

BATTERY WARRANTY

With Xplore's xDefend Battery Warranty, You Have the Power to Protect Your Mobility Investment Long into the Future.



Batteries are consumables, and should be replaced every year.¹ But, unlike most other mobile devices, you don't have to replace your entire rugged tablet every time you have to replace your Xplore battery. With xDefend, we make it easier than ever for you to manage the annual battery replacement for every one of your rugged tablets.

Pay Now, Save a Lot of Money Later

Secure up to four replacement batteries at a discounted rate, if you choose xDefend protection within 30 days of purchasing your Xplore rugged tablet.^{2 3 4}

Average
Traditional
Battery
Replacement
Cost Over
5 Years



Xplore xDefend 5 Year Battery Warranty Cost

Avg. Amount Saved = \$213* USD

* Cost savings calculated on price of the 5 year xDefend plan vs annual battery replacement at cost

Empower Your Team to Take Action

xDefend gives your workers the power to recharge when needed. If their rugged tablet's battery capacity drops below 50% during normal use, they can call Xplore directly to request a replacement — without involving purchasing, IT or a helpdesk.⁵





- The average lifespan of standard mobile device batteries is one year. The average lifespan of Xplore rugged tablets is 3-5 years.
- ² All rugged tablets come with a standard 1-year battery warranty. xDefend enrollment provides one replacement battery per year per tablet, for 2-5 years after rugged tablet purchase depending on level selected.
- 3 xDefend is currently available for all Xplore rugged tablets except the Xplore F5m and C5m models.
- 4 May not be available in all countries.
- ⁵ Callers will be required to verify enrollment in xDefend using the rugged tablet's serial number.



Join the Xplore xDefend Battery Warranty Program now. Your best defense against battery-related downtime.





xDefend Battery Warranty Overview

Xplore's xDefend Battery Warranty will simplify your out-of-warranty battery replacement process for up to five years. All Xplore tablet batteries come with a standard one-year Limited Warranty. Your organization may purchase battery warranty coverage for a total of four additional years. Under this warranty, batteries that drop below 50% capacity during normal use will be replaced at no additional charge. Limit one replacement battery per tablet, per year.

Warranty Process

With this warranty, customers must request a replacement battery:

United States 1-866-296-8541 **International** 00-800-8765-1111*

*Dial all numbers, no country code required (Universal International Free Phone Number)

Once the tablet serial number is provided, our support specialist will help determine the condition and coverage of the battery. Under this warranty each tablet is allowed one replacement per year.

A replacement battery will be shipped to the customer at no additional charge.

Coverage Exceptions

This warranty does not cover physical damage that is the result of alterations, accidents, misuse, abuse, neglect, improper installation, or modifications.

xDefend Battery Warranty Options

3 Year xDefend Battery Warranty Options	Part Number
XC6 (68.5 WHr)	03-99076
XSLATE R12 (45WHr)	910.901.03
Bobcat & XSLATE D10 Internal Battery (39.2 WHr)	03-99072
XSLATE B10 Internal Battery (39.2 WHr)	03-99080
Bobcat, XSLATE D10 External Battery (31.1 WHr)	03-99064
Bobcat, XSLATE D10 & XSLATE B10 External Battery (59.2WHr)	03-99068

Call for quotes on xDefend Battery Warranty options