 6. Click the Update button to save any changes. | | | | |
| | 7. Click Check In. | | | | |
| | Change the state of your formula if required by selecting a State from the menu beside the formula name. You must have permission to change the formula state. For information on States, see Basic Concepts. | | | | |
| | 9. Click the back arrow icon to return to the Summary page. All the changes will be updated in the formula's tile. | | | | |
| | 10. Click the Template link in the details page to show the parent template details. | | | | |
| | Video Tutorial: Creating a Formula | | | | |
| | Creating a Formula | | | | |
| | Double-click to view full screen. | | | | |
| | Related Topics | | | | |
| | Formulas | | | | |
| | Editing a Formula | | | | |
| < > Contents | Last modified: 3/28/2014 40431 PM | | | | |

FIGURE 1: DOUBLE-CLICK TO VIEW HELP VIDEO

Configuration Steps for Correct Video Display

Modify IIS's MIME settings so that $\ensuremath{\mathsf{MP4}}$ extensions are enabled. To do this:

- 1. Open IIS by clicking Start and typing inetmgr, then press Enter.
- 2. At the machine root under **IIS**, highlight and click **MIME Types**.

Configuring IIS MIME Types to View Recipe Manager Plus Help File Videos



FIGURE 2: IIS > MIME TYPES

3. Add .MP4 extensions to the MIME list by right-clicking anywhere in the MIME Types field, and clicking Add.

Configuring IIS MIME Types to View Recipe Manager Plus Help File Videos

| File View Help | | | | | | |
|-------------------|--|------------------------|------------|---|-------------|--|
| Connections | MIME Types Use this feature to manage the list of file name extensions and associated content types that are s | | | | | |
| Application Pools | Group by: No Groupin | g • | | | | |
| ±…o Sites | Extension 🔺 | MIME Type | Entry Type | | | |
| | .323 | text/h323 | Local | | | |
| | .aaf | application/octet-st | Local | | | |
| | .aca | application/octet-st | Local | | | |
| | .accdb application/msaccess Local | | | | | |
| | .accde application/msaccess Local | | | | | |
| | .accdt application/msaccess Local | | | | | |
| | .acx | application/internet | Local | | | |
| | .afm | application/octet-st | Local | | ۵dd | |
| | .ai | application/postscript | Local | | | |
| | .aif | audio/x-aiff | Local | | Edit | |
| | .aifc | audio/aiff | Local | × | Remove | |
| | .aiff | audio/aiff | Local | ~ | | |
| | .application | application/x-ms-ap | Local | 0 | Help | |
| | .art | image/x-jg | Local | | Online Help | |
| | .asd | application/octet-st | Local | | | |



4. Provide the following data: For File name extension add .MP4. For MIME Type add video/mp4 and click OK...

| File View Help | | | |
|----------------|---|---|---|
| Connections | Use this feature to mana Group by: No Grouping | r pes age the list of file name ex g | extensions and associated content types that are served as static files |
| ±o Sites | Extension 🔺 | MIME Type | Entry Type |
| | .323 | text/h323 | Local |
| | .aaf | application/octet-st | Local |
| | .aca | application/octet-st | Local |
| | .accdb | application/msaccess | Local |
| | .accde | application/msaccess | Local |
| | .accdt | application/msaccess | |
| | .acx | application/internet | |
| | .afm | application/octet-st | Loca File name extension: |
| | .ai | application/postscript | Loca MP4 |
| | .aif | audio/x-aiff | Loca |
| | .aifc | audio/aiff | Loca MIME type: |
| | .aiff | audio/aiff | Loca Video/mp4 |
| | .application | application/x-ms-ap | Loca |
| | .art | image/x-jg | |
| | .asd | application/octet-st | |
| | .asf | video/x-ms-asf | Loca |

FIGURE 4: COMPLETE THE INFORMATION

- 5. Restart IIS by clicking **Restart** under the **Actions** panel on the right side of the IIS window.
- 6. Next start Recipe Manager Plus and open the Help tutorial. Expand Formulas/Creating a Formula and you will see the embedded video.



FIGURE 5: EMBEDDED VIDEO

7. Double-click the video for Full Screen view:



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Back to top

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