WIN-911

THE MOST WIDELY USED ALARM NOTIFICATION PLATFORM IN INDUSTRY AND IIoT

PROTECT YOUR BUSINESS WITH THE WORLD'S #1 INDUSTRIAL ALARM NOTIFICATION SOFTWARE

WIN-911 makes it easy to deliver critical alarm information remotely, to the right person at the right time, maximizing system uptime, while reducing system maintenance and staff costs.

15,000+	90%	Millions
DEPLOYMENTS WORLDWIDE	FORTUNE 50 MANUFACTURERS	OF ALARMS DELIVERED DAILY

#1
World's #1 alarm notification solution by market share
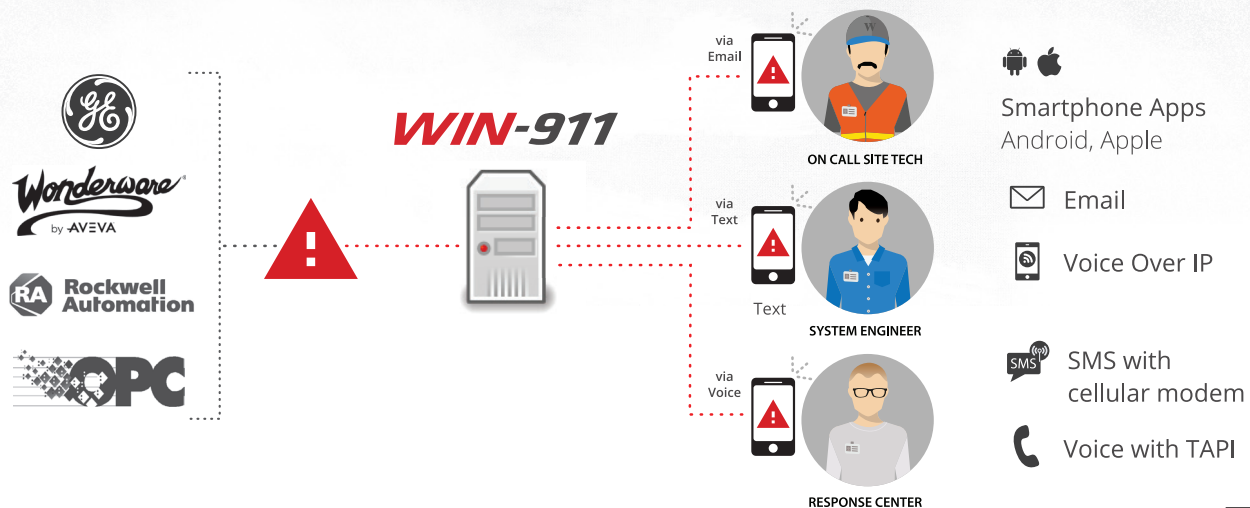
Direct connects for leading SCADAS/HMIs

Multiple notification methods including, voice, email, text, and mobile app

Industry's largest worldwide network of system integrators & distributors
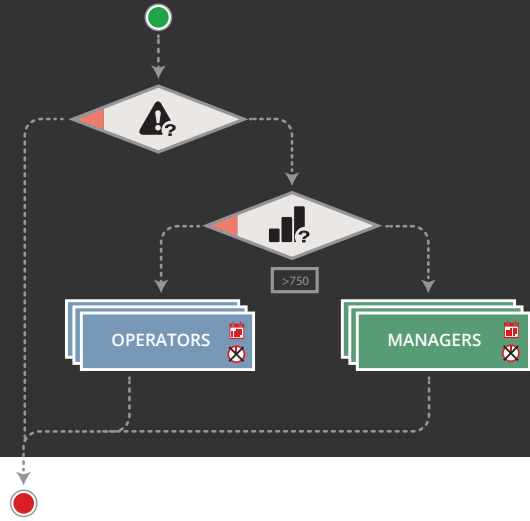
HOW IT WORKS
DIRECT CONNECTS TO LEADING SCADAS MAKES CONFIGURATION EASY AND FAST

WIN-911

GE

Wonderware by AVEVA

RA Rockwell Automation

OPC

via Email
ON CALL SITE TECH

via Text
Text
SYSTEM ENGINEER

via Voice
RESPONSE CENTER

Smartphone Apps
Android, Apple

Email

Voice Over IP

SMS with cellular modem

Voice with TAPI

ADVANCED NOTIFICATION ESCALATION

From a simple callout list to a comprehensive escalation workflow, WIN-911's drag and drop user interface allows you to quickly configure alarm notifications to reduce downtime and save resources.

BASIC NOTIFICATIONS

Simple call out list that supports retries and delays.

	Connection	Type	Retries	Delay Between Retries					Delay After				
☐	Alex	✉	0 ↕	Minutes	0 ↕	Seconds	0 ↕		Minutes	1 ↕	Seconds	0 ↕	
☐	Patrick	911	0 ↕	Minutes	0 ↕	Seconds	0 ↕		Minutes	2 ↕	Seconds	0 ↕	
▸ ☐	Johnathan	911	0 ↕	Minutes	0 ↕	Seconds	0 ↕		Minutes	2 ↕	Seconds	0 ↕	
☐	Brian	💬	0 ↕	Minutes	0 ↕	Seconds	0 ↕		Minutes	5 ↕	Seconds	0 ↕	
☐	On Call Phone	📞	0 ↕	Minutes	0 ↕	Seconds	0 ↕		Minutes	0 ↕	Seconds	0 ↕	

EASY TO CONFIGURE ADVANCED NOTIFICATION WORKFLOWS

- Workflow dynamically follows your process
- Scales from a simple call out list to comprehensive workflows
- As the alarm event unfolds actions can to be taken dynamically
- Enable event-based pushing of reports
- Easily configure and update schedules, personnel and organizational changes

WHAT CUSTOMERS ARE SAYING

"WIN-911 allows me to efficiently oversee my remote power generation plant. The system generates alarm notifications that allow us to respond to critical safety challenges and to proactively maintain equipment. We rely on it to keep the power plant up and running so that the mill operates smoothly."

Daniel Perry
IT Manager, Bethel Mills Hydro Plant

"We recently had to deal with a major wastewater lift station failure, where WIN-911 notified us of which of our 36 stations was in alarm and specified it was a power failure. This allowed our staff, while in route, to alert electric crews to also be in route to restore power. That's a situation where direct notification of the location and exact problem prevented an overflow."

Josh Becker
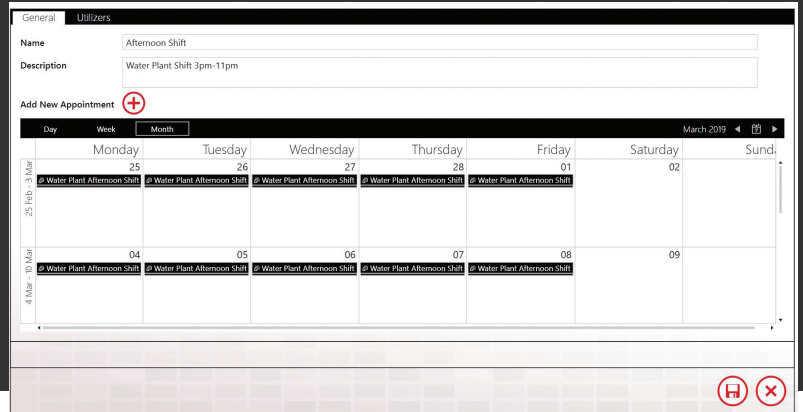Utilities Director, City of Llano, TX

"We're importing our existing tags—that's what is great about WIN-911, you can just import your alarm tags and don't have to recreate your alarms—it's easy to make the transition."

AL Olivares
IT Lead, Nestle, Tulare CA

SCHEDULING

Control notification logic utilizing individual and shared schedules evaluated at the time of the alarm. Complex shift scheduling made easy using an easy to use calendar control.

NOTIFICATION OPTIONS

ALL notification options support single or bi-directional communication, acknowledgements, and customized formats.

SMARTPHONE APPS

Interactive, intuitive apps using push notifications for Apple & Android.

SMS TEXT MESSAGING

Text based alarm notification over cellular networks. Supports both USB and Ethernet IP cellular modems.

EMAIL

Rich HTML or plain text templates support a wide range of devices. Protocol support for SMTP, POP, IMAP, SSL/TLS.

VOICE CALLS

Text-to-speech engine dynamically reads alarm information. Supports VoIP (SIP) or analog phones (USB voice modem).

REPORTING

Rich or plain text report templates are available. Reports can be sent on demand or based on alarm conditions.

LOGGING

Supports both live and historical views. Sort your alarm history based on your preferences. Includes personnel notification attempts and confirmation, acknowledgments, events and error codes.

SYSTEM MODIFICATION AUDITS

Leverage your existing SQL server auditing features to provide audit trail for regulated environments.

LOCALIZATION

Fully localized in 9 languages: English, German, Hebrew, Arabic, Italian, Portuguese, French, Chinese, Spanish. Localization includes software configuration, alarm delivery and alarm interaction.

TEXT-TO-SPEECH PREMIUM VOICES

Premium Voices provide a more natural sounding voice as an alternative to the standard Microsoft choices. Available in multiple languages.

SOFTWARE & HARDWARE REDUNDANCY

Additional WIN-911 systems can be installed to provide greater reliability.

WIN-911 PRODUCT COMPARISON CHART

FEATURES:	STANDARD	INTERACTIVE	ADVANCED
Alarm/Filter Count	Unlimited	Unlimited	Unlimited
Scheduling	✔	✔	✔
Virtual Machine	✔	✔	✔
Localization	✔	✔	✔
Basic Escalation/ Call Out List	✔	✔	✔
Advanced Escalation Notification			✔
SMS	✔	✔	✔
Email	✔	✔	✔
Voice (Analog & VoIP)		✔	✔
WIN-911 Mobile		10 Devices	25 Devices
Remote Acknowledgements		✔	✔
Alarm Requests		✔	✔
Report Requests		✔	✔
ROI			

THE WORLD'S TRUSTED BRANDS TRUST WIN-911.
DEPLOYED AT OVER 15,000 FACILITIES IN 70 COUNTRIES ON 6 CONTINENTS.

Google Nestlé VW NYC Chevron

U.S. ARMY BOEING Pfizer Coca-Cola NASA

AEROSPACE & DEFENSE

ANIMAL & AQUATIC SPECIES FACILITIES

BUILDING MANAGEMENT

DATA CENTERS

ENVIRONMENTAL REMEDIATION

FOOD & BEVERAGE

LABORATORIES & RESEARCH

LIFE SCIENCES

MANUFACTURING

NATURAL DISASTER PREVENTION

OIL & GAS

POWER GENERATION AND DISTRIBUTION

WATER & WASTE TREATMENT

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