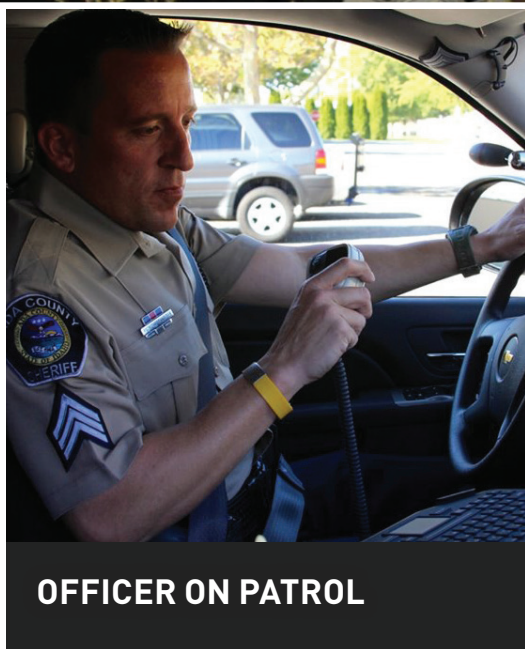# XPLORE

ADA COUNTY PREPARES FOR FUTURE WITH RUGGED TABLET PLATFORMS

FASTER, LIGHTER SOLUTION MAKES FOR MORE PRODUCTIVE, SATISFIED DEPUTIES

OFFICER ON PATROL

"It was evident we needed to do something about our mobile computing situation. We wanted to make sure we did the right thing –for today's needs and our future needs."

Kelsey Proctor
— Business Systems Supervisor, Ada County

Company	**Ada County Sheriff's Department**
Industry	**Public Safety – Law Enforcement**
Location	**Ada County, Idaho**

BACKGROUND

Largest Law Enforcement Agency in Idaho

The Ada County Sheriff's Office is the largest law enforcement agency in Idaho with 655 employees. The department employs over 155 deputies who serve unincorporated Ada County and the cities of Eagle, Kuna and Star. Ada County Sheriff's employees also manage and staff the 1,217-bed Ada County Jail, run the county-wide 911 emergency dispatch center and fulfill a variety of other duties. Overall, the Sheriff's Office protects 1,164 square miles of land and patrols more than 2,124 miles of roads in Ada County.

XPLORE™

CHALLENGE
An Antiquated Mobile Computing System Causing Headaches Throughout the Organization

Before Ada County started looking for a replacement solution, they spent significant time defining the workflows the devices would need to support currently and in the future. In addition to meeting Criminal Justice Information System (CJIS) requirements, Ada County determined the devices should be easy to carry and dock and feature a Microsoft® Windows® operating system, network connectivity, a high level of data processing power, the ability to view maps and route to scenes, and the ability to take and share photos from the field.

Additionally, Ada County looked at some consumer tablets. However because they wanted to support business initiatives for at least the next three years, they recognized that consumer tablets would not support their workflows or have a cost effective product lifecycle. The department then looked at several enterprise-focused rugged tablet options, however initially found them to be too heavy and bulky.

SOLUTION
Motion F5 by Xplore Tablets and In-Vehicle Solutions

"Our Emergency Communications Bureau introduced us to Motion by Xplore tablets," said Proctor. "I can honestly say it was love at first sight. The Motion F5 by Xplore Tablets met all of our requirements and then some. Our deputies particularly loved the handle and integrated RFID scanners." Ada County deployed F5-series Tablets and accompanying in-vehicle docking solutions throughout their fleet. In addition to the RFID reader, barcode scanner and handle, the tablets feature an integrated camera, Windows® 7 and network connectivity, as well as meet all Criminal Justice Information System (CJIS) requirements in the vehicle. The in-vehicle docking system takes up minimal space in the vehicle and easily locks and unlocks for added security and portability.

BENEFITS

Rugged and Easy-to-Use
Designed to stand up to the rigors of the environment while maintaining top-notch ergonomics.

Up-To-The-Minute Information
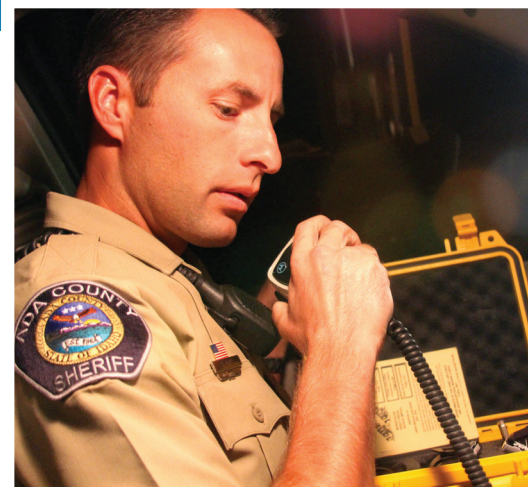All critical data is ready at the touch of a button anytime, anywhere.

Fully Connected
Motion by Xplore rugged tablets function as a complete mobile office providing simple integration into existing hardware including on-board cameras, dispatch access, GPS data, and more.

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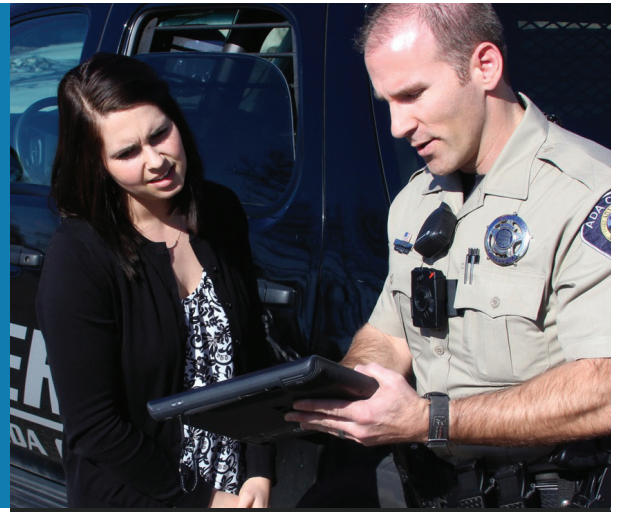
Kelsey Proctor
— Business Systems Supervisor, Ada County

"Today, our deputies use Motion by Xplore tablets as their primary computing device," said Proctor. "The deputies regularly take them out of their vehicles to take notes while on duty. They can use them at home and bring them into the office to do additional work. Once we replace our dispatching, reporting and e-citation systems, deputies won't have to come back to the office to perform these functions. They will be able to file reports and e-citations remotely."

Kelsey Proctor
— Business Systems Supervisor, Ada County

ADA COUNTY OFFICERS ON PATROL

RESULTS

Lowered Costs, Increased Productivity, Streamlined Workflows and Happier Deputies

Ada County Sheriff's Office has streamlined operations, increased productivity and lowered costs by deploying Motion by Xplore tablets and the in-vehicle solution. The tablets have eliminated the need for other devices, making life easier and more productive for the deputies. Another decision point in their selection is that Ada County knows going forward that they won't incur any additional costs for changing docks or other accessories when they upgrade tablets. The product stability improves TCO.

"Before the F5s, we received complaints daily on poor laptop performance and slow connectivity," said Proctor. "Now, we don't hear a word...which is a good thing. When we do ask for feedback... it is positive. It is a night and day difference. Deputy productivity has improved, not to mention their work satisfaction. Deputies are faced with many challenges; however, worrying about their computer functioning correctly and having information readily available should not be one of them."

WHAT'S NEXT

Ada County is so pleased with Motion F5 by Xplore rugged Tablets, in-vehicle docks and desktop mounts they plan to look at other areas where the agency can use the Motion by Xplore tablet platform to streamline processes. For example, there exists a possibility of introducing F5s in the jail – allowing detention deputies and health services staff to perform wellness checks and other mobile work more easily by taking their "desktop" with them. Ada County is also interested in deploying the Motion R12 by Xplore Rugged Tablet Platform for their detectives. These officers spend time in the office, in the field and at the courthouse, so having a mobile desktop is ideal.