

Moxa EDS-SNMP OPC Server

User's Manual

First Edition, May 2003



Moxa Technologies Co., Ltd.

Tel: +866-2-8919-1230

Fax: +886-2-8919-1231

www.moxa.com

support@moxa.com.tw

MOXA EDS-SNMP OPC Server

User's Manual

The software described in this manual is furnished under a license agreement and may be used only in accordance with the terms of that agreement.

Copyright Notice

Copyright © 2003 Moxa Technologies Co., Ltd.
All rights reserved.
Reproduction without permission is prohibited.

Trademarks

MOXA is a registered trademark of Moxa Technologies Co., Ltd. All other trademarks or registered marks in this manual belong to their respective manufacturers.

Disclaimer

Information in this document is subject to change without notice and does not represent a commitment on the part of Moxa.

Moxa provides this document "as is," without warranty of any kind, either expressed or implied, including, but not limited to, its particular purpose. Moxa reserves the right to make improvements and/or changes to this manual, or to the products and/or the programs described in this manual, at any time.

Information provided in this manual is intended to be accurate and reliable. However, Moxa Technologies assumes no responsibility for its use, or for any infringements on the rights of third parties that may result from its use.

This product might include unintentional technical or typographical errors. Changes are periodically made to the information herein to correct such errors, and these changes are incorporated into new editions of the publication.

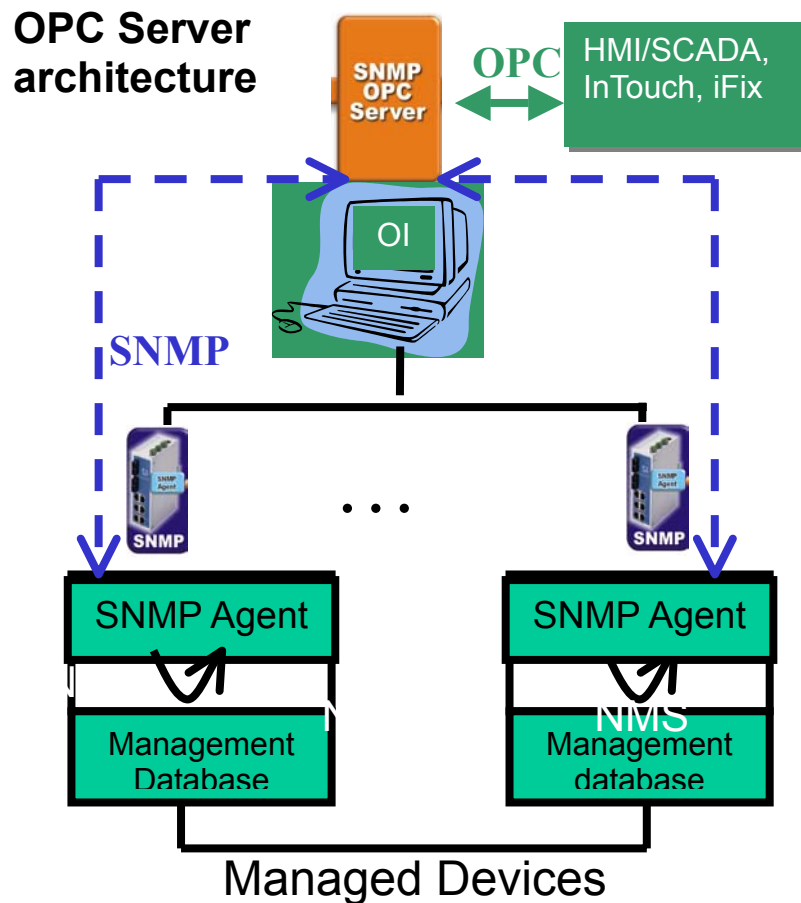
Table of Contents

Chapter 1 Introduction	1-1
Features	1-2
Package Checklist.....	1-3
System Requirements	1-4
Chapter 2 How to use Moxa EDS-SNMP OPC Server	2-1
Installation	2-2
Starting EDS-SNMP OPC Server Configurator.....	2-5
Broadcast Search	2-7
Dedicated IP	2-10
Modifying Properties.....	2-11
New Configuration	2-19
Import Configuration.....	2-20
Export Configuration.....	2-21
Monitor.....	2-22
Exit.....	2-23
Chapter 3 How to use Test Client	3-1
Starting Test Client.....	3-2
Connection	3-3
Modifying the Configuration.....	3-4
Exit.....	3-8
Appendix A MIB Value Descriptions for MOXA EDS-SNMP OPC Server TAG	A-1
Port.....	A-1
Switch	A-3
Appendix B Contact Information	B-1
MOXA Internet Services	B-1
Problem Report Form.....	B-2
Product Return Procedure.....	B-3

Welcome to MOXA EDS-SNMP OPC Server, which can be seamlessly integrated with the leading HMI/SCADA software to create a comprehensive Ethernet Network Management Solution for Moxa Redundant Ethernet Switch. MOXA EDS-SNMP OPC server, supporting OPC Data Access 2.0, was implemented using advanced programming concepts from the latest OPC specifications to develop a new generation of industrial software applications.

The following topics are covered in this chapter:

- Features
- Package Checklist
- System Requirements



Features

Easy to Broadcast Search the network for ED6008 Series products

- GUI interface to search for devices
- Automatically create EDS Device Group and Tag
- Supports multiple Moxa EtherDevice™ Switches

Change variables with meaningful aliases

- Supports standard SNMP TAG data types—grouped by Configuration, System, and Traffic—based on Port and Switch
- Utilizes the concept of Groups for easy configuration and manageability

Ensure correct configuration with on-line monitoring ability

- Provides on-line data monitoring to check if the configuration is correct or not.

Test in advance with bundled simple Test client test program

- Advanced OPC data Quality and data conversion to client's request
- Test Client for rapid testing of your OPC data connections
- Internally simulated for configuration and testing

Package Checklist

MOXA EDS-SNMP OPC Server is shipped with the following items. If any of these items is missing or damaged, please contact your customer service representative for assistance.

- CD Cover
- Software CD
- Quick Installation Guide

System Requirements

- Computer/Processor: 133 MHz or higher Pentium-compatible CPU
- Memory: at least 128 MB
- OS: Windows XP, Windows 2000 (Professional or Server version) with Administrator privileges
- Disk space: 20 MB for basic installation and system usage.
- Product Support
MOXA EDS-SNMP OPC Servers support data acquisition modules for Moxa Ethernet Device Switches. All series of ED6008, ED6008-M-SC, ED6008-S-SC, ED6008-MM-SC, ED6008-SS-SC are supported by this software.

How to use Moxa EDS-SNMP OPC Server

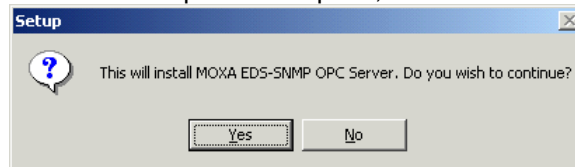
This chapter includes information about how to install and use MOXA EDS-SNMP OPC Servers. For users who wish to start this program right after reading the Quick Installation Guide, skip the *Installation* section of this chapter. If you would like to gain a full understanding of MOXA EDS-SNMP OPC Server's management functions, we suggest that you read this chapter thoroughly.

The following topics are covered in this chapter:

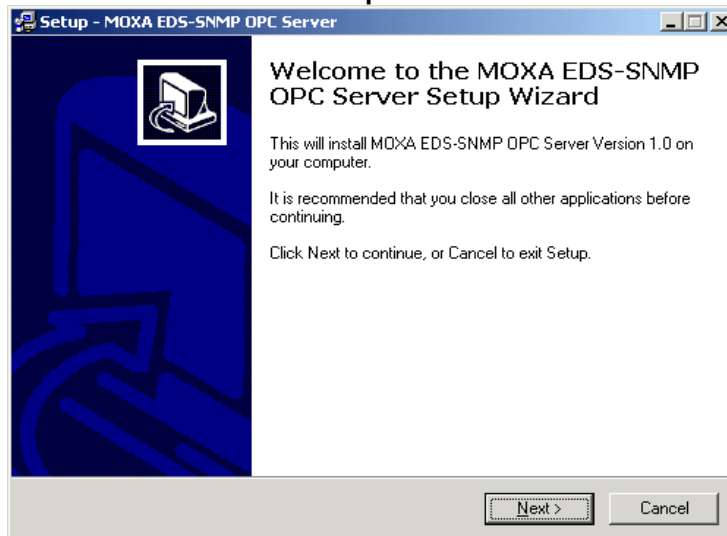
- **Installation**
- **Starting EDS-SNMP OPC Server Configurator**
- **Broadcast Search**
- **Dedicated IP**
- **Modified Properties**
- **New Configuration**
- **Export Configuration**
- **Import Configuration**
- **Monitor**
- **Exit**

Installation

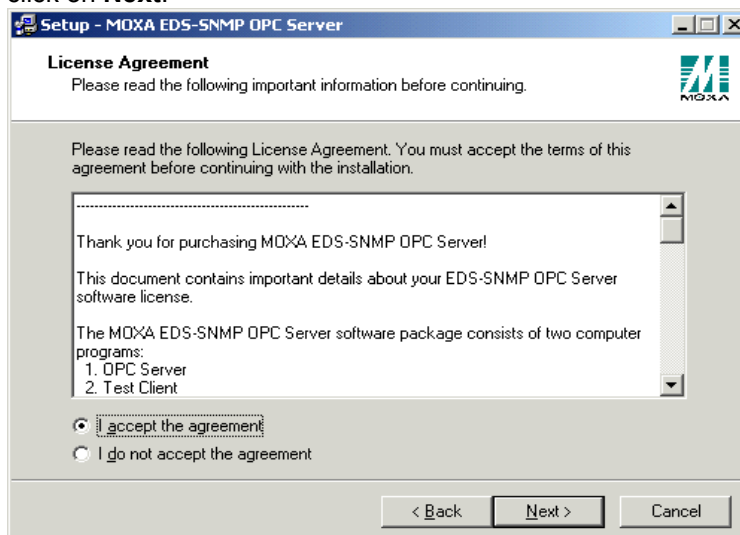
1. Insert the MOXA EDS-SNMP OPC Server CD into your computer's CD drive, and run **Setup.exe**.
2. When the Setup window opens, click on **Y** to install.



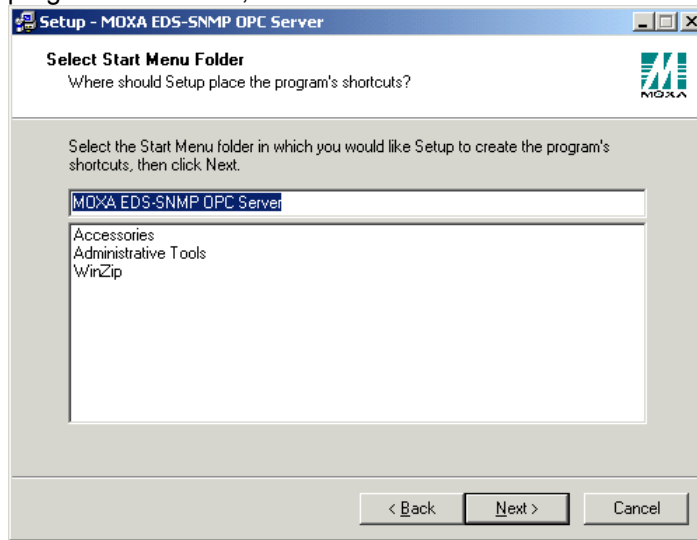
3. Click on **Next** to start the **Setup Wizard**.



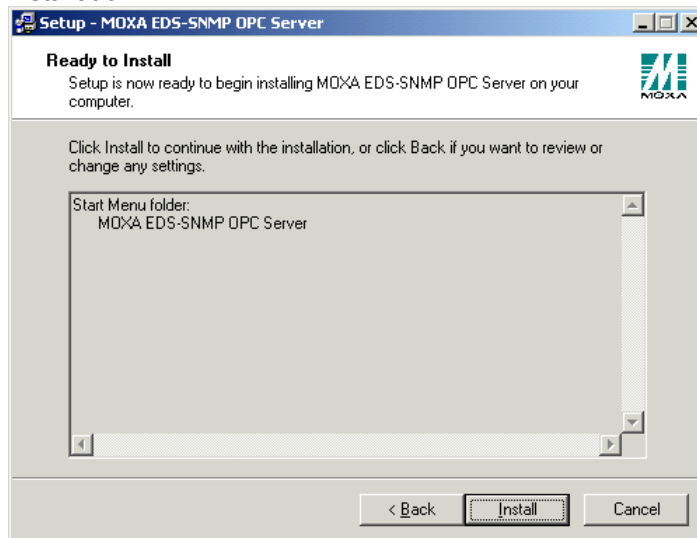
4. Read through the license agreement, select 'I accept the agreement', and then click on **Next**.



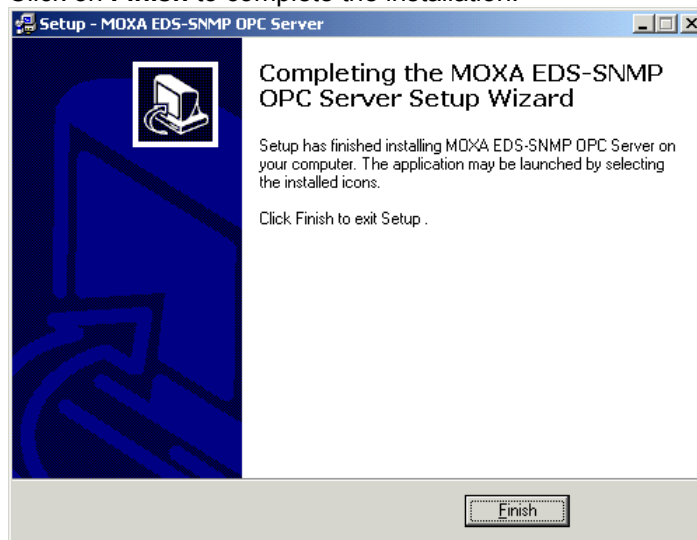
5. Select the Start Menu Folder in which you would like Setup to create the program's shortcuts, and then click on **Next**.



6. When the **Ready to Install** window opens, click on **Install** to start the installation.

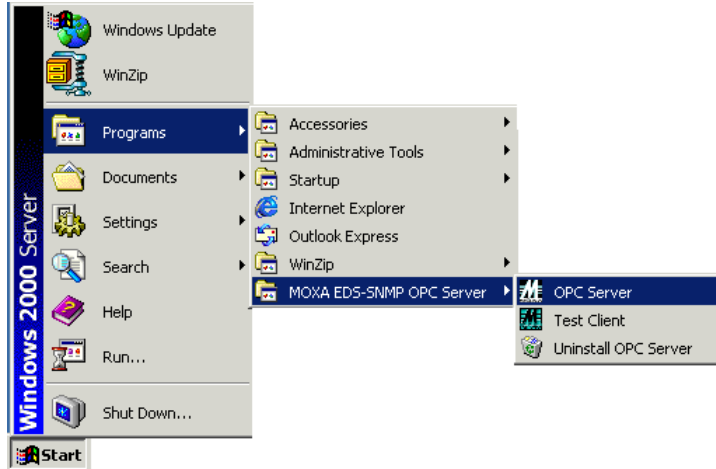


7. Click on **Finish** to complete the installation.

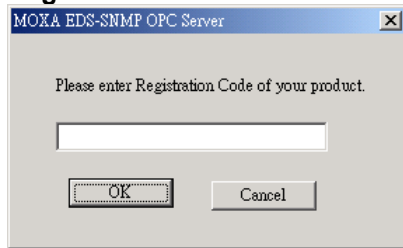


Starting EDS-SNMP OPC Server Configurator

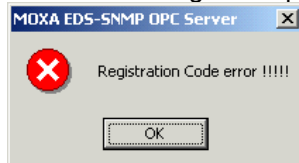
After installing EDS-SNMP OPC Server, click on **Start → Program → MOXA EDS-SNMP OPC Server → MOXA EDS-SNMP OPC Server**.



For first time start up, a Registration Code window will open as shown below. **Enter the Registration Code shown on the surface of program CD** and then click **OK**.

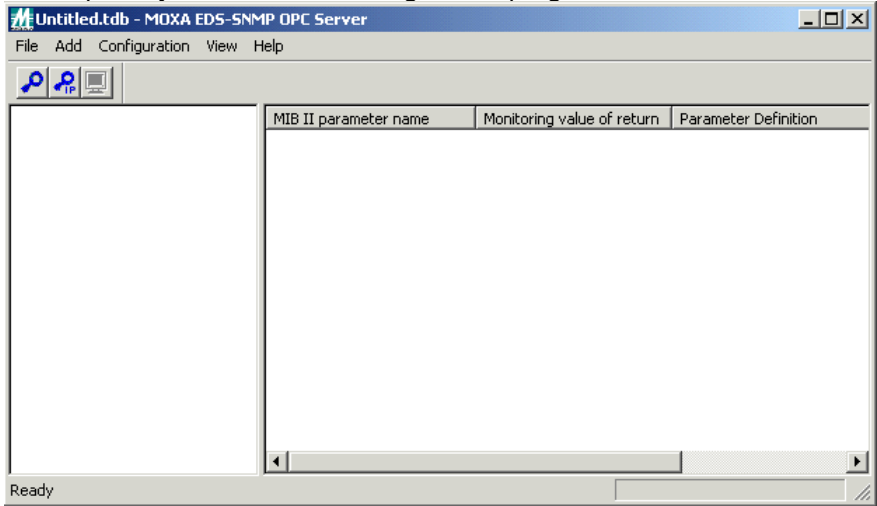


An error message will appear when you enter an incorrect Registration Code.




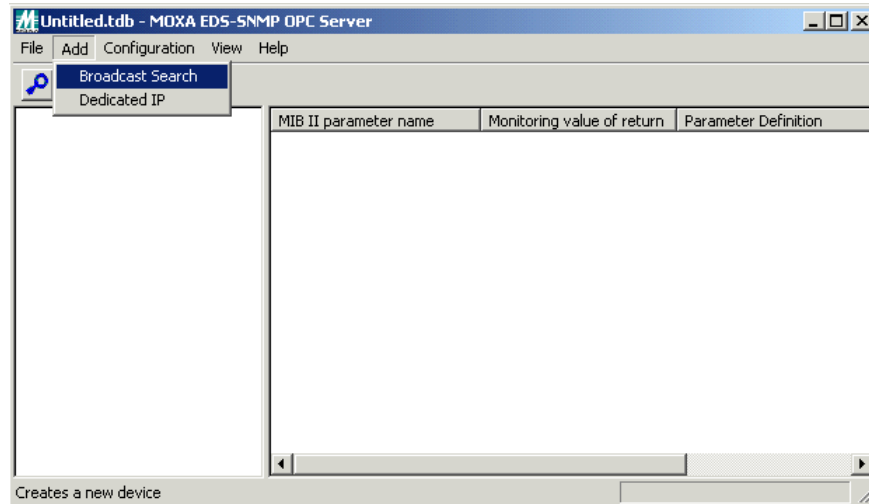
The operating system will shut down the program after you click on **OK**.

At this point, you can start to configure the program as needed.

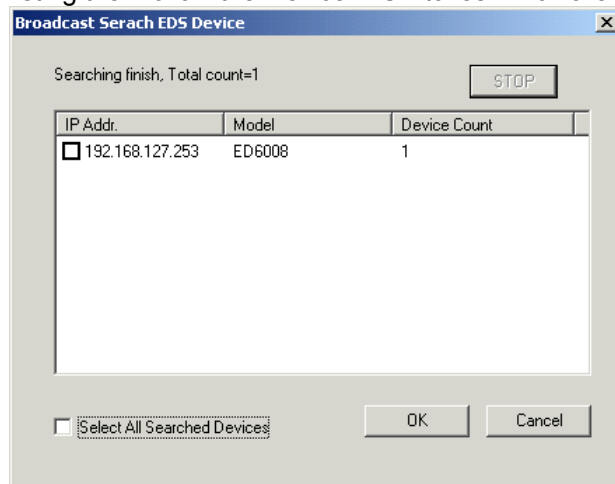


Broadcast Search

This function helps to search for Moxa EtherDevice™ Switch in the current LAN. You may click **Broadcast Search** at **Add** of menu bar, or click on , the toolbar Broadcast Search icon. You may also type the shortcut <Ctrl>-<D> to activate the Broadcast Search function.



After automatically searching for devices on the LAN, a window as shown below will open listing the Moxa EtherDevice™ Switches which are currently online.



Broadcast Search EDS Device

Searching finish, Total count=1

STOP

IP Addr.	Model	Device Count
<input checked="" type="checkbox"/> 192.168.127.253	ED6008	

☒ Select All Searched Devices

OK Cancel

Untitled.tdb - MOXA EDS-5 SNMP OPC Server

File Add Configuration View Help

Device1

- Switch
 - System
 - Configuration
- Port1
 - Traffic
 - Configuration
- Port2
 - Traffic
 - Configuration
- Port3
 - Traffic
 - Configuration
- Port4
 - Traffic
 - Configuration

MIB II parameter name	Monitoring value of return
-----------------------	----------------------------

Ready Configuration has 19 Tags

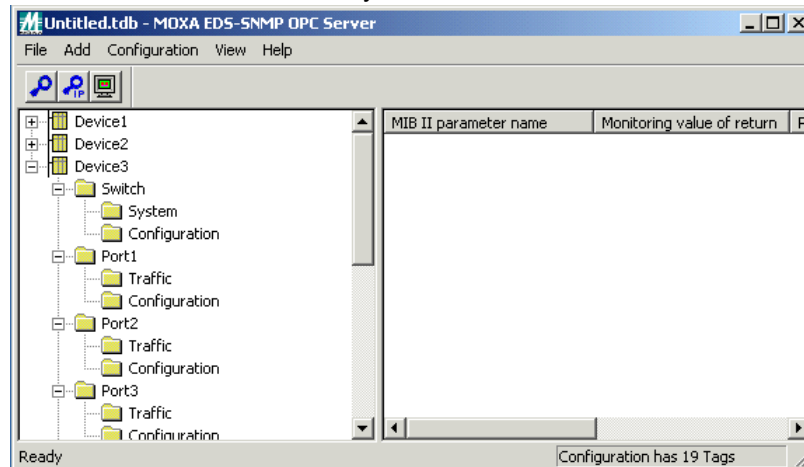
Broadcast Search EDS Device

Searching finish, Total count=1

IP Addr.	Model	Device Count
<input checked="" type="checkbox"/> 192.168.127.253	ED6008	2

☒ Select All Searched Devices

The EtherDevice™ Switches you select will be added as shown below.



If you do not click any check box, no device will be added to this program.

NOTE

IP Addr: the IP address of online Moxa EtherDevice™ Switch

Model: the Model of Moxa EtherDevice™ Switch


Device Count: the count of the device which has used this IP. Generally speaking, the administrator may need to use different software to collect device's data in industrial control system. Thus, it's common to use a different device name for each kind of software. Device Count helps administrator to recognize how many times this IP has been used for different device name.

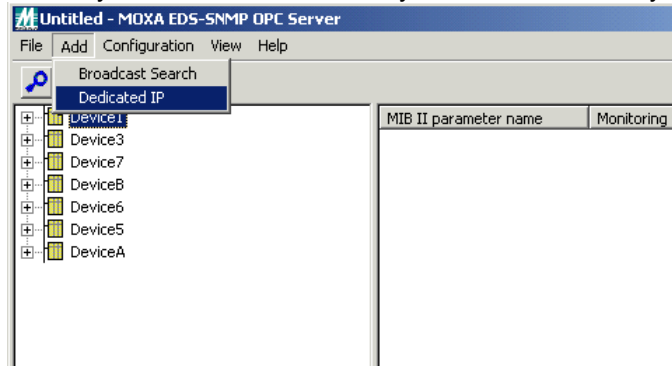
Select All Devices: this function helps administrator easily and rapidly add all devices into managerial window. This check box will start to work when the notice texts show **searching finish Total count=N**. N is a digit.

Stop: this button is used to terminate the searching. When this button is clicked, all searching processes will be terminated, and the **Stop** button will become gray.

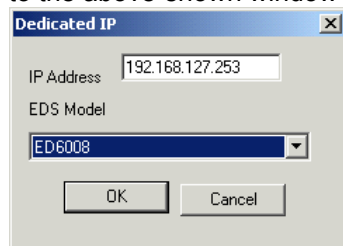
Dedicated IP

This function can be used to add the Moxa EtherDevice™ Switch's IP address, regardless of whether it is online or offline.

Select **Dedicated IP** under the **Add** menu, or click on , the toolbar Dedicated IP icon. You may also use the shortcut keys <Ctrl>-<G> directly.



Enter the IP address of a specified MOXA EtherDevice™ Switch directly and select the correct model in this dialog box, then click **OK**. A new EtherDevice™ Switch will be added to the above-shown window in this monitoring program.



NOTE	IP Addr: the IP address of specified Moxa EtherDevice™ Switch. It is usually used for offline device, and administrator knows the network management much better. The default value is 192.168.127.253. EDS Model: it is shown as a scrolled window to have administrator select Model of Moxa EtherDevice™ Switch.
-------------	--

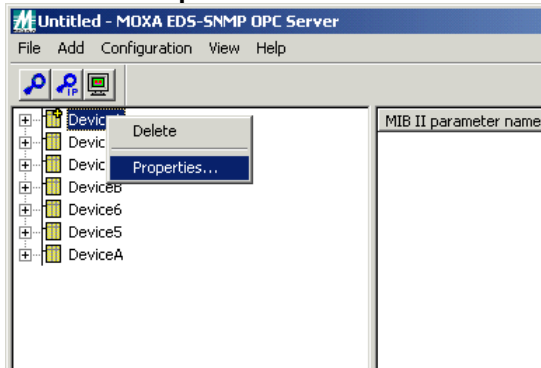
Modifying Properties

When you add a Moxa EtherDevice™ Switch in this monitoring program, you may modify the properties of all objects and give new definitions.

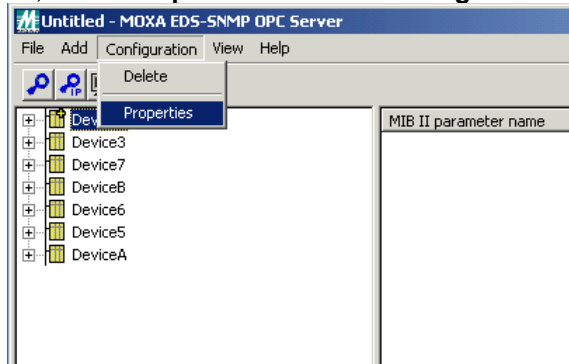
First select one of the Moxa EtherDevice™ Switches, and then the system will create all of the tags automatically. There are three kinds of properties. E.g., Device, Group, and Tag, in the OPC hierarchy architecture. The MOXA EDS-SNMP OPC Server will automatically create the device, all of the related groups, and the related tags. You do not have to create it manually.

Device Properties

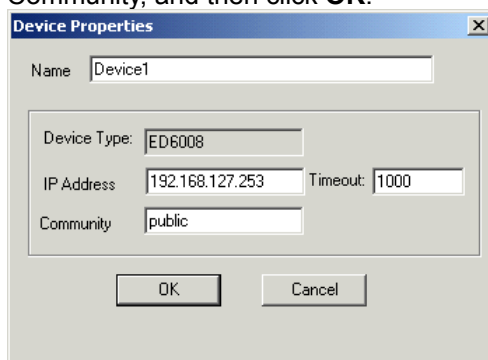
Move the cursor over the desired Moxa EtherDevice™ Switch, click the right mouse button, and select **Properties....**



Or, select **Properties** under the **Configuration** menu.



You can now start modifying the device name, IP address, Timeout value, and SNMP Community, and then click **OK**.



NOTE

Name: device name for managing and connecting by Test Client, *up to 12 alphanumeric characters*.

Device Type: MOXA EtherDevice™ Switch model, *cannot be modified*.

IP Address: EDS IP Address

Timeout: Communication Timeout interval by ms, *1 to 65535*.

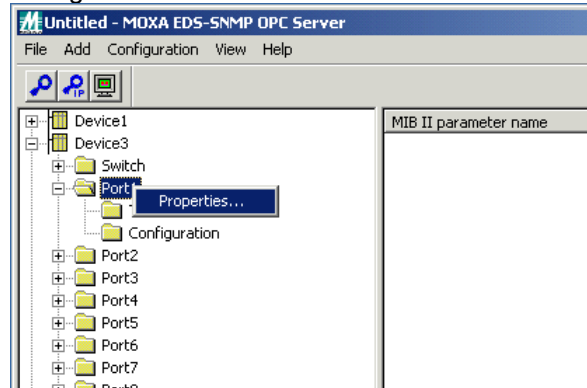
Community: default value is “public” for SNMP. You can change it as needed.

Group Properties

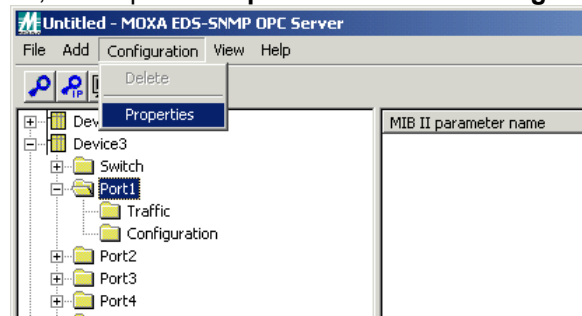
Group properties will be shown in five ways, including Switch, Port, Configuration, System, and Traffic, which are in the left side of the window.

1. Port

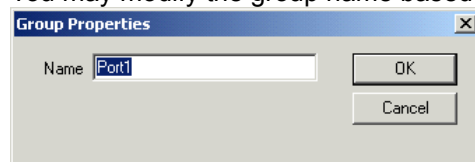
Move the cursor over the desired port of a specific Moxa EtherDevice™ Switch, and click the right mouse button.



Or, select press **Properties** under the **Configuration** menu.

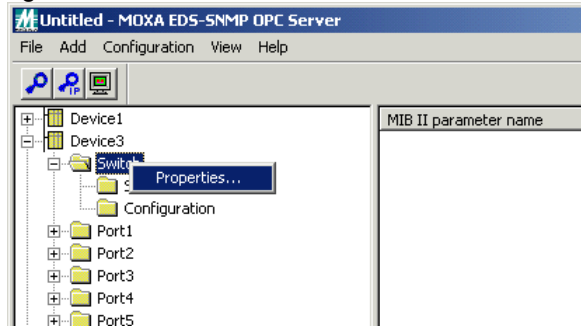


You may modify the group name based on the management rules.

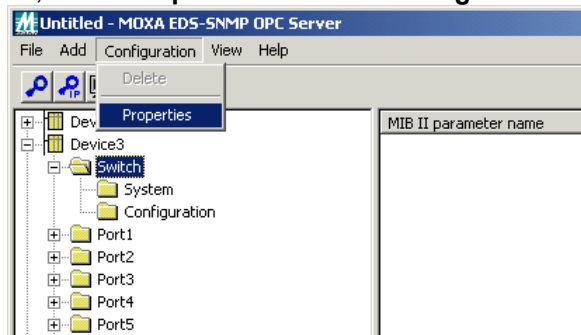


2. Switch

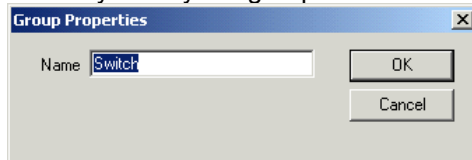
Move the cursor over Switch under the desired Moxa EtherDevice™ Switch, and click the right mouse button.



Or, select **Properties** under the **Configuration** menu.

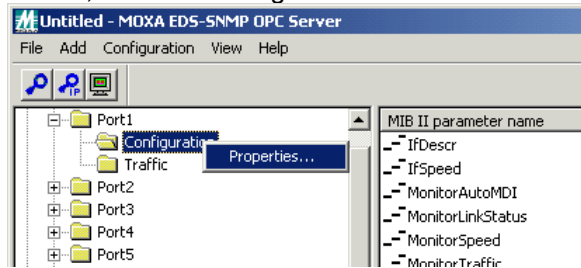


You may modify the group name based on the management rules.

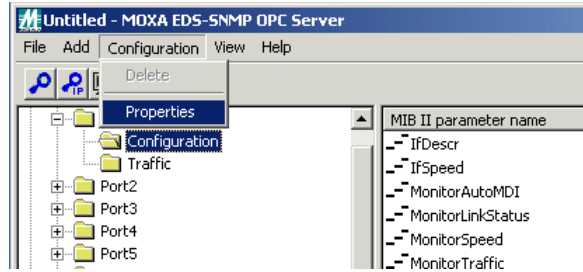


3. Configuration

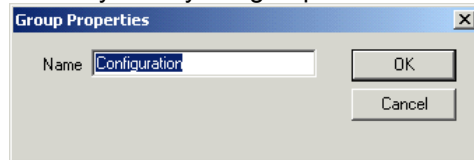
Move the cursor over Configuration under the desired port of a Moxa EtherDevice™ Switch, and click the right mouse button.



Or, select **Properties** under the **Configuration** menu.

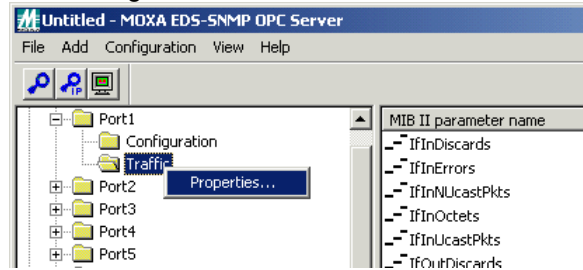


You may modify the group name based on the management rules.

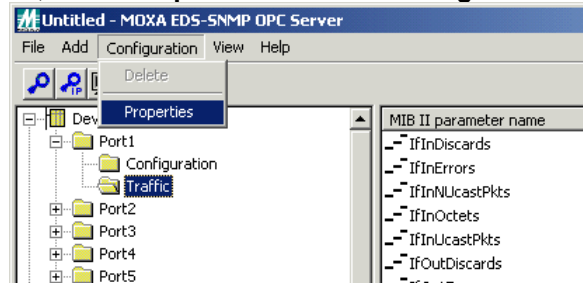


4. Traffic

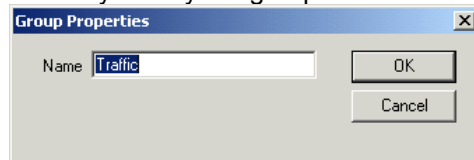
Move the cursor over Traffic under the desired port of a Moxa EtherDevice™ Switch, and click the right mouse button.



Or, select **Properties** under the **Configuration** menu.

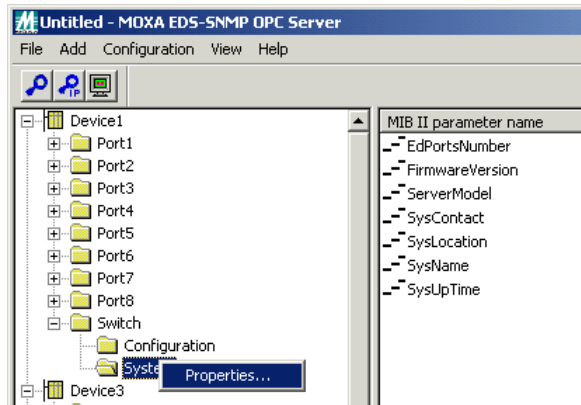


You may modify the group name based on the management rules.

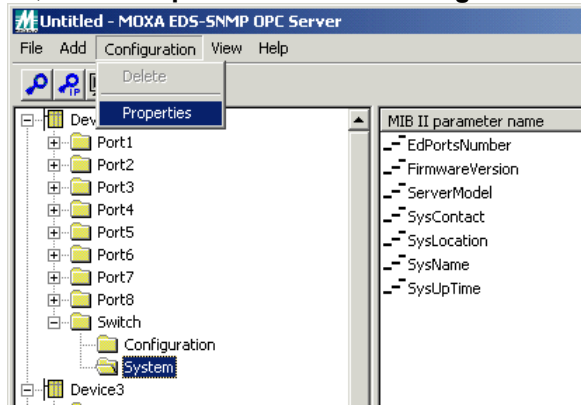


5. System

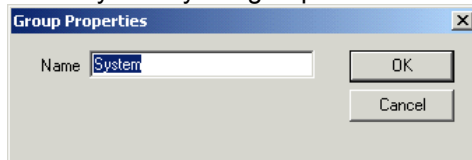
Move the cursor over System under Switch of the desired Moxa EtherDevice™ Switch, and click the right mouse button



Or, select **Properties** under the **Configuration** menu.

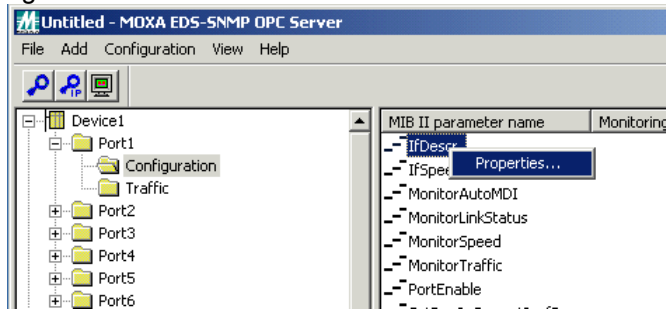


You may modify the group name based on the management rules.

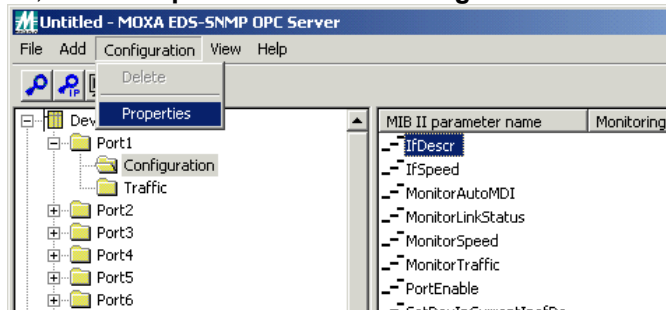


Tag Properties

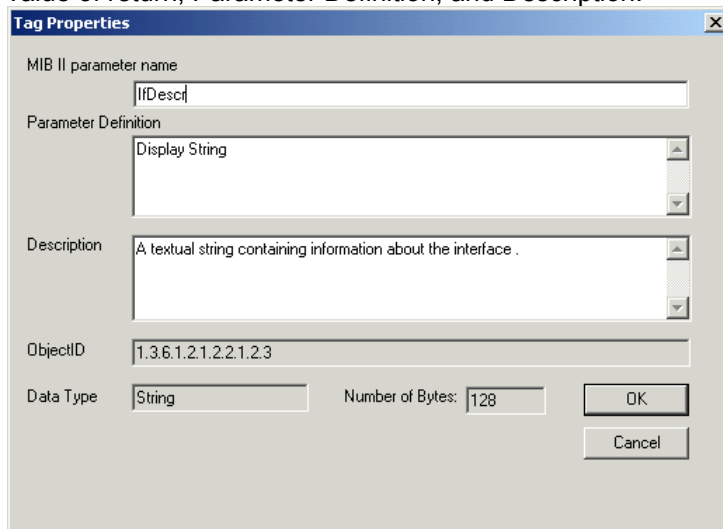
Move the cursor over any MIB II parameter in the right side of the window and click the right mouse button.



Or, select **Properties** under the **Configuration** menu.



You can now see the detail of tag properties, e.g., MIB II parameter name, Monitoring value of return, Parameter Definition, and Description.



NOTE

MIB II Parameter Name: the mapping OPC TAG name

Parameter Definition: MIB II Parameter type

Description: describes how this parameter works

Object ID: SNMP TAG Object ID

Data Type: converted from SNMP TAG Data type within OPC Data Type v2.0

Number of Bytes: length of OPC TAG, consistent with SNMP

TIPS

Changing Items in the Tree Browser

After modifying devices, groups, or tags in the OPC Server Tool, changes will take effect immediately on the I/O Server and will be displayed automatically in the Tree Browser.

Collapsing and Expanding the Tree Browser

You can collapse or expand the tree of certain items by double-clicking.

Navigating in the Tree Browser

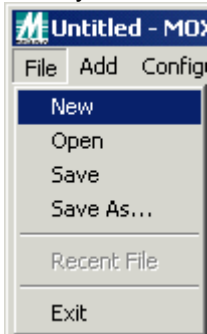
You may use the mouse or keyboard to navigate through the Tree Browser, in the left side of the window. Use the up or left arrow keys to move up, and use the down or right arrow keys to move down in the Tree Browser. You can also press a letter key to jump to the nearest item that begins with that letter.

Additional Tree Browser Features

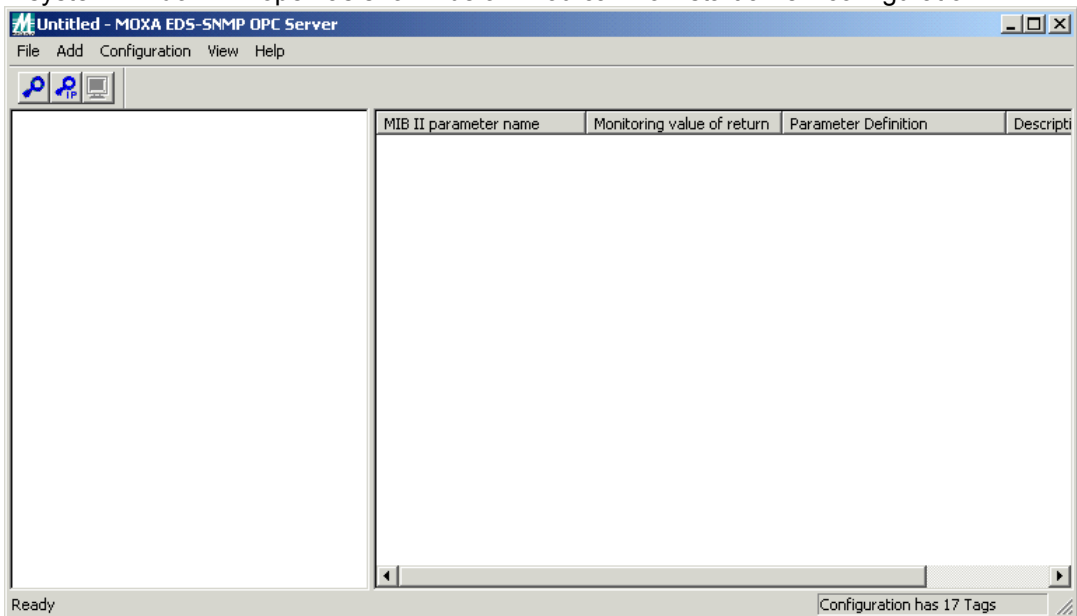
Connection lines show the relationship between devices, groups, and tags by displaying which devices are on a channel and which tags belong to a device. The plus and minus buttons indicate whether items are fully expanded or collapsed. The plus button shows the item is collapsed and the minus buttons indicates that the item is expanded. For example, a device with a plus sign next to it means that there are groups and possibly tags configured on that device.

New Configuration

When you start OPC Server, you can create a new configuration file. It can be done by clicking on **File** of menu bar, and then select **New**, or using shortcut keys <Ctrl>-<N> directly.

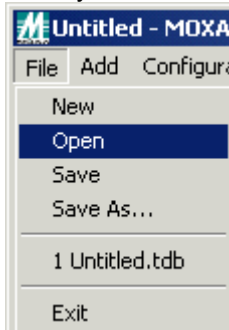


A system window will open as shown below. You can now start a new configuration.

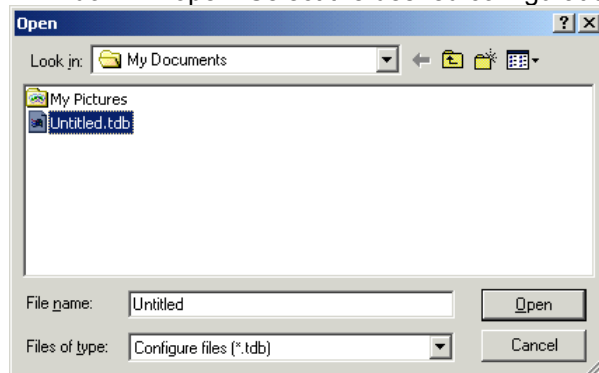


Import Configuration

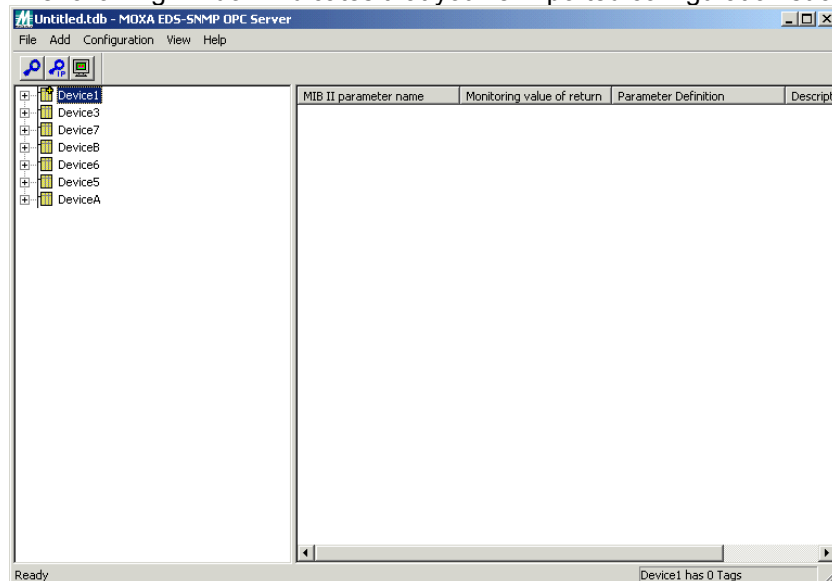
When you want to modify an existing configuration with TDB file type, select **Open** under the **File** menu bar, and then select **New** to start it. Or use shortcut keys **<Ctrl>-<O>** directly.



A window will open. Select the desired configuration file and click **Open**.

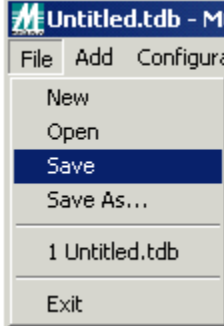


The following window indicates that you've imported configuration successfully.

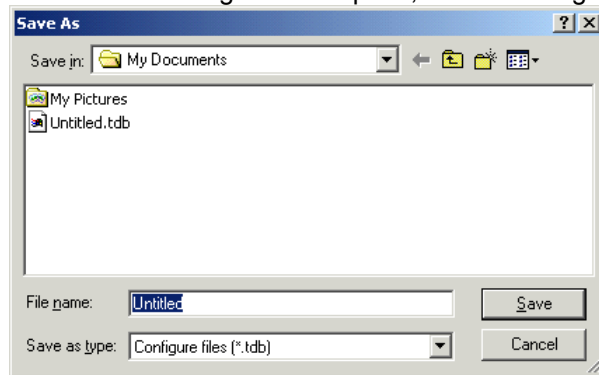


Export Configuration

After creating a new configuration or modifying an existing configuration, you need to export revised files by selecting **Save** or **Save As** under the **File** menu, or by using the shortcut keys **<Ctrl>-<S>** to 'save' directly.




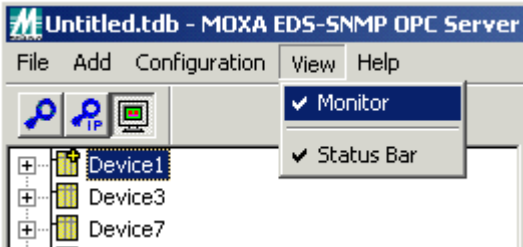
When the following window opens, enter a configuration file name, and click **Save**.



Now you have exported configuration successfully.

Monitor

This section describes how to monitor all communication between EDS-SNMP OPC Server and the devices. You may select **Monitor** under the **View** menu, or directly click on  icon.



After updating, the following window will appear.

MIB II parameter name	Monitoring value of return	Parameter Definition
--IfInDiscards	0	[Packets]
--IfInErrors	0	[Packets]
--IfInNUcastPkts	2257821	[Packets]
--IfInOctets	546861846	[Octets]
--IfInUcastPkts	632186	[Packets]
--IfOutDiscards	0	[Packets]
--IfOutErrors	0	[Packets]
--IfOutNUcastPkts	81894	[Packets]
--IfOutOctets	411079869	[Octets]
--IfOutUcastPkts	1122654	[Packets]

When you use monitor function, you may see the data returned by the device that is connecting to EDS through Moxa EDS-SNMP OPC Server. There are four kinds of information shown in the right window of the dialogue. If the communication fails, a message **Bad** will be shown in **Monitoring value of return**. Or you will see the returned digits as shown above.

NOTE	Status Bar is used for disabling or enabling the status bar on the bottom of the screen. Help Menu shows you related information of MOXA EDS-SNMP OPC server version and the copyright.
-------------	--

Exit

To quit the program, select **Exit** under the **File** menu.

How to use Test Client

This chapter includes information about Test Client, provided by the MOXA EDS-SNMP OPC Server, with quick connection to OPC Server. The Test Client is able to browse the registered OPC Servers in the same server hardware. It also provides real live data feedback and OPC Server browsing capabilities.

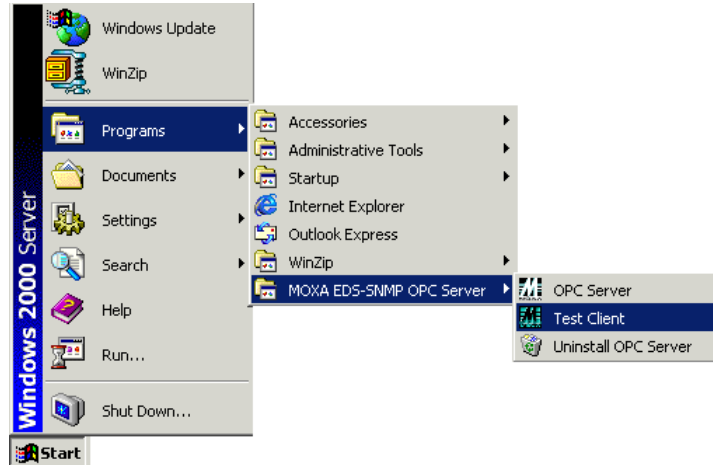
The Test Client is also helpful for connecting and testing other 3rd party OPC applications located on the same server hardware.

The following topics are covered in this chapter:

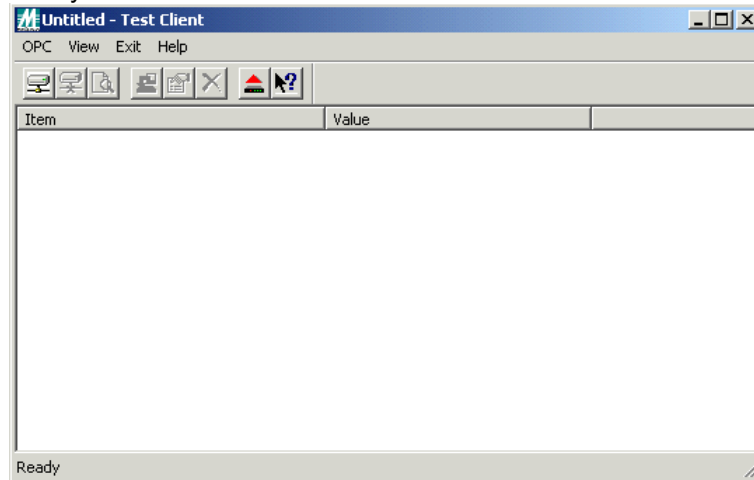
- **Starting Test Client**
- **Connection**
- **Modifying the Configuration**
- **Exit**

Starting Test Client


To start Test Client, click on **Start → Program → MOXA EDS-SNMP OPC Server → Test Client**.

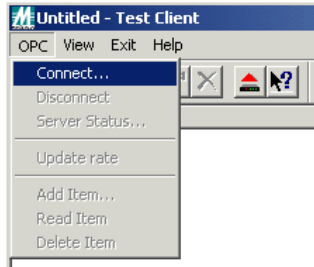


Now you can start Test client to check the connection.

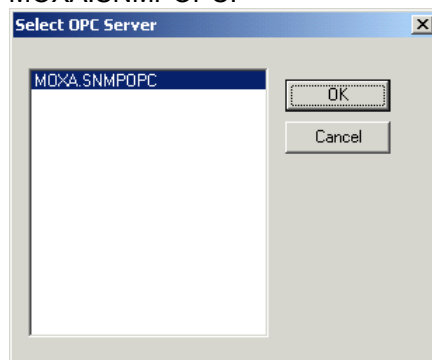


Connection

To connect Test Client to MOXA EDS-SNMP OPC Server, select **Connect** under the **OPC** menu, or click on , the Connect toolbar icon.



A window will open, listing all OPC Servers located on the same server hardware, e.g., MOXA.SNMPOPC.

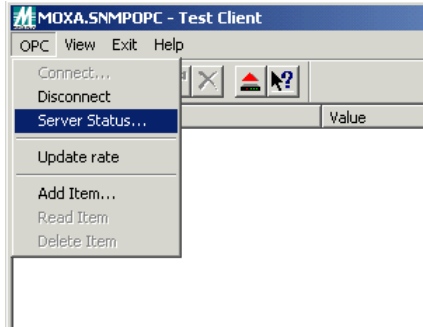


NOTE When your Test client connects to MOXA EDS-SNMP OPC Server, it will execute automatically. You may disconnect the selected server by selecting **Disconnect** from the menu. This command will un-register the device interface, and release the Group object, and the Server object. Releasing an object means that the client has nothing to do with the object, the object can be deleted from the server by system.

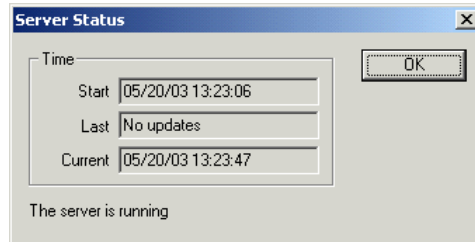
Modifying the Configuration

Server Status

You see the status of the Server, select **Server Status** under the **OPC** menu.



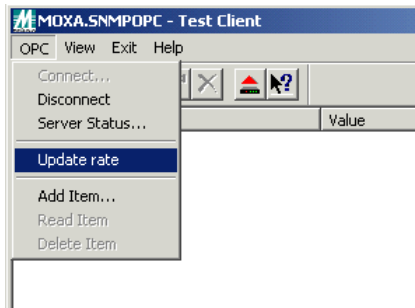
The current Server status of selected server is as follows.



NOTE	<p>Start Time: the time the server starts running Last Time: the last update time from the server Current Time: the current time from the server. The Server status dialog periodically queries the Server object for status and displays the results. When OPC TAG was updated, OPC Server will advise the connecting clients. So that 'Last' in client can show the update time.</p>
-------------	--

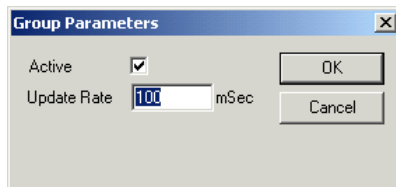
Update rate

To modify the update rate, select **Update rate** under the **OPC** menu.



You may adjust the digit of **Update Rate** to fit requirement, and click **OK**.

The **Update Rate** must be a big number if you want to read item. Otherwise you can never see the difference.




NOTE

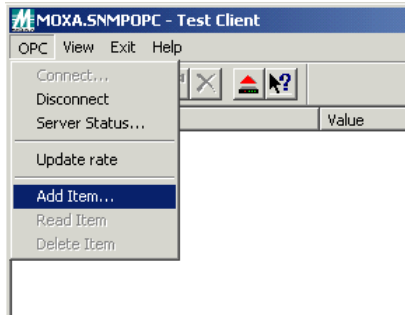
Active: active state for OPCGroups

Update Rate: the update rate (in millisecond) for OPCGroups is 10 ms minimum. Default value is 100 ms. It's the time interval that Test client access OPC Server.

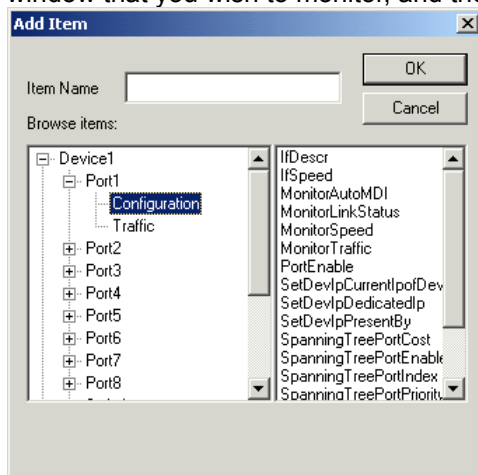
The **Group Parameters** dialog queries the group state and displays the results. When you click the **OK** button in this dialog box, the system will write the parameters from the dialog to the Group object and send the parameters back. This function helps to efficiently control scanning and updating of data. The Update Rate in the **Group Parameters** dialog box specifies the rate at which data notifications should be sent back to the client if the data has been changed. This is also the rate by which items are scanned in this client. Once a group is inactive, it will not send data notifications to the client and scan items.

Add Item

Select **Add Item** under the **OPC** menu or click on , the Add Item toolbar icon.



Test Client will open the **Add Item** window. Expand the list in left window, and click any group name, such as Configuration, Traffic, or System. Select the tags shown in right window that you wish to monitor, and then click **OK**.




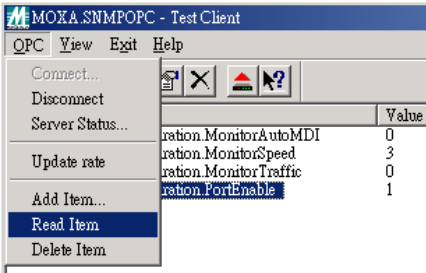
You will now be able to see the connection and monitor the return value from OPC Server.

The screenshot shows the main window of the 'MOXA.SNMPOPC - Test Client' application. It features a menu bar (OPC, View, Exit, Help), a toolbar with icons for Connect, Disconnect, Add Item, Read Item, and Delete Item, and a table displaying monitored items and their values.

Item	Value
Device1.Port1.Configuration.IfSpeed	100000000
Device1.Port1.Configuration.MonitorLinkS...	1
Device1.Port1.Configuration.MonitorSpeed	3
Device1.Port1.Configuration.MonitorTraffic	0
Device1.Port1.Configuration.PortEnable	1
Device1.Port1.Configuration.SetDevIpPrese...	0
Device1.Port1.Configuration.SetDevIpPrese...	0
Device1.Port1.Configuration.TrafficOverload	0

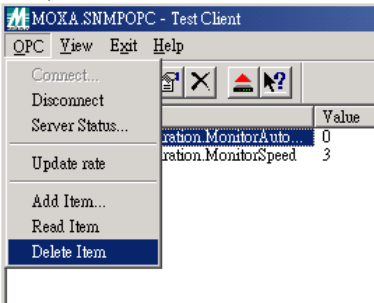
Read Item

To see the OPC Server TAG value, select **Read Item** under the **OPC** menu, or click on , the Read Item toolbar icon. It is recommended that you perform this function after modifying a longer Update Rate.



Delete Item

To delete the TAG you are monitoring, select **Delete Item** under the **OPC** menu, or click on , the Delete Item icon.



Exit

To exit the program, select **Exit** under the **File** menu.

A

MIB Value Descriptions for MOXA EDS-SNMP OPC Server TAG

MOXA EDS-SNMP OPC Server supports mapping TAGs, corresponding to MIB values. These TAGs, which are grouped by port and switch, are given below. Parts of them are based on a private enterprise's MIB, "enterprises.moxa.industrialEthernet.etherDevice".

Port

General Configuration for all ports

TAG	Description
IfDescr	A textual string containing information about the interface.
IfSpeed	An estimate of the interface's current bandwidth in bits per second.
MonitorAutoMDI	The MDI status of the Port in this EDS.
MonitorLinkStatus	The link status of Monitored port in this EDS.
MonitorSpeed	The speed status of Monitored port in this EDS.
MonitorTraffic	Port traffic of this EDS. Percentage of the port's bandwidth is currently used by that port. For example, if the port is set at 100 Mbps and 15 Mbps are transmitted during a certain second, then the Traffic=15%.
PortEnable	The port status of this EDS. The Enable status means that the EDS allow data transmission through this port. The Disable status means that the EDS shut off port access.
SetDevIpCurrentIpofDevice	Auto detected IP addresses of this device attached to this port of EDS.
SetDevIpDedicatedIp	The dedicated IP address of this port set to device attached to EDS.
SetDevIpPresentBy	The way of port IP set by EDS, e.g., DhcpClient, Rarp, Bootp.
SpanningTreePortCost	Setup Spanning Tree cost for this port. A higher cost means this port is less suitable as a node for the Spanning Tree topology if all ports' priority is the same.

SpanningTreePortEnable	Enable or disable this port as a node on the Spanning Tree topology.
SpanningTreePortIndex	The index of the port in EDS on the Spanning Tree topology.
SpanningTreePortPriority	Set up Spanning Tree priority. A lower value means higher port priority, which is more suitable as a node for the Spanning Tree topology.
SpanningTreePortStatus	Port status of this EDS on the Spanning Tree topology.
TrafficOverload	The status of port traffic overload events for EDS auto warning. 'Enable' means auto warning function about this port traffic overload events work.
TrafficThreshold	The threshold value of port traffic overload events for EDS auto warning.

Dedicated Configuration for port5 and port6

TAG	Description
TurboRingCouplingPortIndex	The index of the port in EDS on the Turbo Ring Coupling.
TurboRingCouplingPortStatus	The status of the port in EDS on the Turbo Ring Coupling.

Dedicated Configuration for port7 and port8

TAG	Description
TurboRingPortIndex	The index of the port in EDS on the Turbo Ring topology.
TurboRingPortStatus	The status of the port in EDS on the Turbo Ring topology.

Traffic

TAG	Description
IfInDiscards	The number of inbound packets which were chosen to be discarded.
IfInErrors	The number of inbound packets that contained errors preventing them from being deliverable to a higher-layer protocol.
IfInNUcastPkts	The number of non-unicast packets delivered to a higher-layer protocol.
IfInOctets	The total number of octets received on the interface.
IfInUcastPkts	The number of subnetwork-unicast packets delivered to a higher-layer protocol.
IfOutDiscards	The number of outbound packets which were chosen to be discarded even though no errors had been detected to prevent their being transmitted.

IfOutErrors	The number of outbound packets that could not be transmitted because of errors.
IfOutNUcastPkts	The total number of packets that higher-level protocols requested be transmitted to a non-unicast address including those that were discarded or not sent.
IfOutOctets	The total number of octets transmitted out of the interface
IfOutUcastPkts	The total number of packets that higher-level protocols requested be transmitted to a subnetwork-unicast address including those that were discarded or not sent.

Switch

Configuration

TAG	Description
DefaultGateway	The router's IP address if your LAN connects to an outside network.
DnsServerIpAddr	The IP address of the DNS Server which is used in your network
EnableDhcpClient	The DHCP-Client function status of EDS. 'Enable' means the IP address of the EDS can be automatically assigned by your network's DHCP server. 'Disable' means the IP address of the EDS must be set up manually.
EnableTelnetConsole	Telnet-console status of the EDS. 'Enable' means it will provide console interface to make modifications to its configuration and to access the built-in monitoring and network administration functions. You may use Telnet over a network or some serial console tools over the serial port to access the EDS's console utility. But you cannot connect to EDS simultaneously through the serial console and via Telnet.
EnableWebConfig	Web-configuration status of the EDS. 'Enable' means it will provide a web browser interface to make modifications to its configuration and to access the built-in monitoring and network administration functions. You may use either Internet Explorer or Netscape to access EDS.
LineSwapRecovery	Line-Swap Fast Recovery status of this EDS. 'Enable' means it will return to normal operation extremely fast when devices are unplugged and then re-plugged into different ports. The recovery time is on the order of a few milliseconds.

MailServerIpAddr	The IP address of the mail server set up in this EDS
Power1InputStatus	The power1 status of this EDS
Power2InputStatus	The power2 status of this EDS
ProtocolOfRedundancySetup	Set up the redundant protocol for this EDS.
ServerIpAddress	The IP address of this EDS.
ServerIpMask	The type of network which this EDS is connected to. For example, 255.255.0.0 means that the EDS is connected to a Class B network, and 255.255.255.0 is for a Class C network.
SnmpCommunityName	Provides some added managerial security for SNMP servers. Servers with the same SNMP Community can read the EDS's MIB values.
SpanningTreeBridgePriority	The bridge priority of the EDS in Spanning Tree topology. Higher bridge priority has a greater chance of being established as the root of the Spanning Tree topology
SpanningTreeForwardingDelay	The time interval that EDS waits for checking to change to a different state.
SpanningTreeHelloTime	The time interval that root waits for sending hello messages in Spanning Tree topology. The root of the Spanning Tree topology periodically sends out a hello message to other devices on the network to check if the topology is healthy.
SpanningTreeMaxAge	The max. time interval EDS waits for reconfiguring itself as a root. If the EDS is not the root and it has not received a hello message from the root in an amount of time equal to Max Age then this EDS will reconfigure itself as a root.
SpanningTreeRoot	The role of this EDS in Spanning Tree topology. Root is determined automatically.
TrapServerIpAddr	The IP address of the Trap Server which is used in your network.
TurboRingEnableCoupling	Enable Turbo Ring Coupling in this EDS.
TurboRingMaster	The role of this EDS on the Turbo Ring topology. The role may be a Master or a Slave.
TurboRingMasterSetup	The role of this EDS on the Turbo Ring topology is set as a Master.

System

TAG	Description
EdPortsNumber	The total number of ports that are provided by EDS.
FirmwareVersion	The firmware version of this EDS.
ServerModel	The model of this EDS.
SysContact	The textual identification of the contact person for this managed node.
SysLocation	The physical location of this node.
SysName	An administratively-assigned name for this managed node.
SysUpTime	The time since the system was last re-initialized.

Contact Information

MOXA Internet Services

Customer satisfaction is our number one concern, and to ensure that customers receive the full benefit of our products, Moxa Internet Services has been set up to provide technical support, driver updates, product information, and user's manual updates.

The following services are provided

E-mail for technical support support@moxa.com.tw

World Wide Web (WWW) Site for product information:

<http://www.moxa.com> or
<http://www.moxa.com.tw>

Problem Report Form

MOXA EDS-SNMP OPC Server

Customer name:	
Company:	
Tel:	Fax:
Email:	Date:

1. Moxa Product: ☐ MOXA EDS-SNMP OPC Server

2. Serial Number: _____

Problem Description: Please describe the symptoms of the problem as clearly as possible, including any error messages you see. We may need to follow your description to reproduce the symptoms, so please give a complete description of the problem.

Product Return Procedure

For product exchange, or refund, the customer must:

- ◆ Provide evidence of original purchase.
- ◆ Obtain a Product Return Agreement (PRA) from the sales representative or dealer.
- ◆ Carefully pack the product in an anti-static package, and send it, pre-paid, to the dealer. The PRA should be visible on the outside of the package, and include a description of the problem, along with the return address and telephone number of a technical contact.