

Tech Note 313

Installing FactorySuite® A² Components Alongside FactorySuite 2000 Components

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It is possible to install FactorySuite A² components on the same PC as you have installed FactorySuite 2000 components. In some cases this is necessary, as with legacy I/O Servers and InTouch® 8.0. This Technote will explain the preferred procedure to install legacy (FactorySuite 2000) components and FactorySuite A² components on the same PC.

Note Please see the FactorySuite A² compatibility matrix to verify that the components that you are planning on installing are supported together on the same PC.

It is recommended that you back up all application data prior to installing or upgrading any FactorySuite component.

If you are installing onto a "clean machine"; that is, a PC that has never had any FactorySuite component installed on it, simply install the older or legacy FactorySuite component first and then install the FactorySuite A² component. For example: If you were planning on installing the Modbus Plus I/O Server and InTouch 8.0 on the same PC, you would install the I/O Server first. Reboot as necessary and then install InTouch 8.0

Note SCADAAlarm™ 5.x does not have the same needs/issues as the other legacy products. If SCADAAlarm is already installed with InTouch 7.x, just follow the steps for uninstalling InTouch, then install InTouch 8.0. If it's on a clean PC, install SCADAAlarm 5.0 AFTER InTouch 8.0 has been installed.

If a legacy FactorySuite component is already installed on the PC and you are planning on installing a different FactorySuite A² component on the same PC, you would first check the compatibility matrix to verify that the specific combination is supported and then install the new FactorySuite component.

The procedure for installing a legacy FactorySuite 2000 component on a PC that already has a FactorySuite A² component already installed is a bit more complex. You must first completely uninstall the FactorySuite A² component. Once this has been done reboot the PC. Install the older FactorySuite 2000 component, reboot if necessary, and then install the FactorySuite A² component.

There is an exception to the above procedure: any time you are upgrading from a FactorySuite 2000 version of InTouch (7.0, 7.1, 7.11) to a FactorySuite A² version of InTouch (8.0), and have another FactorySuite 2000 component installed on the PC, you must do the following:

- You must first uninstall InTouch from **Add/Remove** programs, but DO NOT uninstall the common components. Uninstalling InTouch should not remove your applications but it is always a good idea to backup your applications prior to uninstalling InTouch 7.x.

- Install InTouch 8.0.
- Start the InTouch application manager and find your application. Opening a 7.x application in 8.0 will automatically convert the application.

Note SCADAAlarm should be installed after installing InTouch 8.0.

We always recommend that you install any legacy(FactorySuite 2000) application before you install any FactorySuite A² application. This is because the application paths/directories have changed for FactorySuite A². The newer FactorySuite A² applications are aware of the older legacy directory paths and will install the necessary components to those directories/paths in order to allow both the old and new applications to work. If you install the legacy applications *after* the new applications there is a good chance that one of the applications will not function properly.

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