**Tech Note 91**  
Using HistData With InTouch and Excel

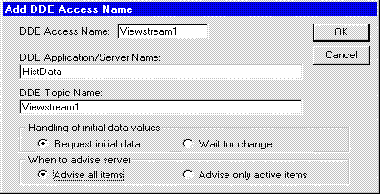
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HistData is a utility program that comes with Wonderware® InTouch™. It can retrieve data from InTouch historical log files via DDE and then write the requested data to csv files. HistData can not be used alone; another program is required in order to update HistData’s internal database items. This *Tech Note* gives an example of how to use HistData with InTouch and Microsoft® Excel™. In addition, common error messages and problems associated with HistData are presented with suggested solutions. The appendix at the end of this *Tech Note* contains detailed information about the items that are in the HistData internal database.

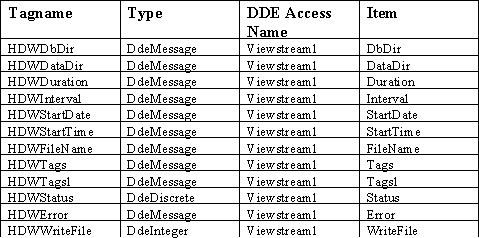
Using HistData With InTouch

1. Start WindowMaker and select **DDE Access Name** from the **Special** menu to create a new Access Name. In the *Add DDE Access Name* dialog box, configure the Access Name with the settings shown below:



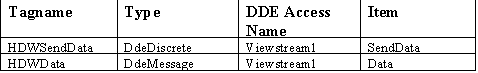
The DDEAccess name is user defined and can be up to 32 characters. The topic name is also user defined. The DDEApplication/Server Name must be **HistData** and the **Advise all items** option must be selected.

1. Next, create the following DDE tags to generate one csv file that contains the data from the encrypted log files:



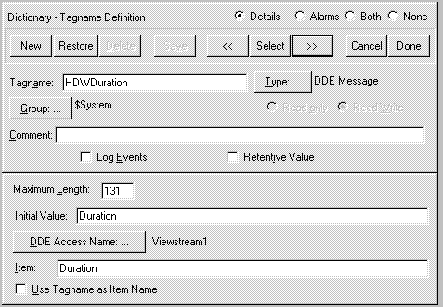
**Note** The HistData tags and the DDE Access Name will be automatically created if you use the HistData wizard. Just select the HistData wizard and place the icon on your window. Double-click the icon and assign a Hist Trend tag (you can click the suggest button). Click **OK** to create the HistData tags.

If you want to send the data not only to the csv file, but also to the item called **Data** so that it can be accessed from other applications, create the following two additional tags:

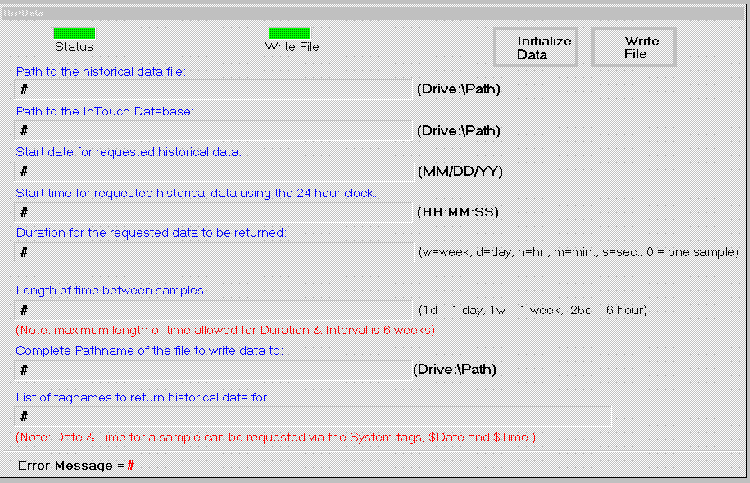


**Note** If you create and use these tags and then request a lot of information you will get the error: **Too much data requested – shorten the duration or reduce the number of tags**.

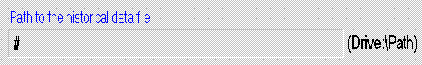
Here is an example of how a configured tag will look:



1. After you created the DDE tags, create a new window called **HistData** that looks similar to the following:



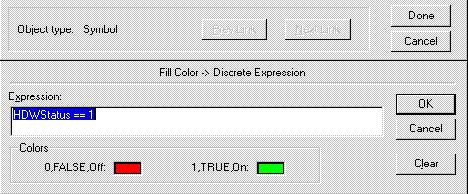
The **#** symbols are linked to a user input link. For example, the # symbol below has a User Inputs/String type of link to the tagname **HDWDataDir**. The user inputs link will enable you to change the value of the tags during runtime.



The **Status** button below is linked to a fill color—discrete expression, based on the tag HDWStatus.

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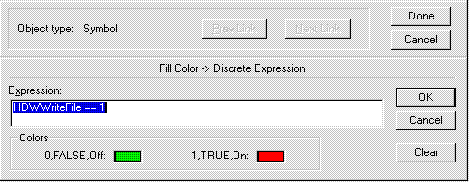
Here is the configuration for the **Status** button:



The **Write File** button below is linked to a fill color—discrete expression, based on the tag HDWWriteFile.

https://wdnresource.wonderware.com/support/kbcd/html/1/0000044c.gif

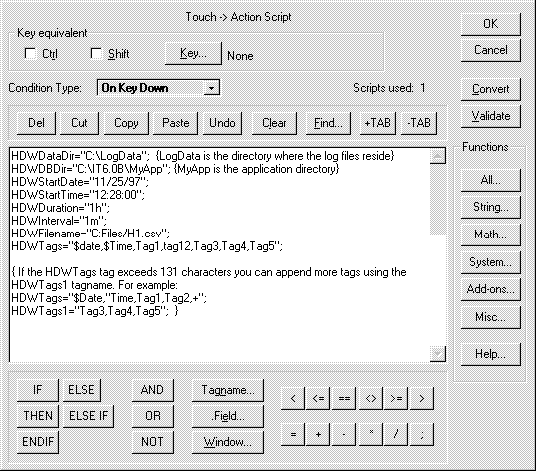
Here is the configuration for the **Write File** button:



The **Initialize Data** button below is linked to a Touch Pushbutton—Action script. When pushed , the HistData items will be initialized with the desired values. If necessary, these values can also be changed during runtime by using the User Inputs Links.

https://wdnresource.wonderware.com/support/kbcd/html/1/0000044e.gif

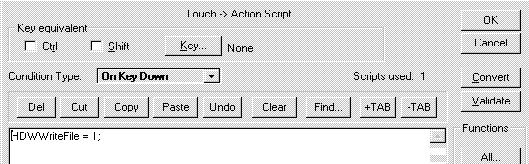
Here is the configuration for the **Initialize Data** button:



The **Write File** button below is also linked to a Touch Pushbutton—Action script. When clicked, the **WriteFile** button will generate the csv file.

https://wdnresource.wonderware.com/support/kbcd/html/1/00000450.gif

Here is the configuration for the **Write File** button:

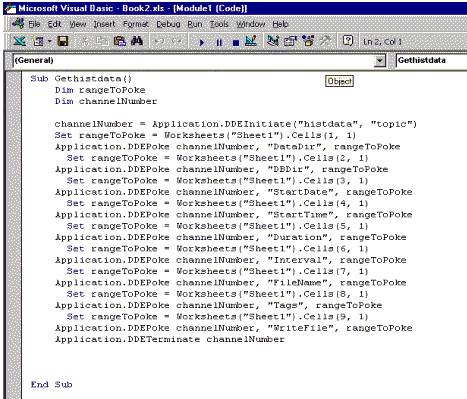


1. After all the above items are configured and saved, start **HistData** and minimize it. Next, start WindowViewer and open the HistData window. Click the **Initialize** button, thenmake changes to the HistData items if needed, and click the **WriteFile** button.

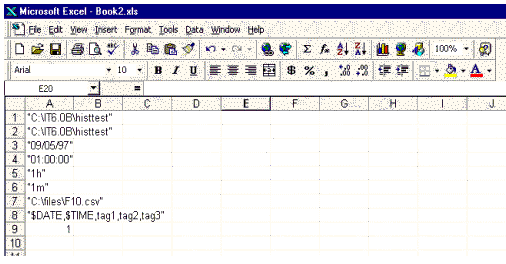
If the operation was successful, the value of **Status** will be **ON** and the color associated with the **ON** status will display. If the operation was not successful, the value of **Status** will be **OFF** and the **Error Message** will display the cause of the failure.

Using HistData with Excel

Excel macros can be written to interface with HistData. Here is an example of a macro written with Excel 5.0VBA (same for Excel 7.0 or Excel 97):



Note that the data that is poked comes from a cell in the Excel spreadsheet1, called **Sheet1**. Here is an example of Sheet1 containing the data to be poked:



Click [**HERE**](https://wdnresource.wonderware.com/support/kbcd/html/1/t001186.htm) for the InTouch® Histdata Demo application

Common Problems With HistData and How to Solve Them

**Problem:** No CSV file is created and no errors appear.

**Possible causes:**

* HistData is not running
* The **TAGS** item does not list any tag that is checked for log data, such as: **HDWTags=”$Date,$Time”**.In this caseyou will get no errors, but the csv file will also not be created.
* The HDWWritefile is incorrectly defined. Make sure the tag is a DdeInteger tag, the DDEAccess name is correct and the item is WriteFile. Also make sure there is no scaling where MinEU=MinRaw and MaxEU=MaxRaw.

**Problem:** The csv file has no data for the requested tags but the Date and Time stamp are showing.

**Possible causes:**

* There are no records in the log files for the specified date and time. You can trend the tags using the Historical Trend to see if there are any records showing.
* The tagname dictionary has been corrupted. If the HistData items were initialized successfully (no errors were displayed by the Error item) but a corruption occurred in the tagname dictionary in the time between the initialization of the HistData items and the time you set the WriteFile item to 1, then it is possible that HistData could create a file with no data for the requested tags.

**Suggestion:**

Reinitialize the HistData items and perform the WriteFile again. Monitor the error messages displayed by the **Error** item and also check the **WWLogger** for error messages. If there is any problem with the tagname dictionary, an error should appear in the WWLogger, similar to the following: **Error for DDE HistData|Viewstream1!WriteFile : Poke was rejected by the server**. The **Error** HistData item should also display an error similar to the following: **could not find tagname.x’** or **‘DBDir invalid item’**.

**Problem:** In my WWLogger I have the following message: **Error for DDE HistData|Viewstream1!WriteFile : Poke was rejected by the server**.

**Possible causes:**

This error will be posted in the WWLogger each time the creation of the csv file fails due to errors in assigning the values to the HistData items. This error may also occur if you try to set the WriteFile item to **0** (its default value) or if you try to write to the error item. For example, the following commands will post an error message in the WWLogger: **HDWWriteFile=0** or **HDWError=”none”.**

**Problem:** The csv file has only one record when there should be many records. For example, say that you requested data for 1 hour at 1/2 second intervals, yet the csv file has only one record.

**Possible cause:**

The interval item may have an invalid format, such as **HDWinterval=500ms** instead of **HDWinterval=.5s**. The duration item may also have an invalid format, such as **HDWDuration=1—** (no increment is specified).

Common HistData Error Messages With Suggested Solutions

**Error Message:** *Too much data requested – shorten the duration or reduce the number of tags*

**Solution:**

This error occurs when you are using the SendData item and too much data is requested. If the only purpose is to create a csv file with the data from the encrypted log files, then***do not use SendData****.*

**Error Message:** *Could not open file C:\FILES1\HISTDATA.CSV*

**Possible cause:**

The directory **Files1** does not exist. Also, check the spelling of the path.

**Error Message:** *Could not open file C:\FILES\*

**Possible cause:**

No CSV file was defined.

**Error Message:** *DATADIR item invalid*.

**Possible cause:**

The directory specified for the DataDir item does not exist. Check the spelling.

**Error Message:** *STARTDATE item invalid*

**Possible cause:**

Invalid format sent to the StartDate item.

**Error Message:** *No log files found*

**Possible cause:**

There are no log files for the requested date in the path that is specified for the DataDir item.

**Error Message:** *Could not find tagname TAGX in database*

**Possible cause:**

The requested tag (in this case, **TAGX**) does not exist in the tagname dictionary. Check the spelling of the tag.

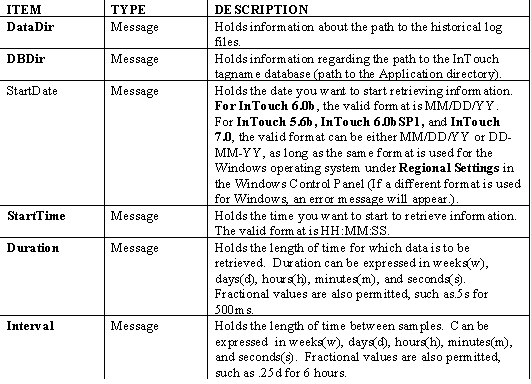
**Error Message:** *Could not find tagname .x in: C:\IT6.0B\HISTEST*

**Possible cause:**

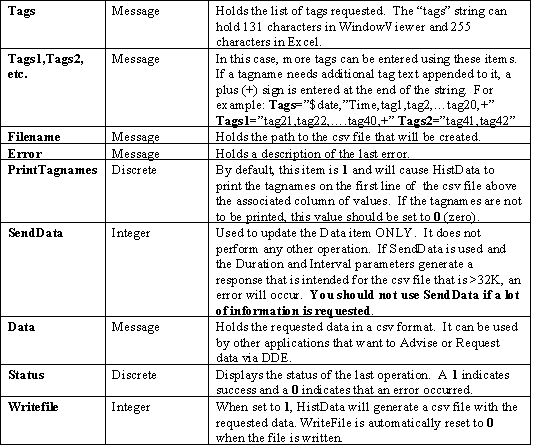
The file **tagname.x** does not exist or it has been corrupted.

Appendix

The following items are in the HistData database:



**Note** The maximum length of time allowed for Duration and Interval is 6 weeks. This applies to all requested types, days, seconds, etc. For example, 42 is the maximum value for **days** (7 days x 6 weeks = 42).



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